

Quality Indicator (QI) Information

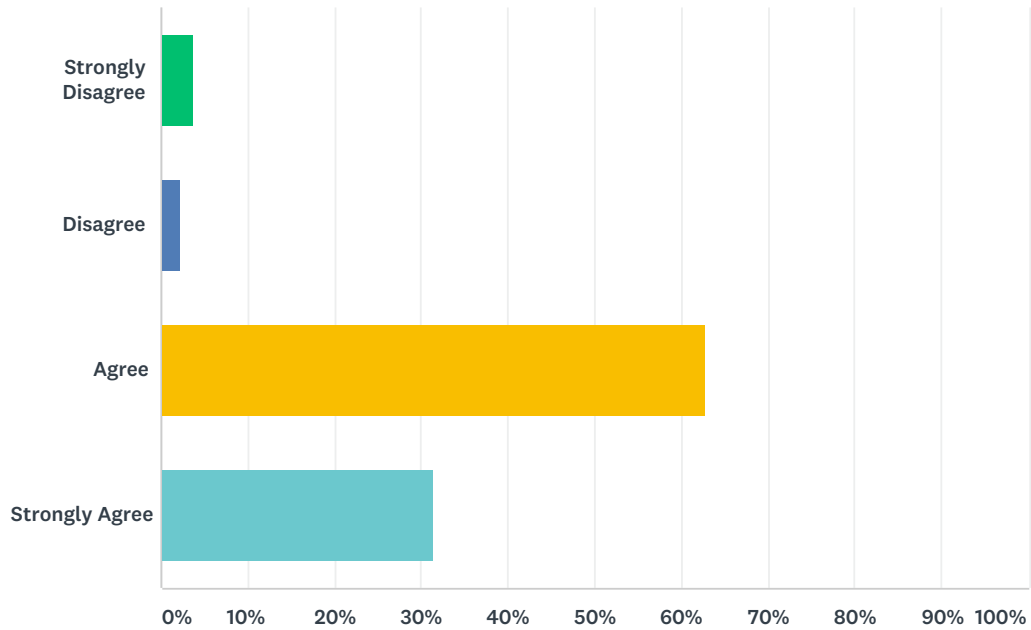
RTOs are required, under the VET Quality Framework – [Data Provision Requirements 2012](#), to collect and report their performance against the quality indicators:

- **Learner engagement**

The following data is extracted from Learner Engagement Surveys.

Q1 I developed the skills expected from this training

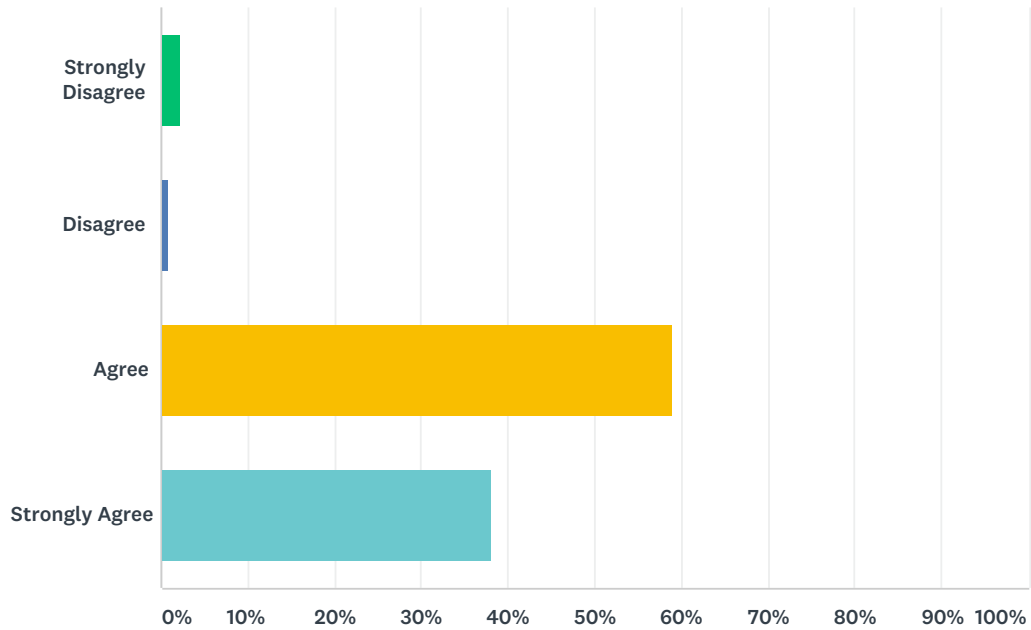
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	3.73%	5
Disagree	2.24%	3
Agree	62.69%	84
Strongly Agree	31.34%	42
TOTAL		134

Q2 I identified ways to build on my current knowledge and skills.

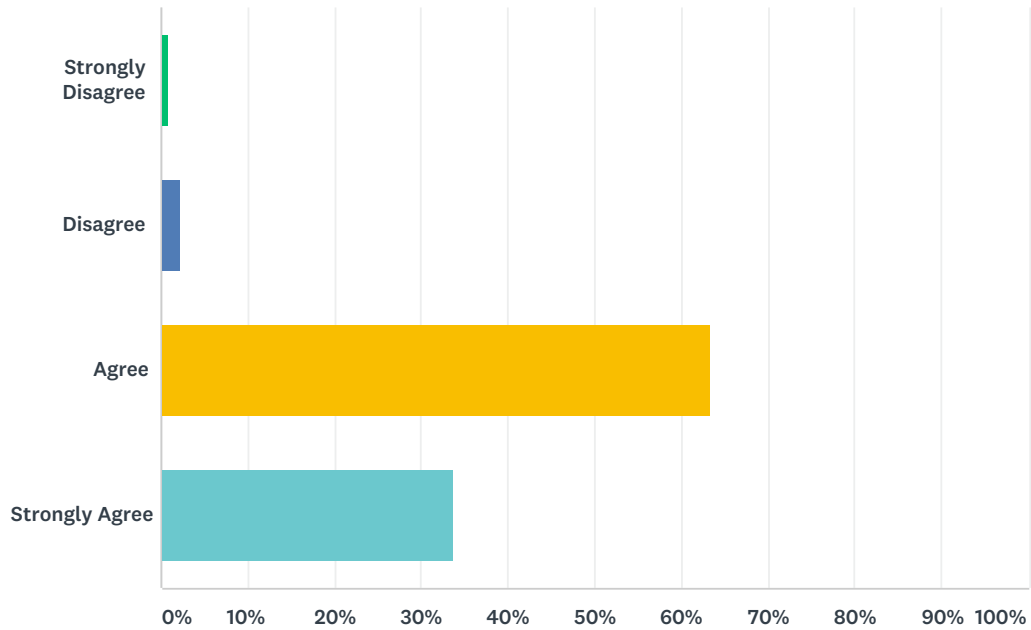
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES
Strongly Disagree	2.24% 3
Disagree	0.75% 1
Agree	58.96% 79
Strongly Agree	38.06% 51
TOTAL	134

Q3 The training focused on relevant skills.

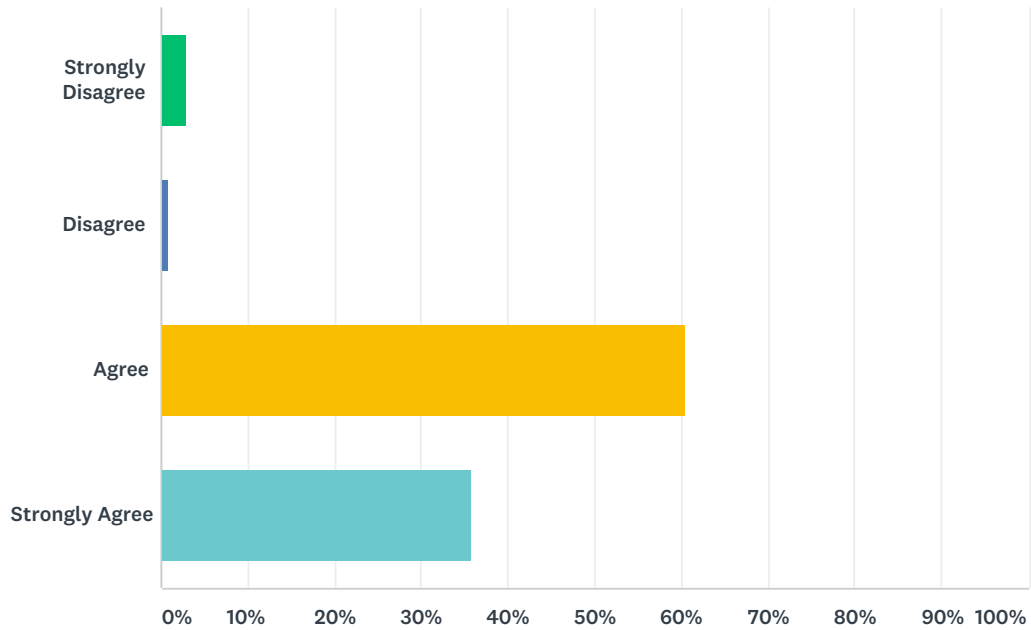
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.75%	1
Disagree	2.24%	3
Agree	63.43%	85
Strongly Agree	33.58%	45
TOTAL		134

Q4 I developed the knowledge expected from this training.

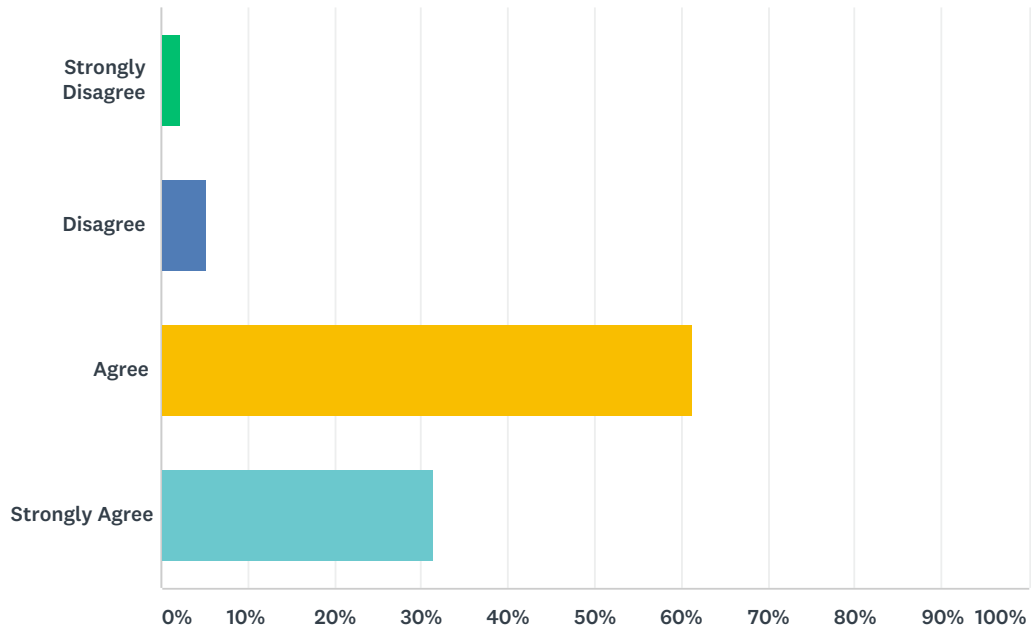
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	2.99%	4
Disagree	0.75%	1
Agree	60.45%	81
Strongly Agree	35.82%	48
TOTAL		134

Q5 The training prepared me well for work.

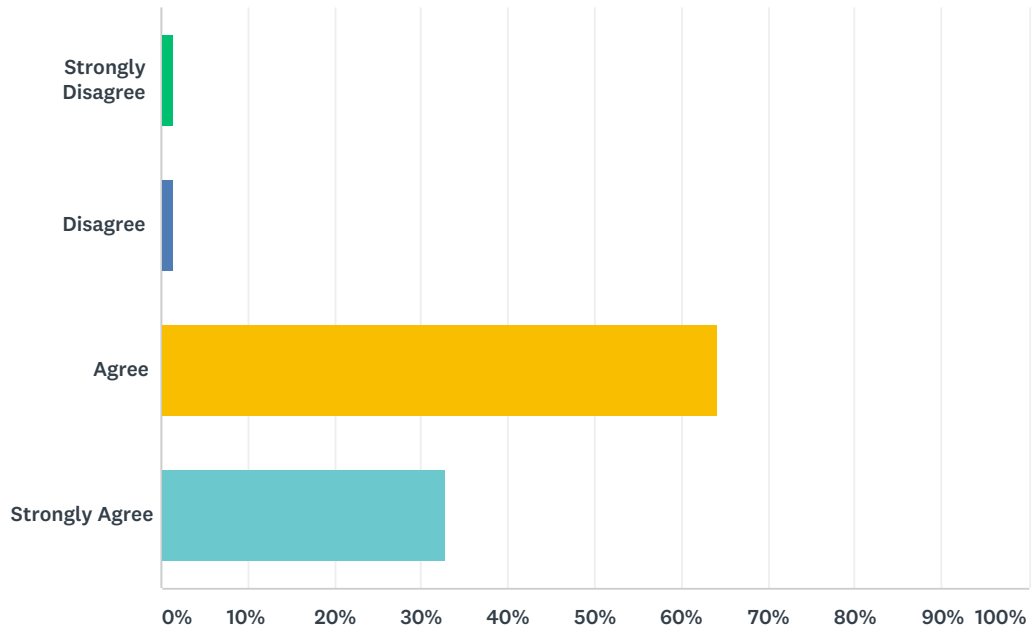
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	2.24%	3
Disagree	5.22%	7
Agree	61.19%	82
Strongly Agree	31.34%	42
TOTAL		134

Q6 I set high standards for myself in this training.

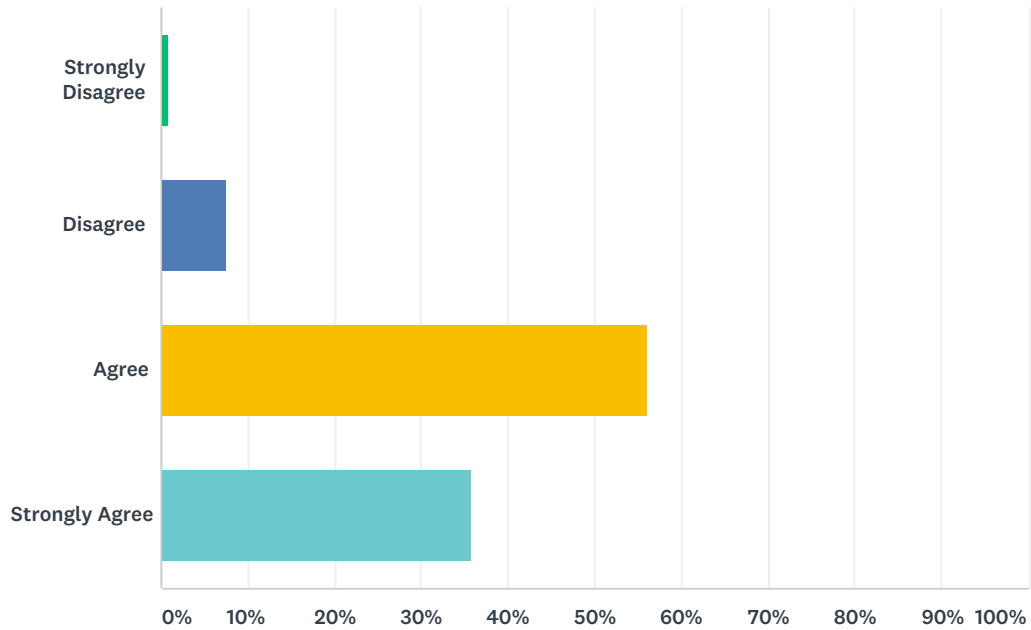
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	1.49%	2
Disagree	1.49%	2
Agree	64.18%	86
Strongly Agree	32.84%	44
TOTAL		134

Q7 The training had a good mix of theory and practice.

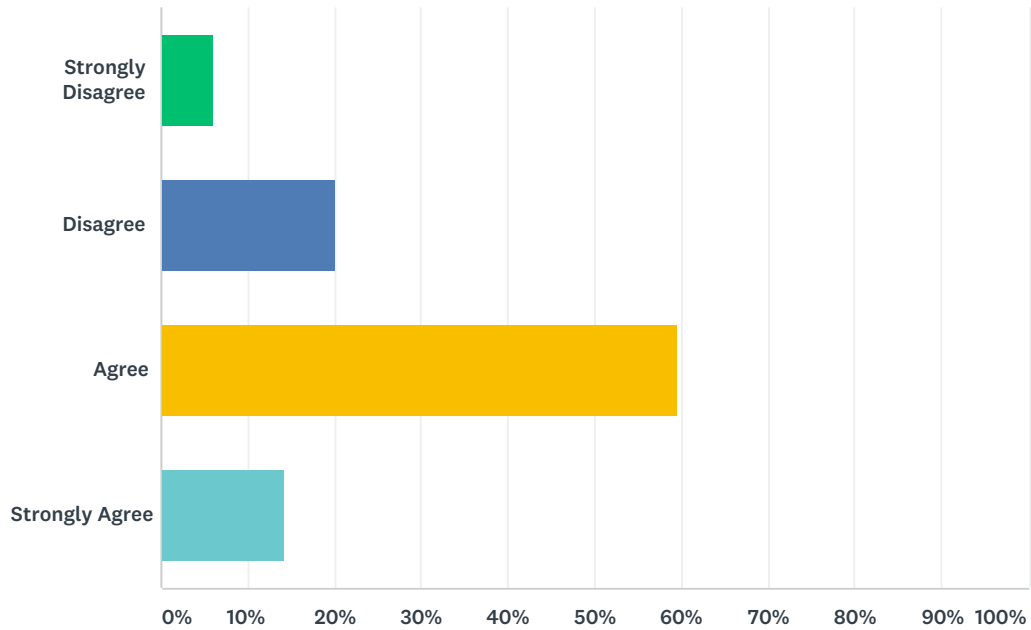
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.75%	1
Disagree	7.46%	10
Agree	55.97%	75
Strongly Agree	35.82%	48
TOTAL		134

Q8 I looked for my own resources to help me learn.

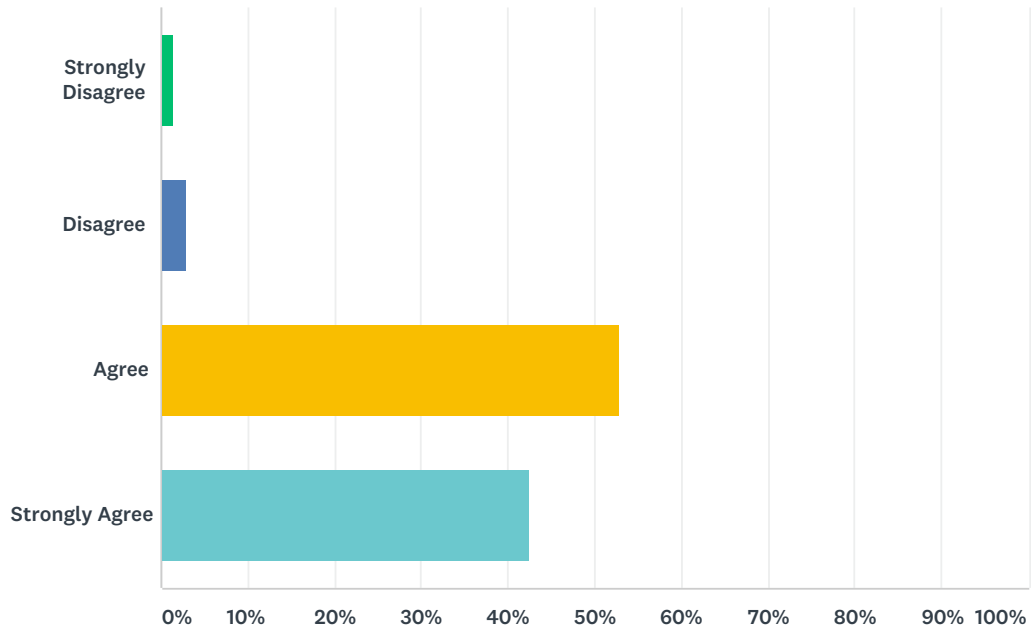
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	5.97%	8
Disagree	20.15%	27
Agree	59.70%	80
Strongly Agree	14.18%	19
TOTAL		134

Q9 Overall, I am satisfied with the training.

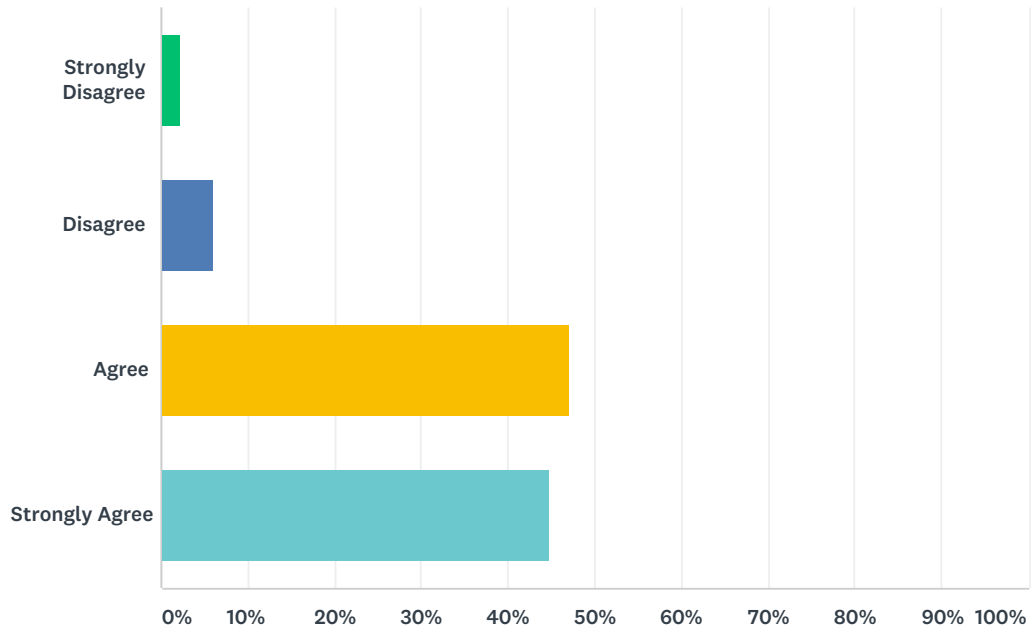
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	1.49%	2
Disagree	2.99%	4
Agree	52.99%	71
Strongly Agree	42.54%	57
TOTAL		134

Q10 I would recommend the training organisation to others.

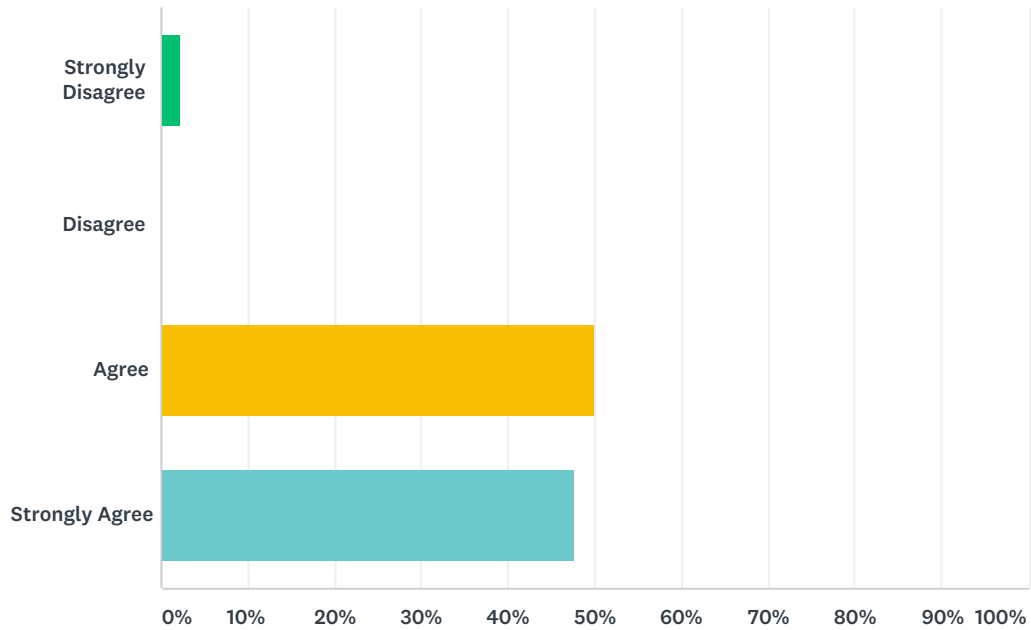
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	2.24%	3
Disagree	5.97%	8
Agree	47.01%	63
Strongly Agree	44.78%	60
TOTAL		134

Q11 Training organisation staff respected my background and needs.

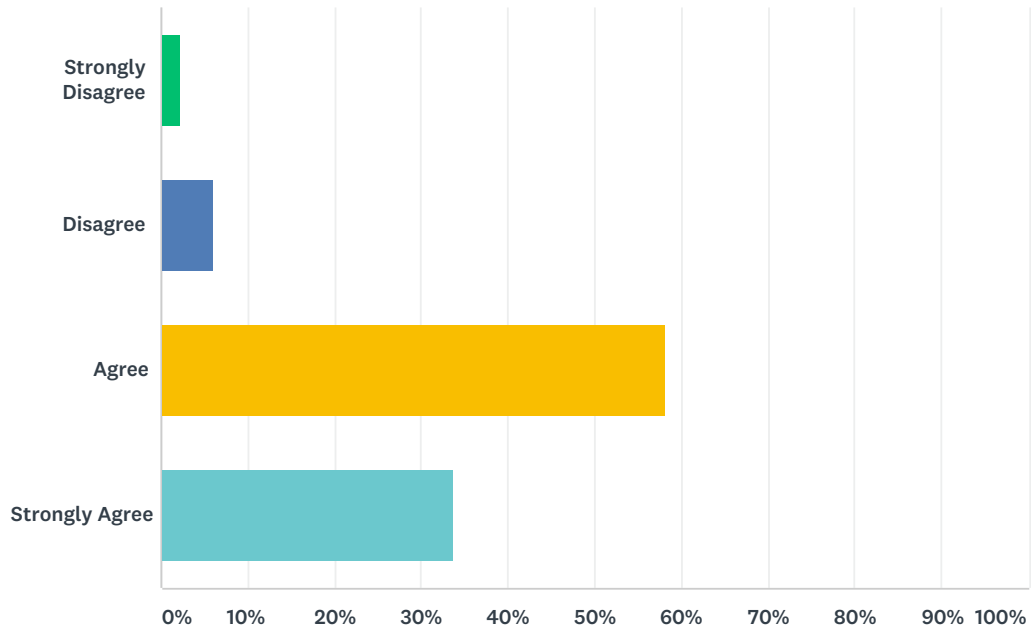
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	2.24%	3
Disagree	0.00%	0
Agree	50.00%	67
Strongly Agree	47.76%	64
TOTAL		134

Q12 I pushed myself to understand things I found confusing.

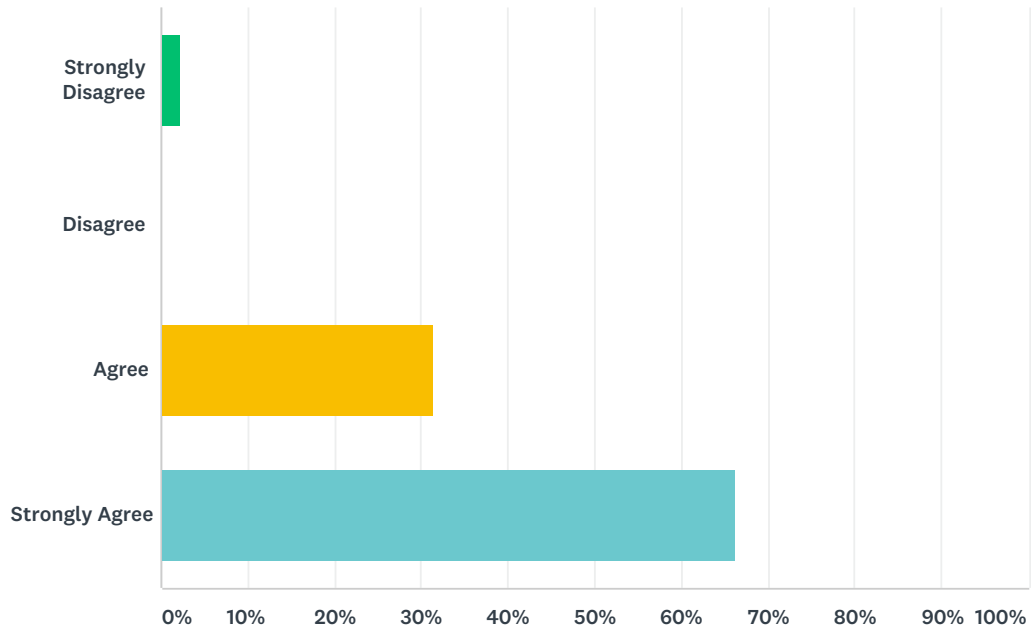
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	2.24%	3
Disagree	5.97%	8
Agree	58.21%	78
Strongly Agree	33.58%	45
TOTAL		134

Q13 Trainers had an excellent knowledge of the subject content.

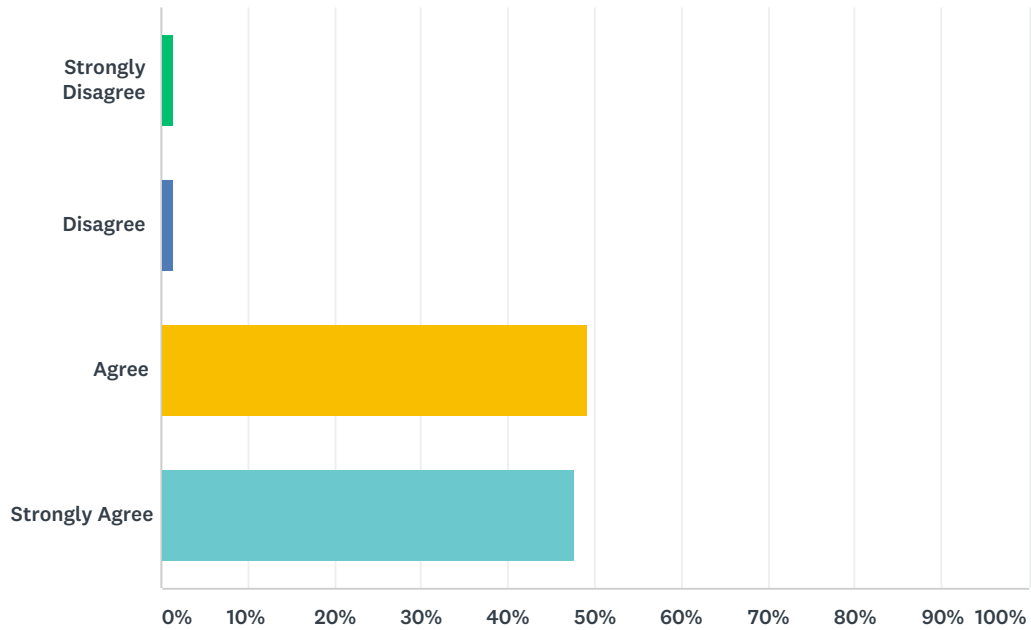
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	2.24%	3
Disagree	0.00%	0
Agree	31.34%	42
Strongly Agree	66.42%	89
TOTAL		134

Q14 I received useful feedback on my assessments.

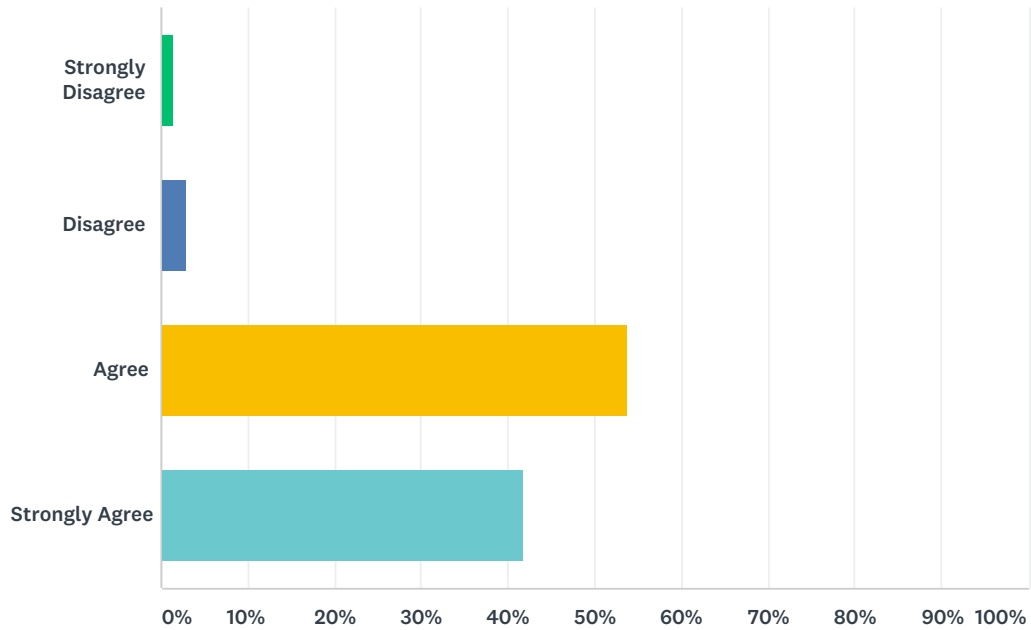
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	1.49%	2
Disagree	1.49%	2
Agree	49.25%	66
Strongly Agree	47.76%	64
TOTAL		134

Q15 The way I was assessed was a fair test of my skills and knowledge.

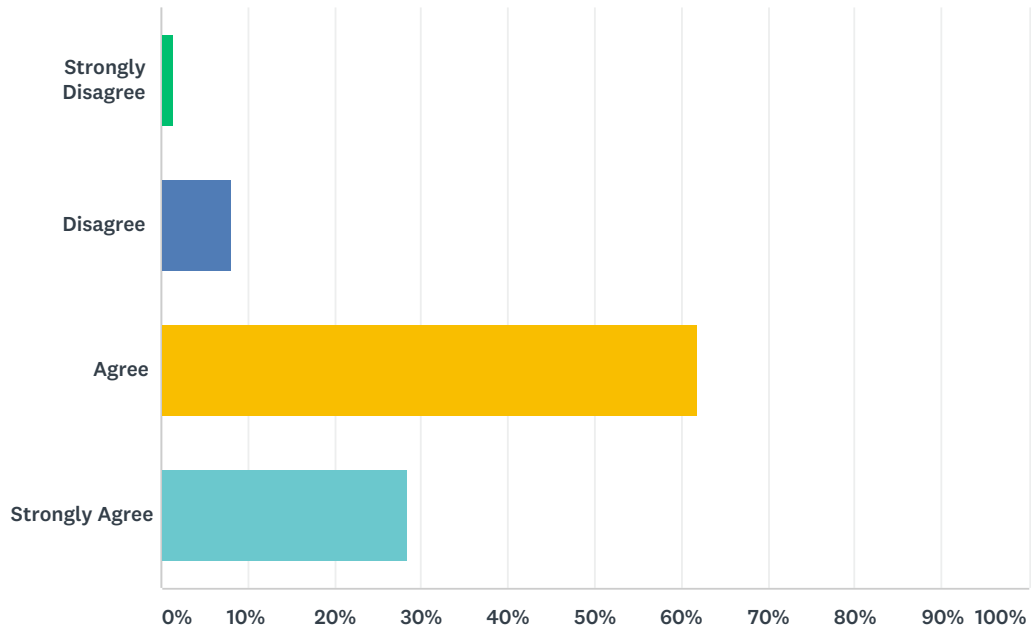
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES
Strongly Disagree	1.49% 2
Disagree	2.99% 4
Agree	53.73% 72
Strongly Agree	41.79% 56
TOTAL	134

Q16 I learned to work with people.

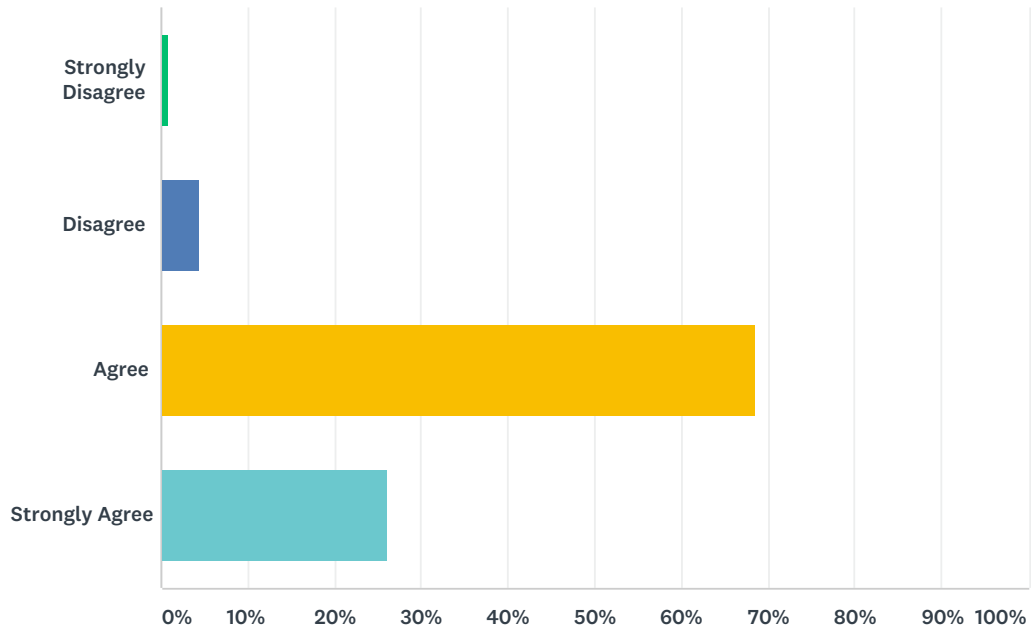
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	1.49%	2
Disagree	8.21%	11
Agree	61.94%	83
Strongly Agree	28.36%	38
TOTAL		134

Q17 The training was at the right level of difficulty for me.

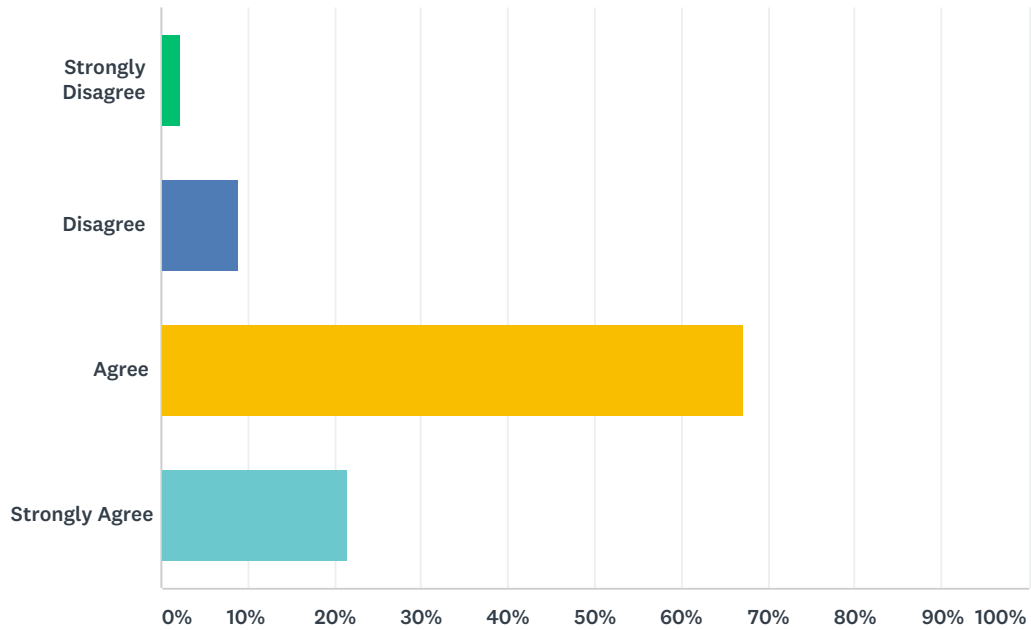
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.75%	1
Disagree	4.48%	6
Agree	68.66%	92
Strongly Agree	26.12%	35
TOTAL		134

Q18 The amount of work I had to do was reasonable.

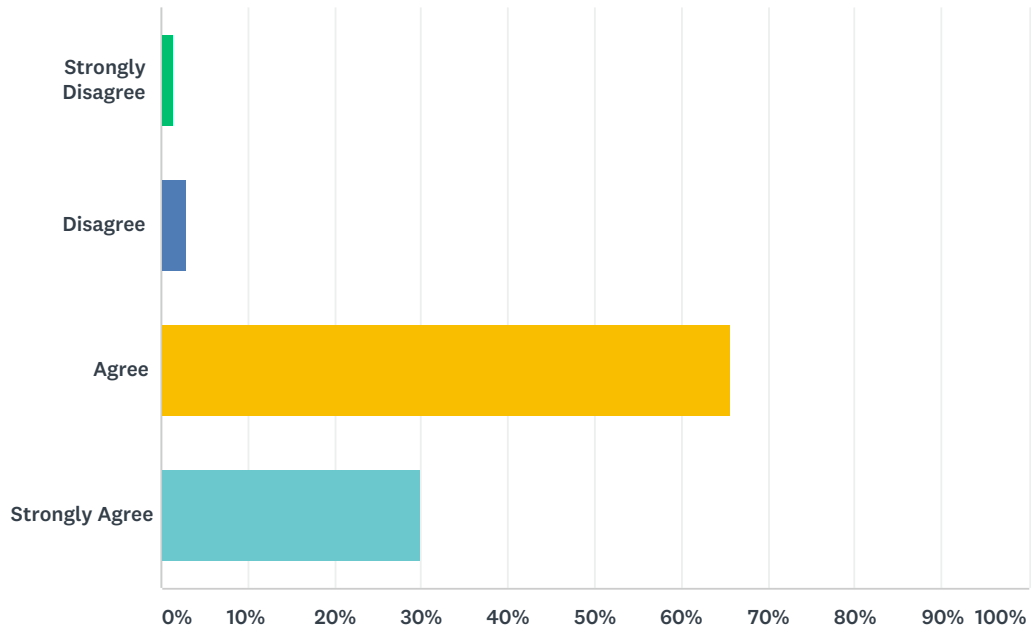
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	2.24%	3
Disagree	8.96%	12
Agree	67.16%	90
Strongly Agree	21.64%	29
TOTAL		134

Q19 Assessments were based on realistic activities.

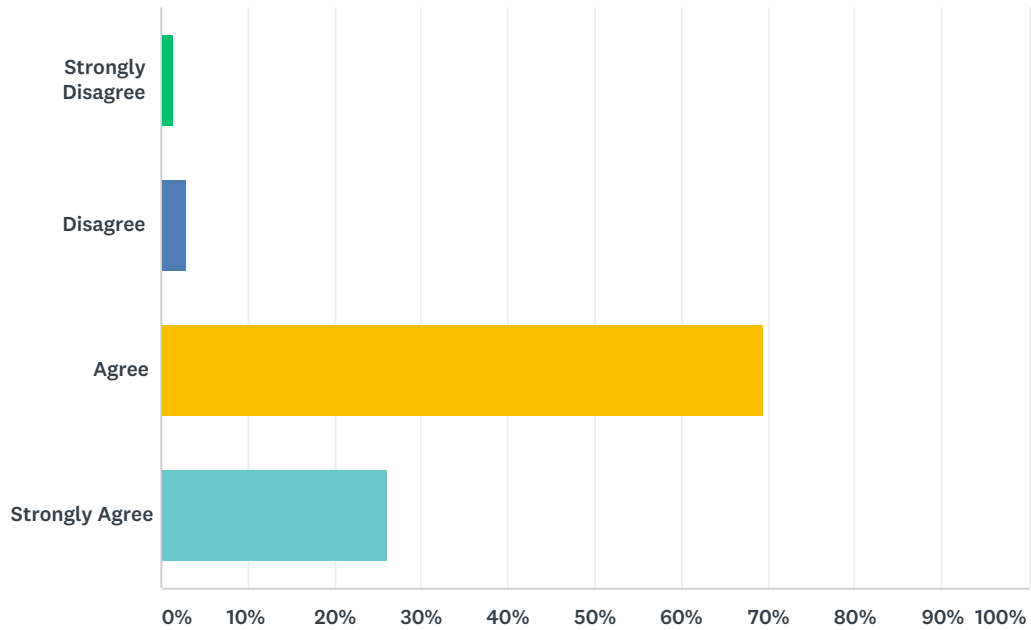
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	1.49%	2
Disagree	2.99%	4
Agree	65.67%	88
Strongly Agree	29.85%	40
TOTAL		134

Q20 It was always easy to know the standards expected.

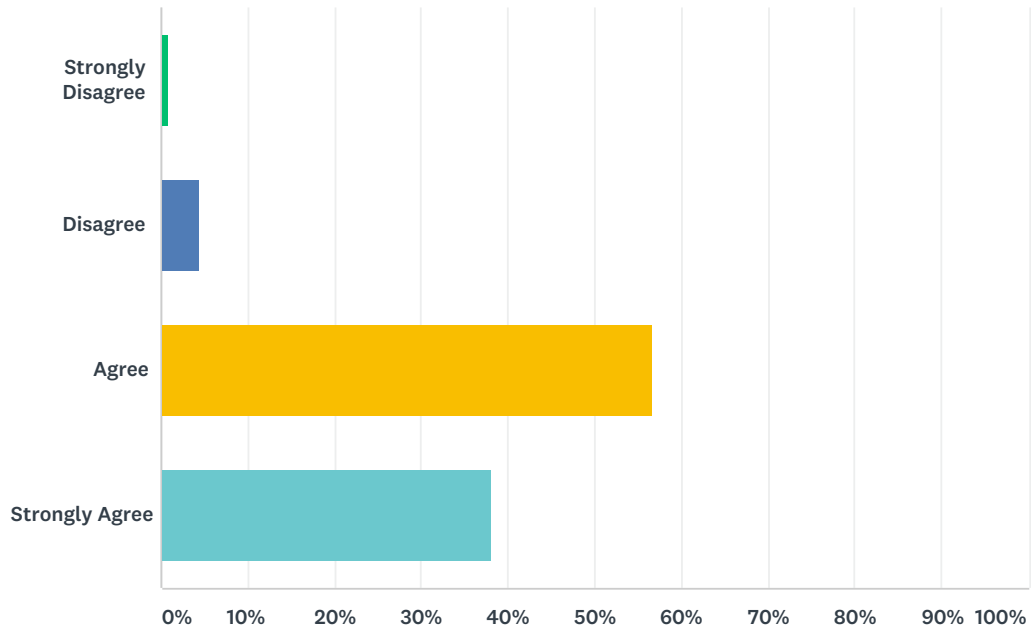
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES
Strongly Disagree	1.49% 2
Disagree	2.99% 4
Agree	69.40% 93
Strongly Agree	26.12% 35
TOTAL	134

Q21 Training facilities and materials were in good condition.

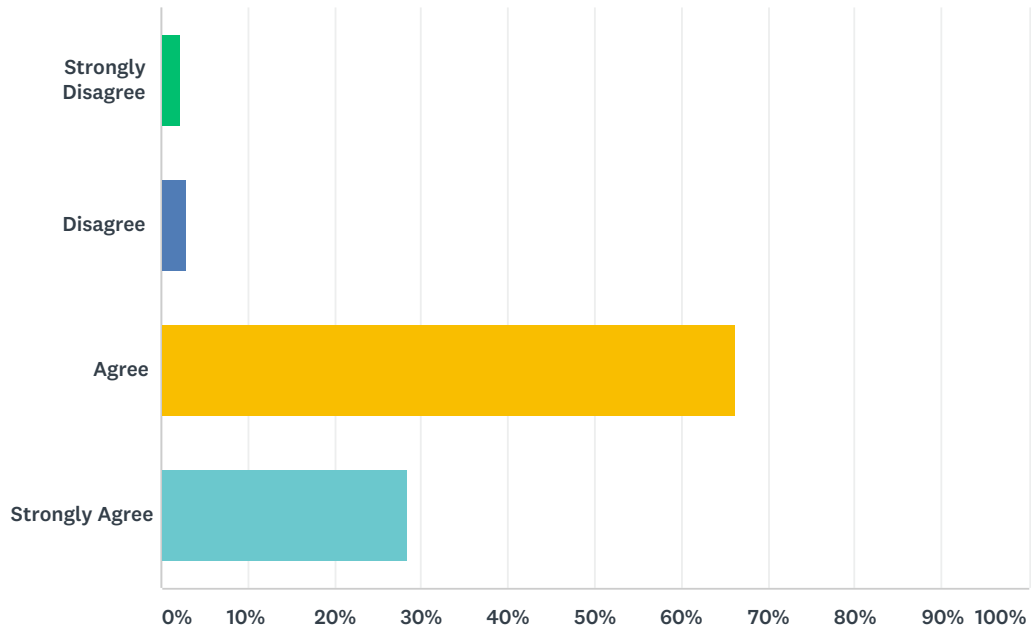
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.75%	1
Disagree	4.48%	6
Agree	56.72%	76
Strongly Agree	38.06%	51
TOTAL		134

Q22 I usually had a clear idea of what was expected of me.

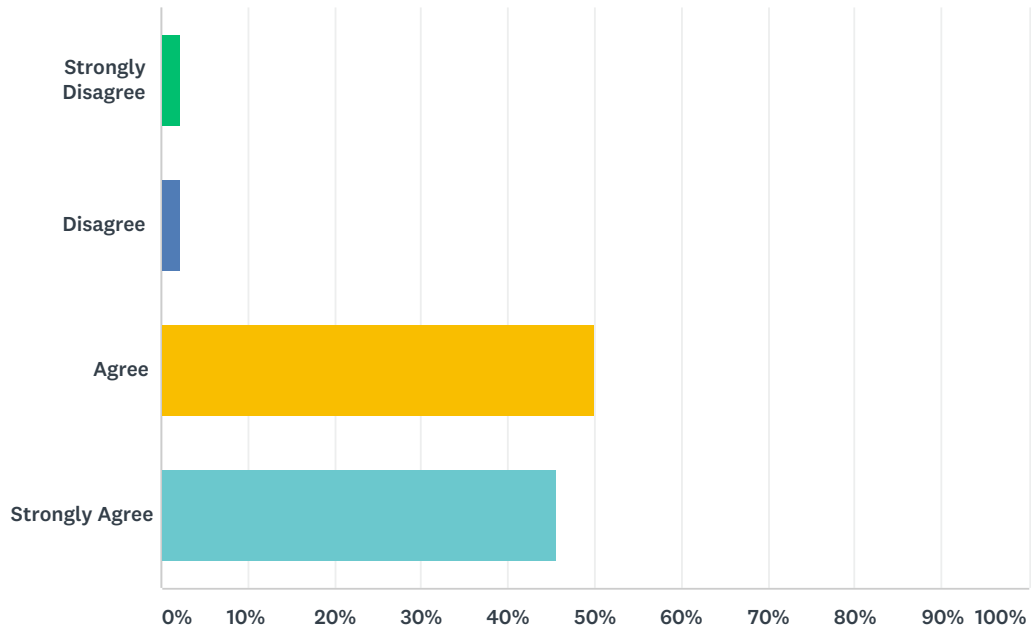
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	2.24%	3
Disagree	2.99%	4
Agree	66.42%	89
Strongly Agree	28.36%	38
TOTAL		134

Q23 Trainers explained things clearly.

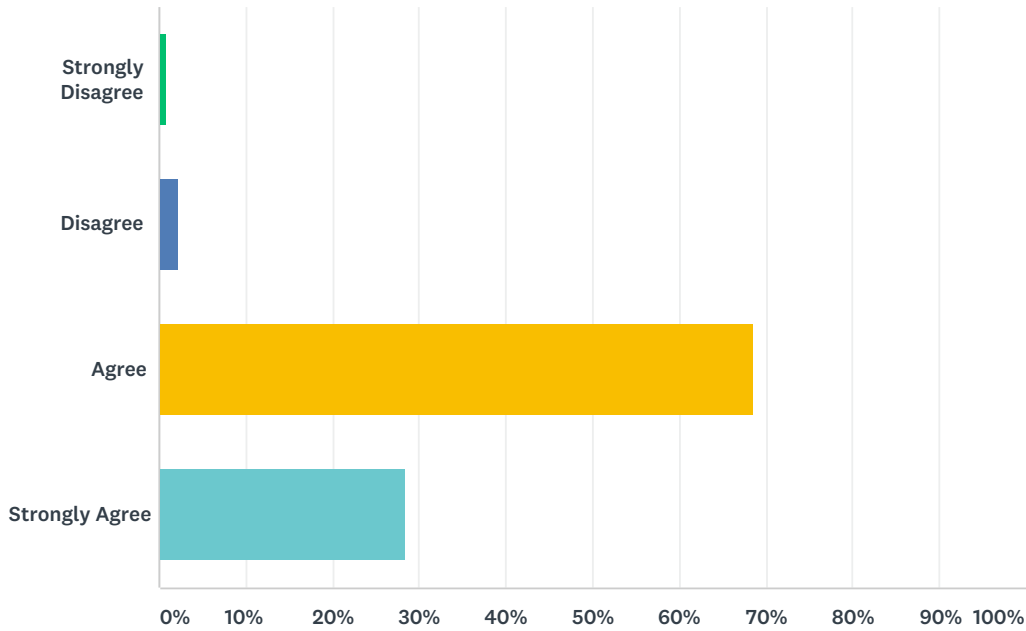
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES
Strongly Disagree	2.24% 3
Disagree	2.24% 3
Agree	50.00% 67
Strongly Agree	45.52% 61
TOTAL	134

Q24 The training organisation had a range of services to support learners.

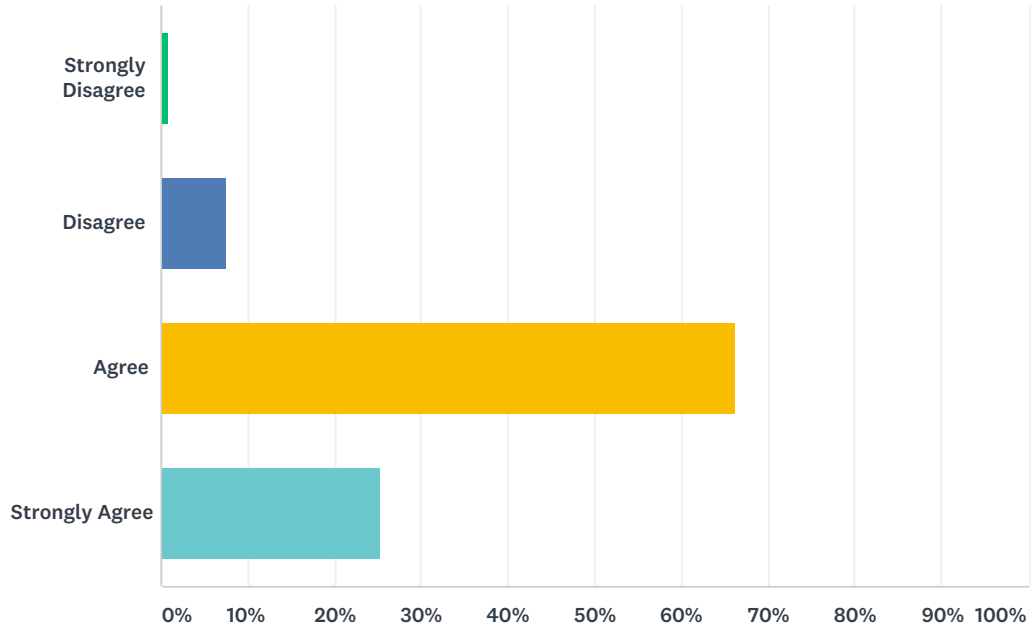
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.75%	1
Disagree	2.24%	3
Agree	68.66%	92
Strongly Agree	28.36%	38
TOTAL		134

Q25 I learned to plan and manage my work.

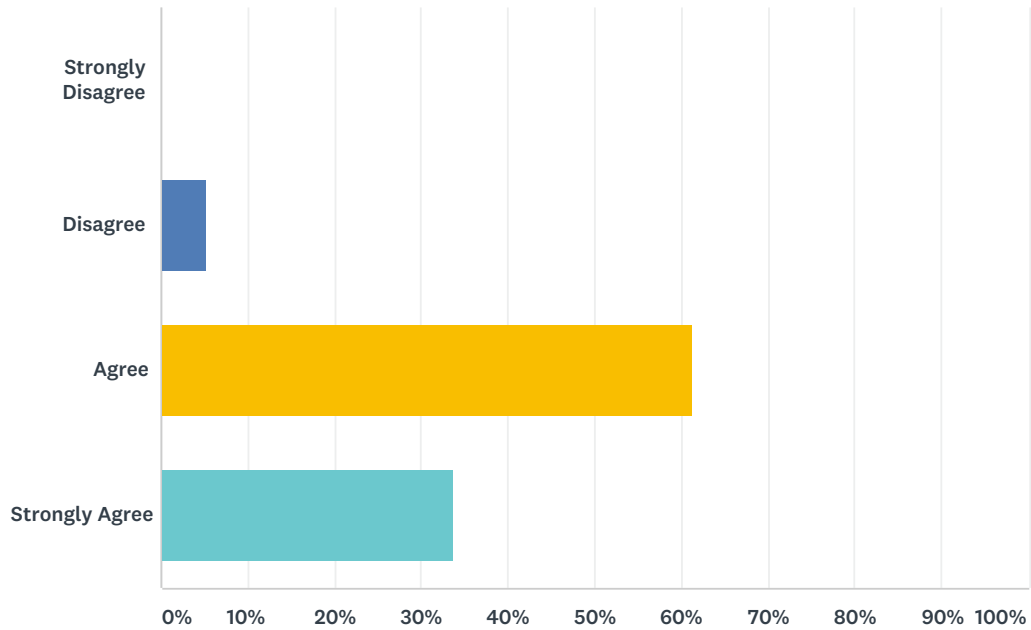
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.75%	1
Disagree	7.46%	10
Agree	66.42%	89
Strongly Agree	25.37%	34
TOTAL		134

Q26 The training used up-to-date equipment, facilities and materials.

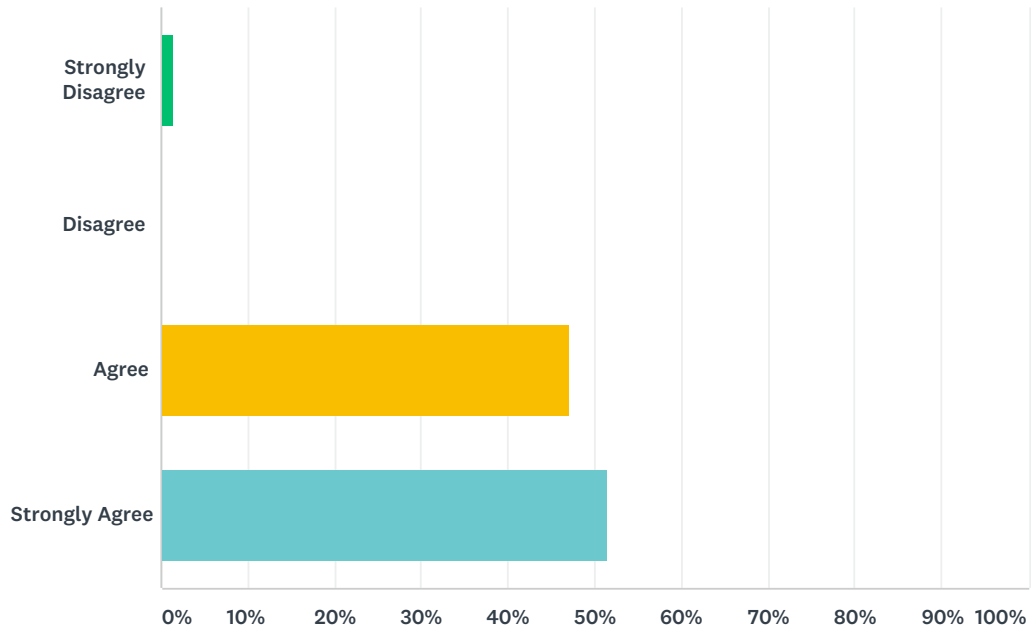
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	5.22%	7
Agree	61.19%	82
Strongly Agree	33.58%	45
TOTAL		134

Q27 I approached trainers if I needed help.

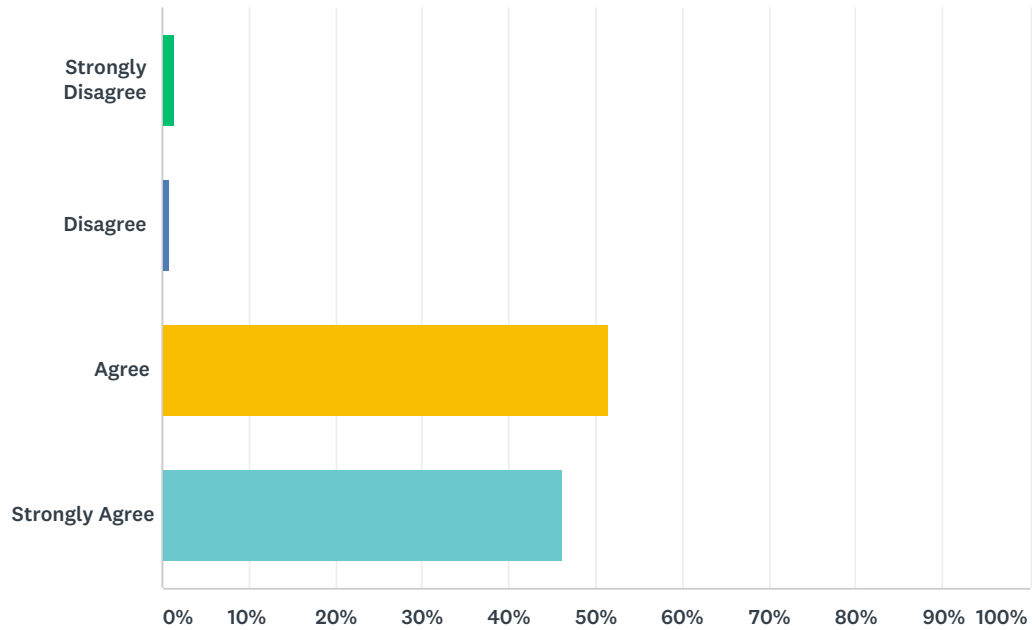
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	1.49%	2
Disagree	0.00%	0
Agree	47.01%	63
Strongly Agree	51.49%	69
TOTAL		134

Q28 Trainers made the subject as interesting as possible.

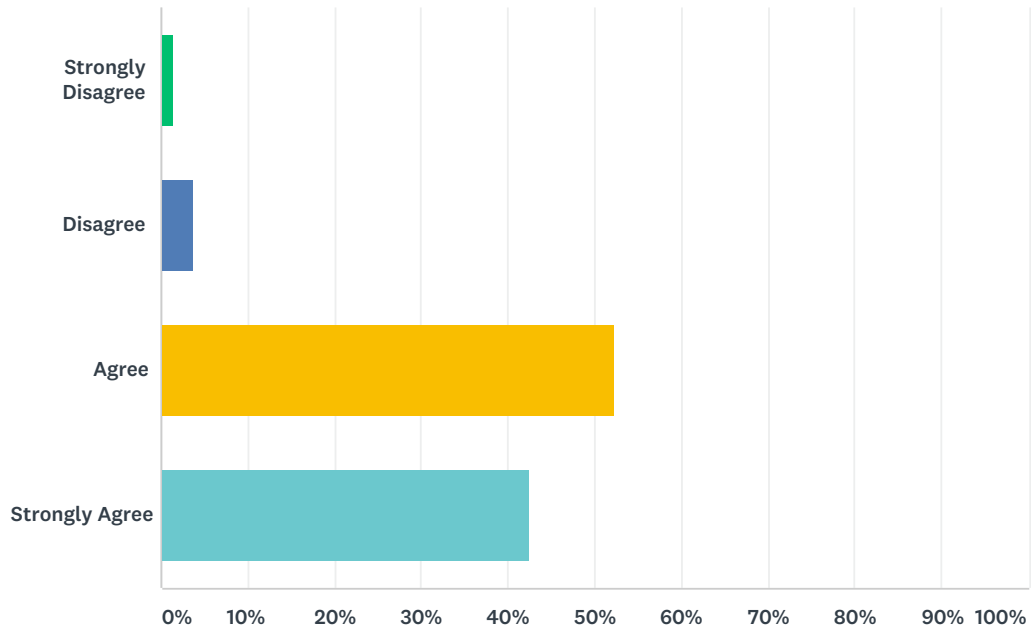
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	1.49%	2
Disagree	0.75%	1
Agree	51.49%	69
Strongly Agree	46.27%	62
TOTAL		134

Q29 I would recommend the training to others.

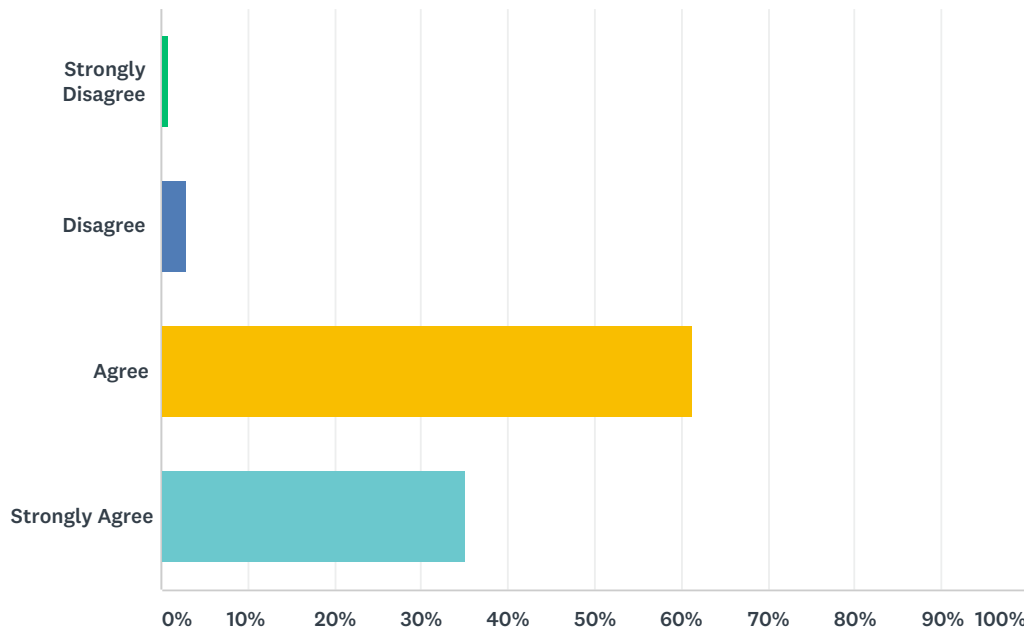
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	1.49%	2
Disagree	3.73%	5
Agree	52.24%	70
Strongly Agree	42.54%	57
TOTAL		134

Q30 The training organisation gave appropriate recognition of existing knowledge and skills.

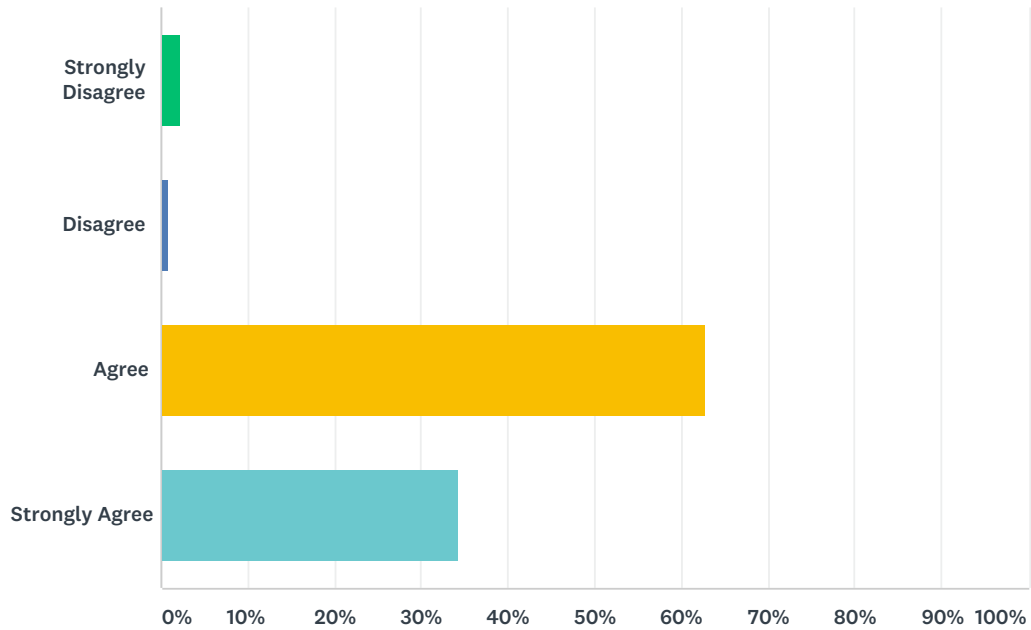
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.75%	1
Disagree	2.99%	4
Agree	61.19%	82
Strongly Agree	35.07%	47
TOTAL		134

Q31 Training resources were available when I needed them.

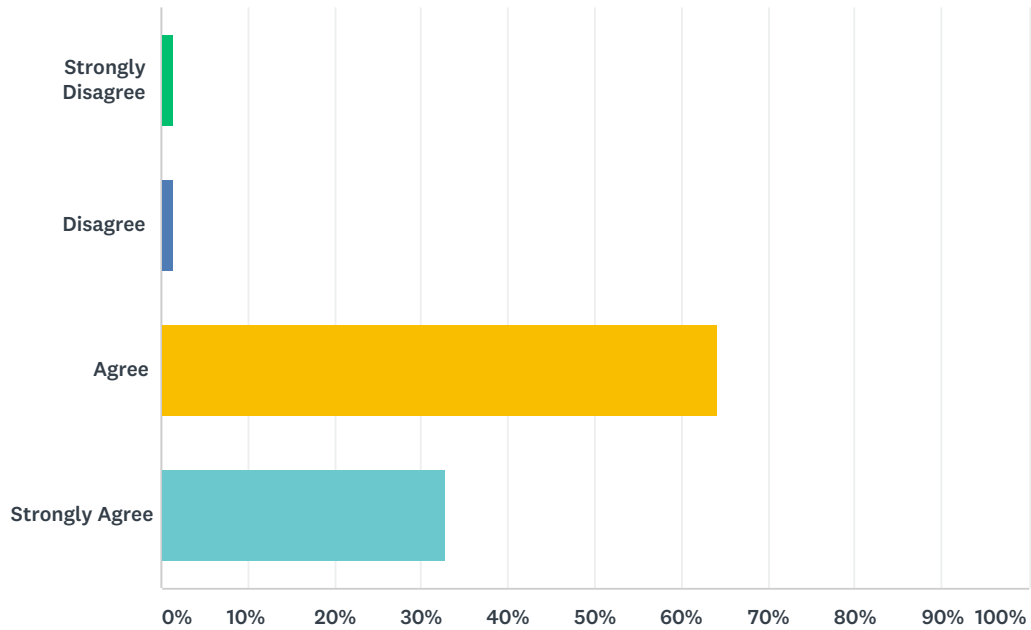
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	2.24%	3
Disagree	0.75%	1
Agree	62.69%	84
Strongly Agree	34.33%	46
TOTAL		134

Q32 I was given enough material to keep up my interest.

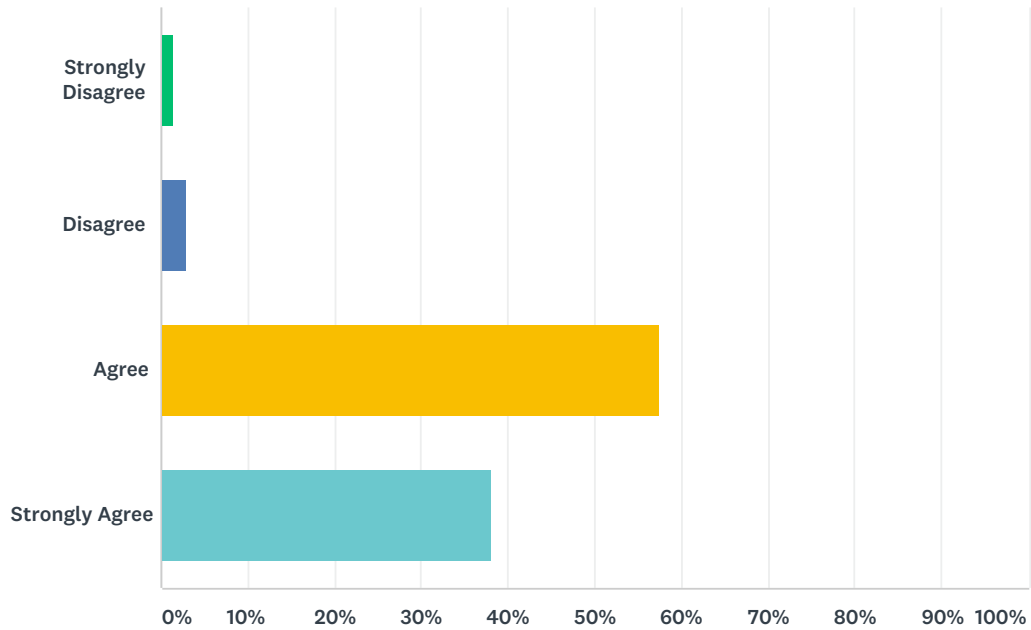
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	1.49%	2
Disagree	1.49%	2
Agree	64.18%	86
Strongly Agree	32.84%	44
TOTAL		134

Q33 The training was flexible enough to meet my needs.

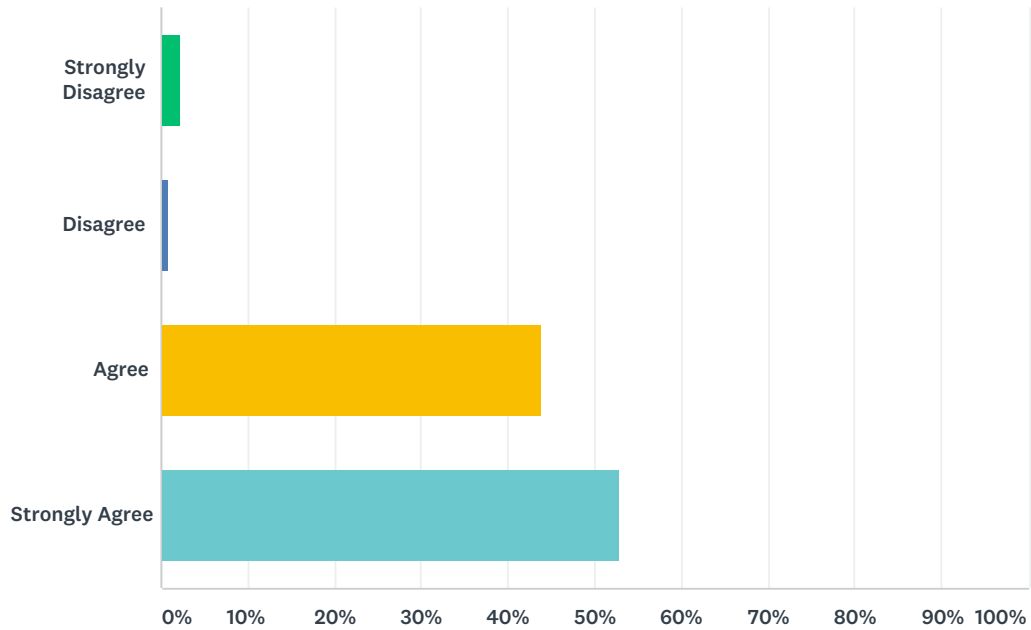
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES
Strongly Disagree	1.49% 2
Disagree	2.99% 4
Agree	57.46% 77
Strongly Agree	38.06% 51
TOTAL	134

Q34 Trainers encouraged learners to ask questions.

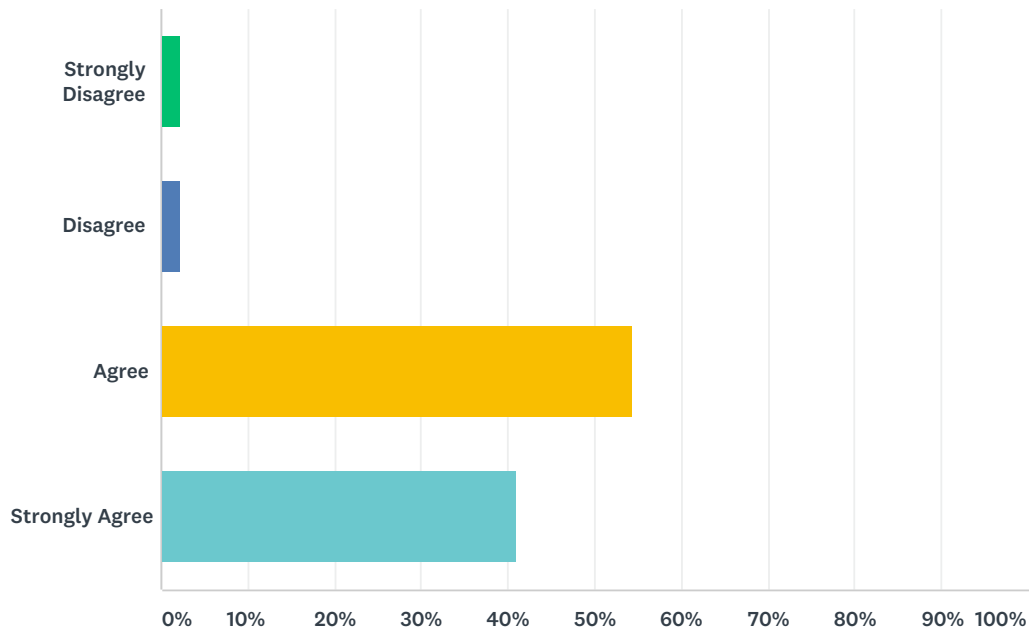
Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	2.24%	3
Disagree	0.75%	1
Agree	44.03%	59
Strongly Agree	52.99%	71
TOTAL		134

Q35 Trainers made it clear right from the start what they expected from me.

Answered: 134 Skipped: 0



ANSWER CHOICES	RESPONSES
Strongly Disagree	2.24% 3
Disagree	2.24% 3
Agree	54.48% 73
Strongly Agree	41.04% 55
TOTAL	134

Q36 What were the BEST ASPECTS of the training?

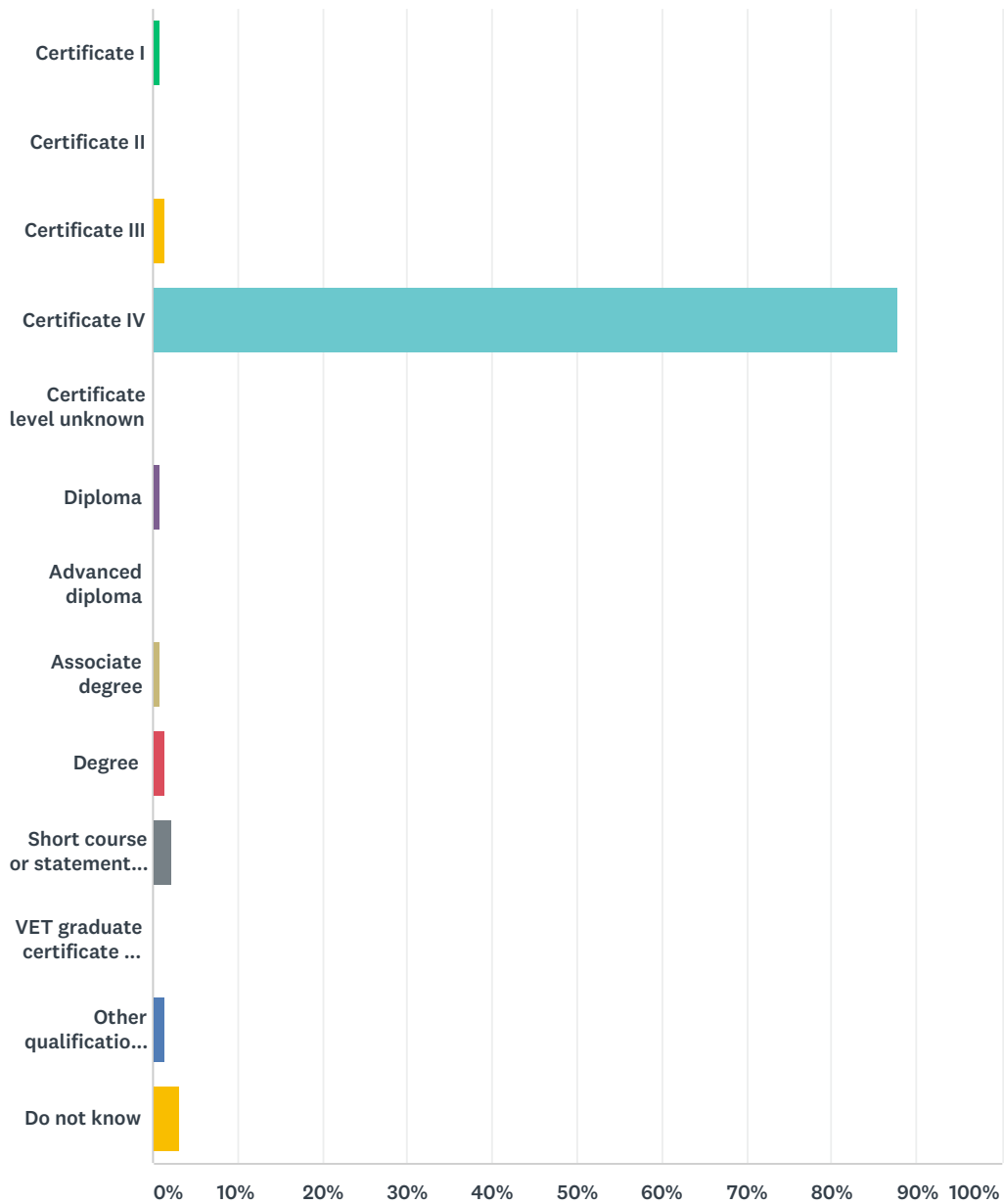
Answered: 131 Skipped: 3

Q37 What aspects of the training were MOST IN NEED OF IMPROVEMENT?

Answered: 131 Skipped: 3

Q38 What TYPE OF QUALIFICATION are you currently enrolled in? Select one only.

Answered: 131 Skipped: 3



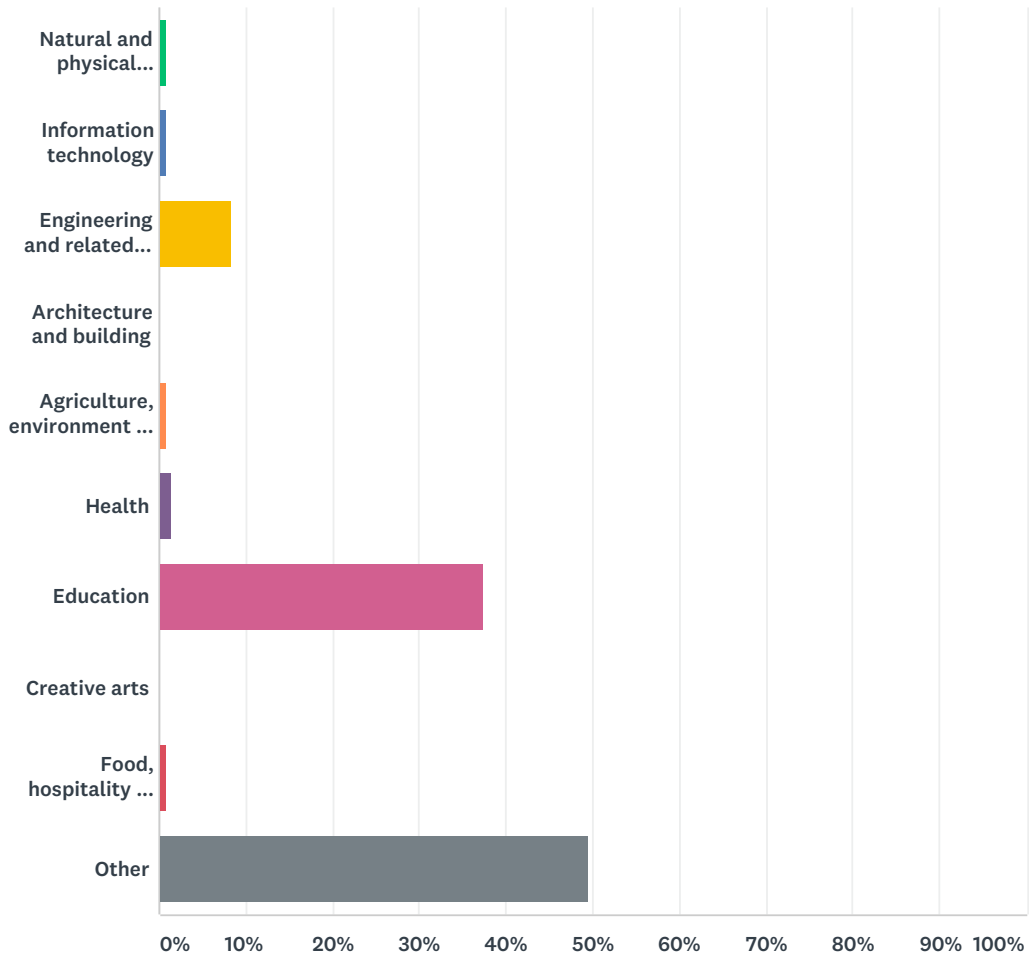
ANSWER CHOICES	RESPONSES	
Certificate I	0.76%	1
Certificate II	0.00%	0
Certificate III	1.53%	2
Certificate IV	87.79%	115
Certificate level unknown	0.00%	0

Learner Questionnaire - (Quality Indicators)

Diploma	0.76%	1
Advanced diploma	0.00%	0
Associate degree	0.76%	1
Degree	1.53%	2
Short course or statement of attainment	2.29%	3
VET graduate certificate or graduate diploma	0.00%	0
Other qualifications or training	1.53%	2
Do not know	3.05%	4
TOTAL		131

Q39 What is the BROAD FIELD of your current training? Select one only.

Answered: 131 Skipped: 3



ANSWER CHOICES	RESPONSES	
Natural and physical sciences	0.76%	1
Information technology	0.76%	1
Engineering and related technologies	8.40%	11
Architecture and building	0.00%	0
Agriculture, environment and related studies	0.76%	1
Health	1.53%	2
Education	37.40%	49
Creative arts	0.00%	0
Food, hospitality and personal services	0.76%	1
Other	49.62%	65
TOTAL		131

Q40 What is the FULL TITLE of your current qualification or training?

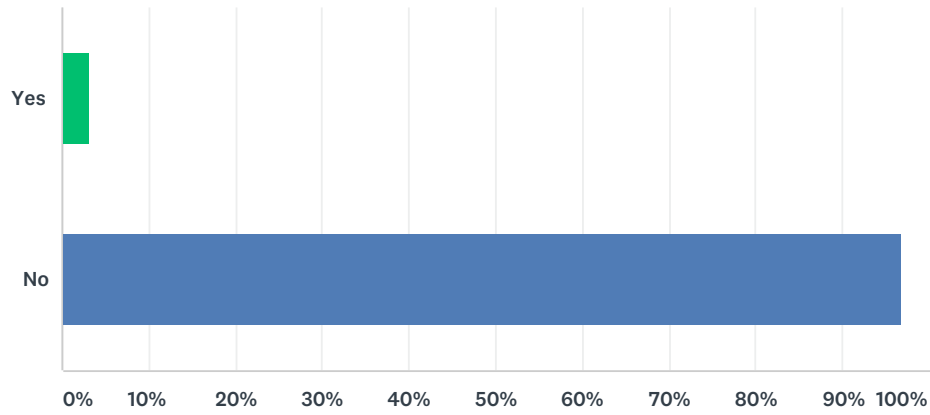
Answered: 131 Skipped: 3

**Q41 In what MONTH AND YEAR did you start your current training?For
Example, write 'March 2014' as '03/2014'**

Answered: 128 Skipped: 6

Q42 Are you undertaking an APPRENTICESHIP OR TRAINEESHIP?

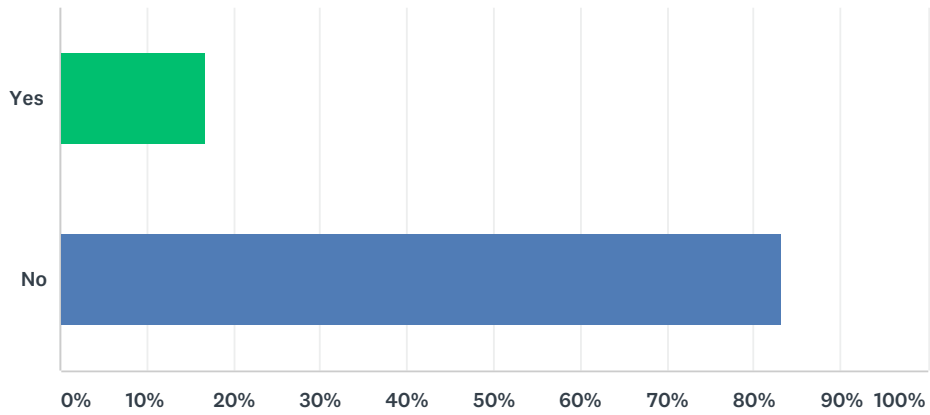
Answered: 131 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	3.05%	4
No	96.95%	127
TOTAL		131

Q43 Did you get any RECOGNITION OF PRIOR LEARNING towards your training such as subject exemptions, course credits or advanced standing?

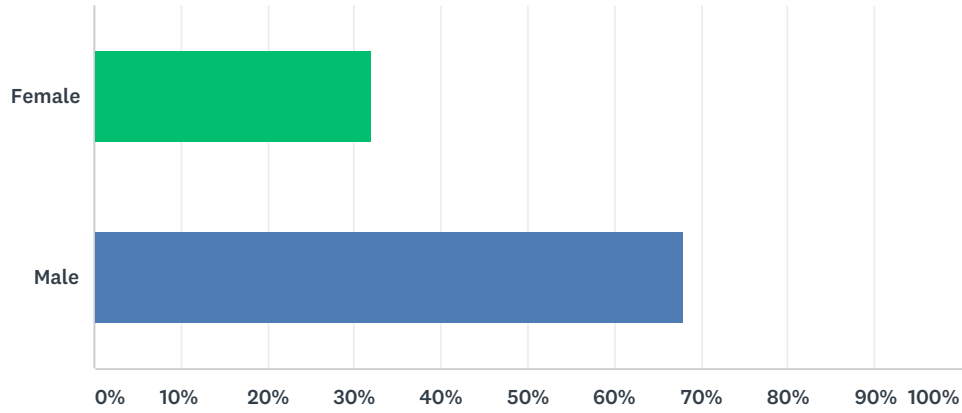
Answered: 131 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	16.79%	22
No	83.21%	109
TOTAL		131

Q44 Are you FEMALE or MALE?

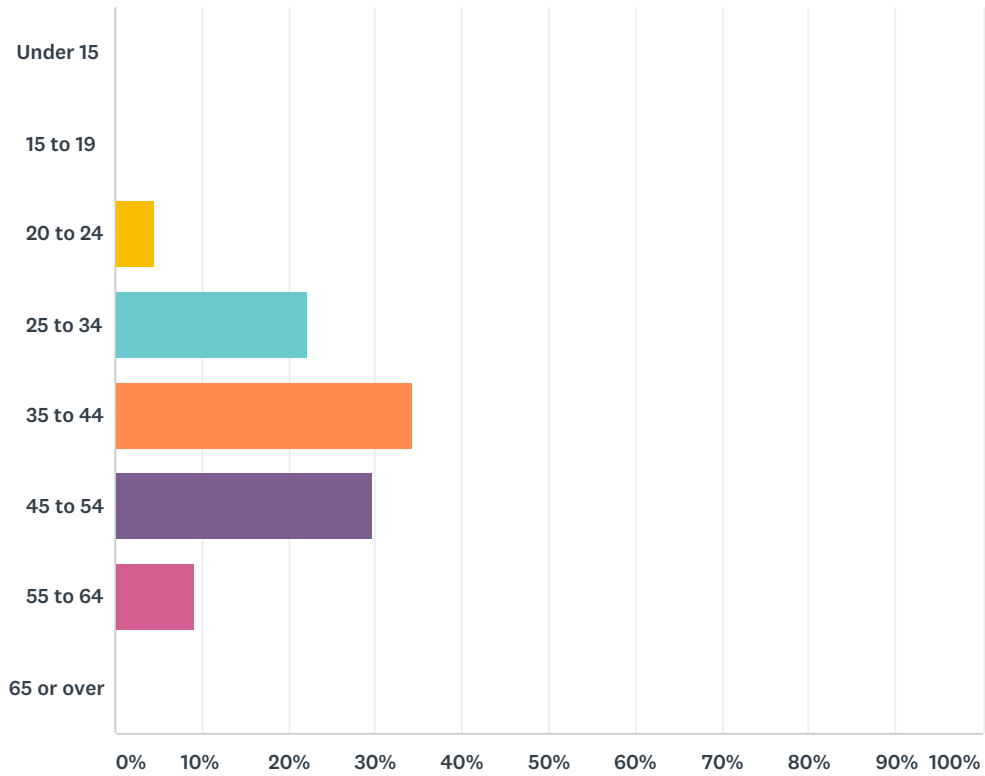
Answered: 131 Skipped: 3



ANSWER CHOICES	RESPONSES	
Female	32.06%	42
Male	67.94%	89
TOTAL		131

Q45 What is YOUR AGE in years?

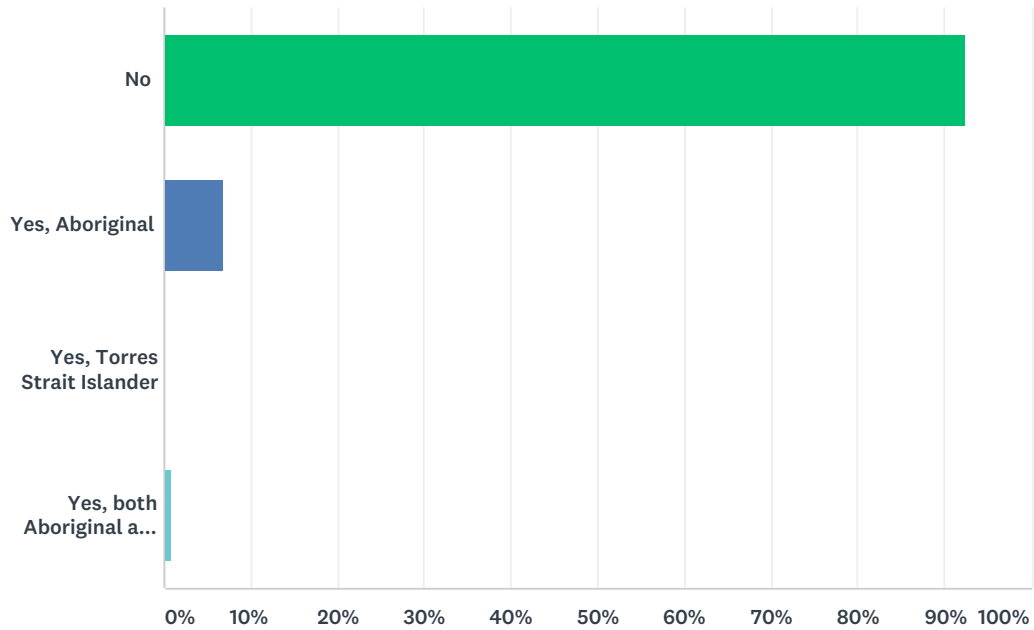
Answered: 131 Skipped: 3



ANSWER CHOICES	RESPONSES	
Under 15	0.00%	0
15 to 19	0.00%	0
20 to 24	4.58%	6
25 to 34	22.14%	29
35 to 44	34.35%	45
45 to 54	29.77%	39
55 to 64	9.16%	12
65 or over	0.00%	0
TOTAL		131

Q46 Are you of ABORIGINAL OR TORRES STRAIT ISLANDER origin?

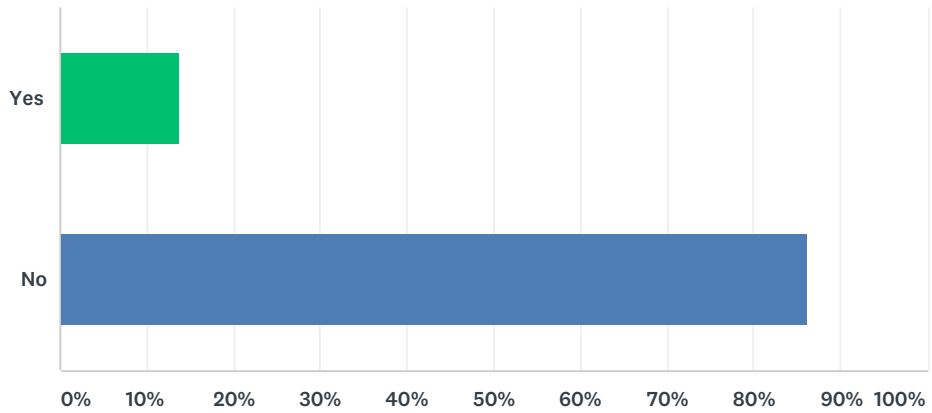
Answered: 131 Skipped: 3



ANSWER CHOICES	RESPONSES	
No	92.37%	121
Yes, Aboriginal	6.87%	9
Yes, Torres Strait Islander	0.00%	0
Yes, both Aboriginal and Torres Strait Islander	0.76%	1
TOTAL		131

Q47 Do you speak a LANGUAGE OTHER THAN ENGLISH at home?

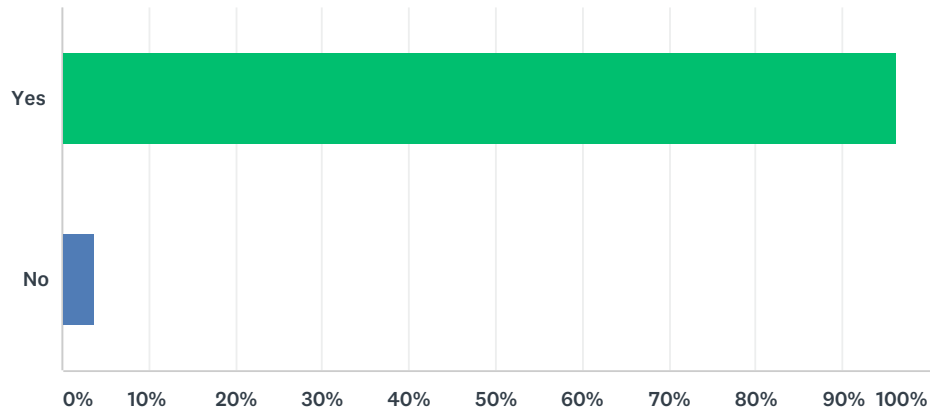
Answered: 131 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	13.74%	18
No	86.26%	113
TOTAL		131

Q48 Are you a PERMANENT RESIDENT OR CITIZEN of Australia?

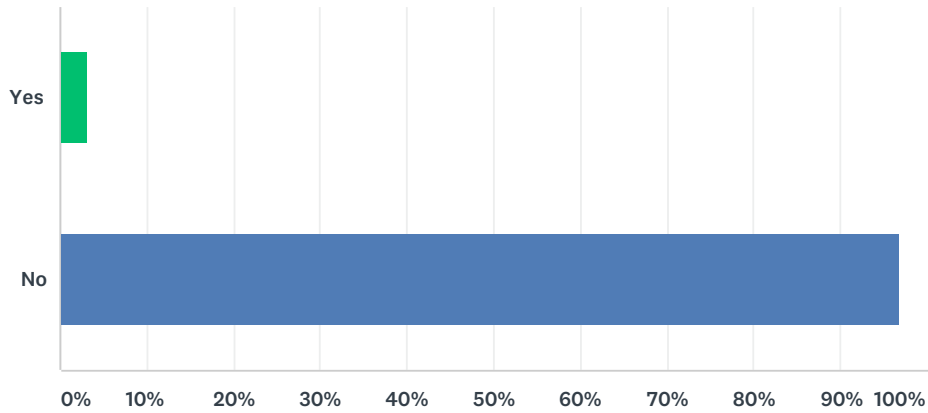
Answered: 131 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	96.18%	126
No	3.82%	5
TOTAL		131

Q49 Do you consider yourself to have a DISABILITY, IMPAIRMENT, OR LONG-TERM CONDITION?

Answered: 131 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	3.05%	4
No	96.95%	127
TOTAL		131

Q50 What is the POSTCODE of your main place of residence?

Answered: 131 Skipped: 3