

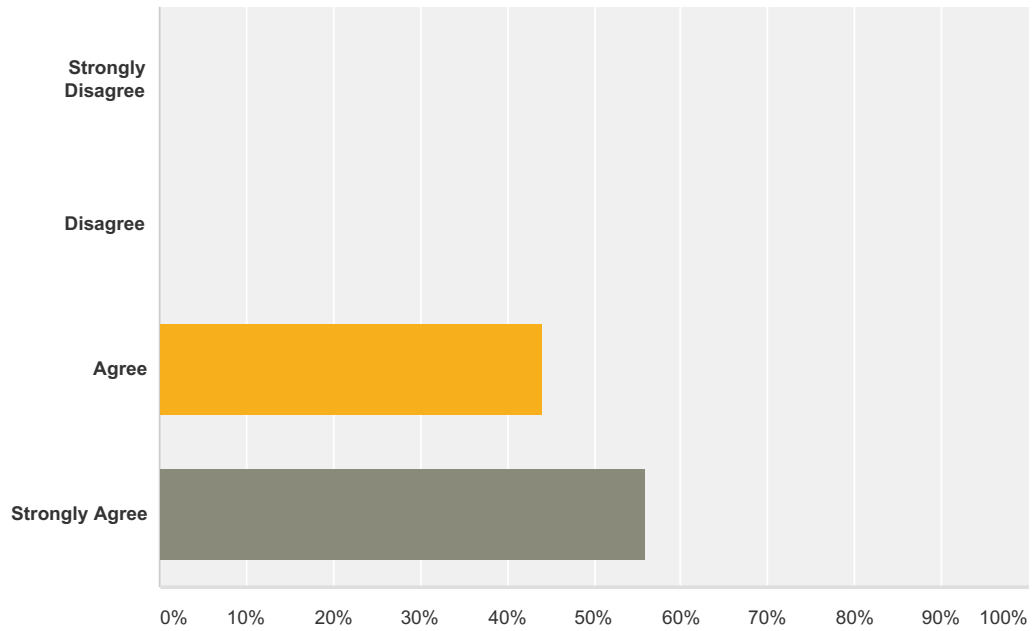
AQTF Quality Indicator (QI) Information

RTOs are required, under the AQTF Essential Conditions and Standards for Initial / Continuing Registration, to collect and report their performance against the following three QIs to their Registering Body:

- **Learner engagement** (learner engagement and competency development) – the source of data to measure this indicator is a survey of students undertaken by an RTO using the Learner Questionnaire;
- **Employer satisfaction** (competency development, and training and assessment quality) – the source of data to measure this indicator is a survey of employers undertaken by an RTO using the Employer Questionnaire; and
- **Competency completion** – the source of data to measure this indicator is an RTO's student enrolment and completion record.

Q1 I developed the skills expected from this training

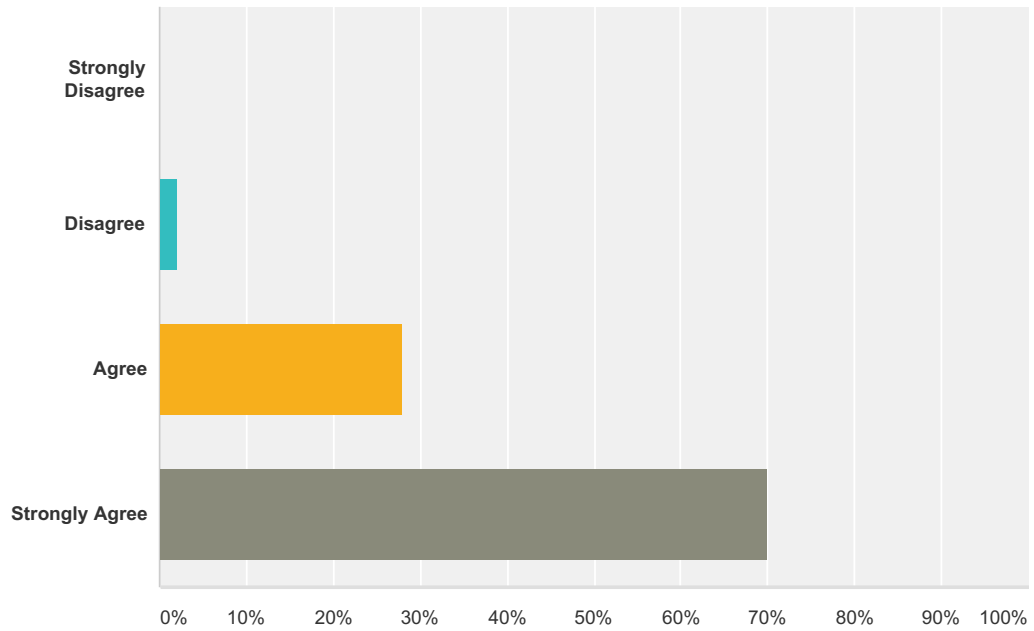
Answered: 50 Skipped: 0



Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	0.00%	0
Agree	44.00%	22
Strongly Agree	56.00%	28
Total		50

Q2 I identified ways to build on my current knowledge and skills.

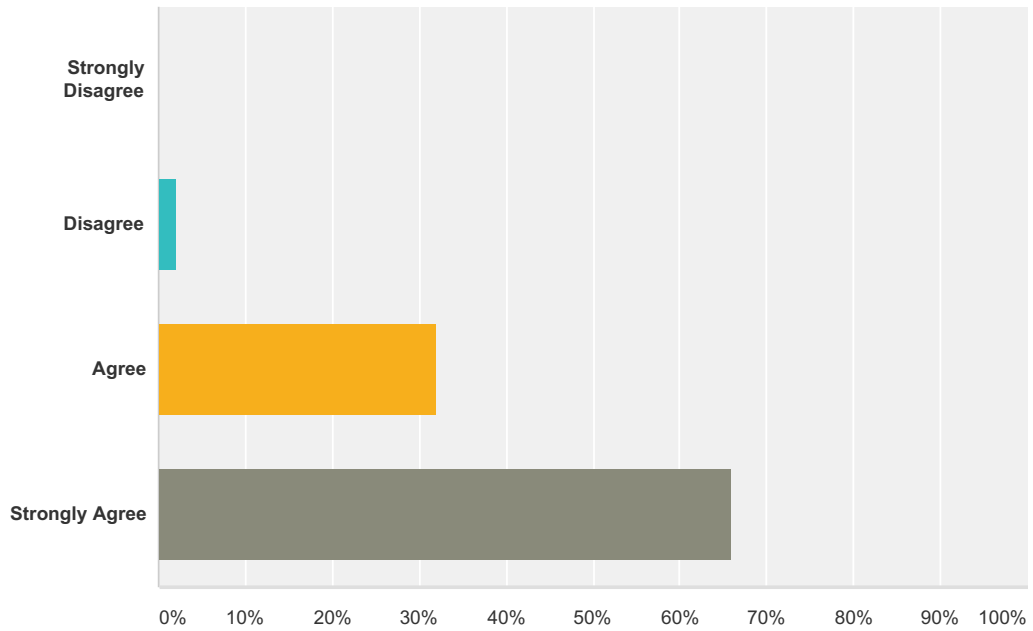
Answered: 50 Skipped: 0



Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	2.00%	1
Agree	28.00%	14
Strongly Agree	70.00%	35
Total		50

Q3 The training focused on relevant skills.

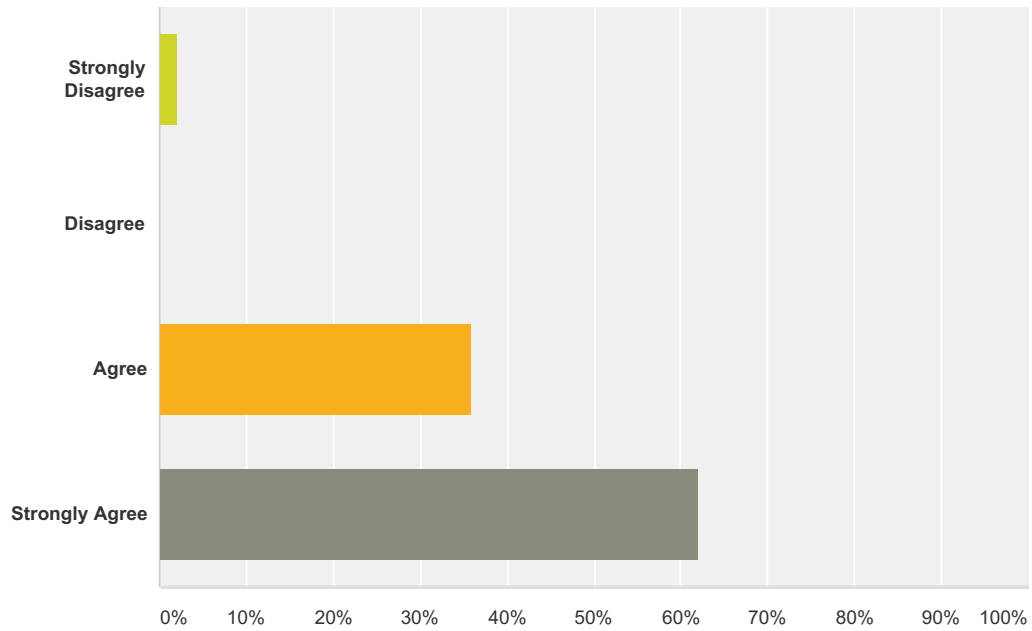
Answered: 50 Skipped: 0



Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	2.00%	1
Agree	32.00%	16
Strongly Agree	66.00%	33
Total		50

Q4 I developed the knowledge expected from this training.

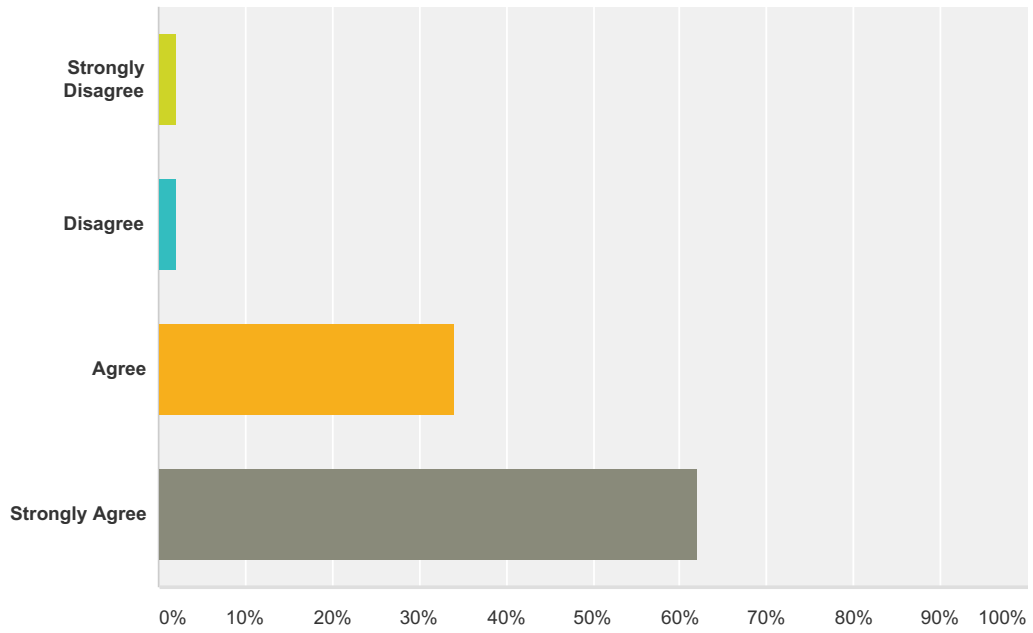
Answered: 50 Skipped: 0



Answer Choices	Responses
Strongly Disagree	2.00% 1
Disagree	0.00% 0
Agree	36.00% 18
Strongly Agree	62.00% 31
Total	50

Q5 The training prepared me well for work.

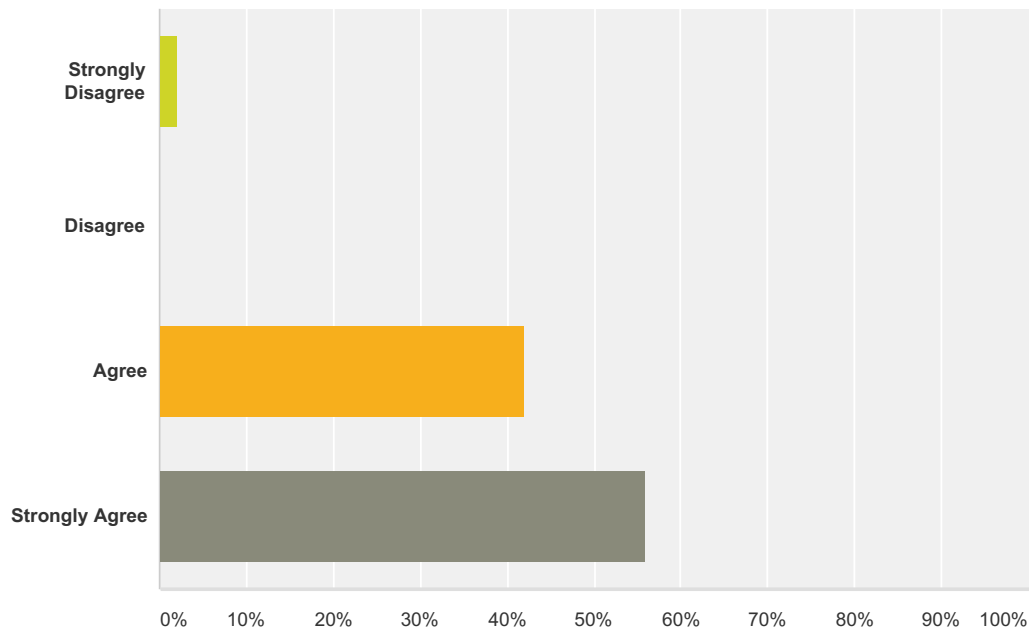
Answered: 50 Skipped: 0



Answer Choices	Responses	
Strongly Disagree	2.00%	1
Disagree	2.00%	1
Agree	34.00%	17
Strongly Agree	62.00%	31
Total		50

Q6 I set high standards for myself in this training.

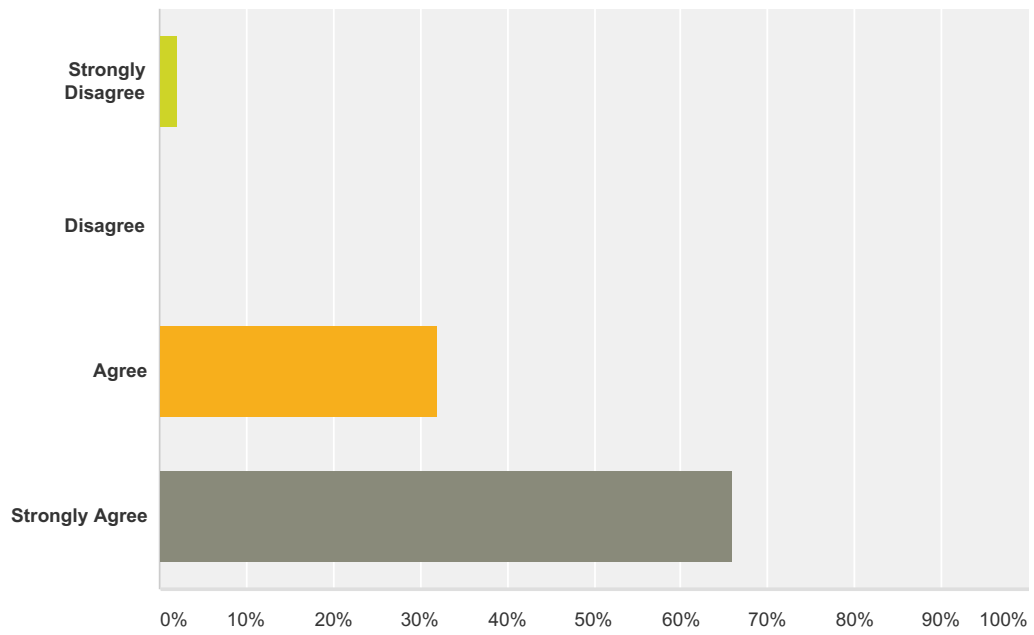
Answered: 50 Skipped: 0



Answer Choices	Responses	Count
Strongly Disagree	2.00%	1
Disagree	0.00%	0
Agree	42.00%	21
Strongly Agree	56.00%	28
Total		50

Q7 The training had a good mix of theory and practice.

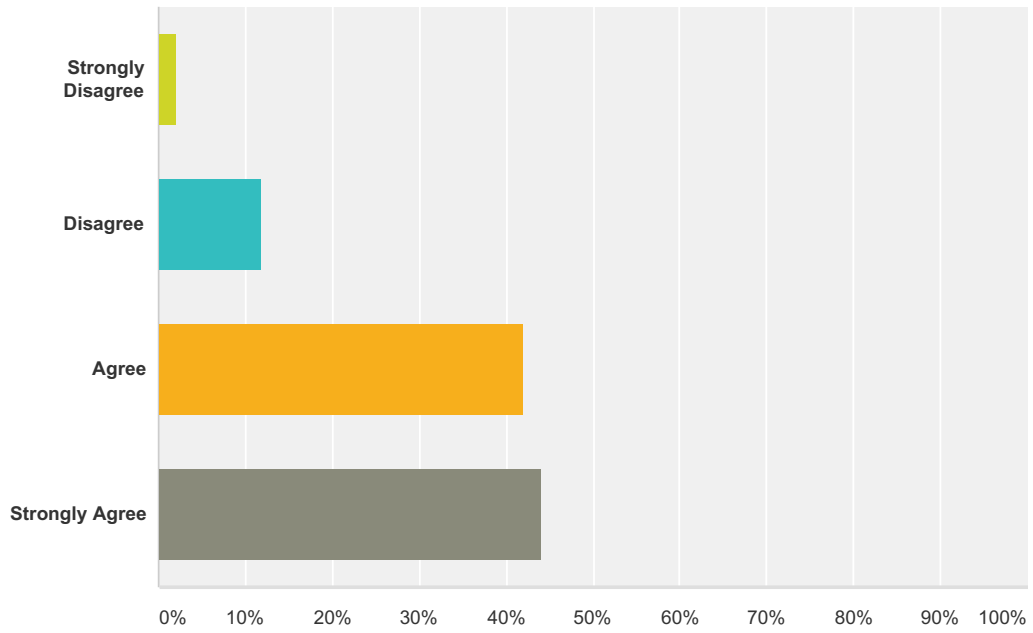
Answered: 50 Skipped: 0



Answer Choices	Responses	
Strongly Disagree	2.00%	1
Disagree	0.00%	0
Agree	32.00%	16
Strongly Agree	66.00%	33
Total		50

Q8 I looked for my own resources to help me learn.

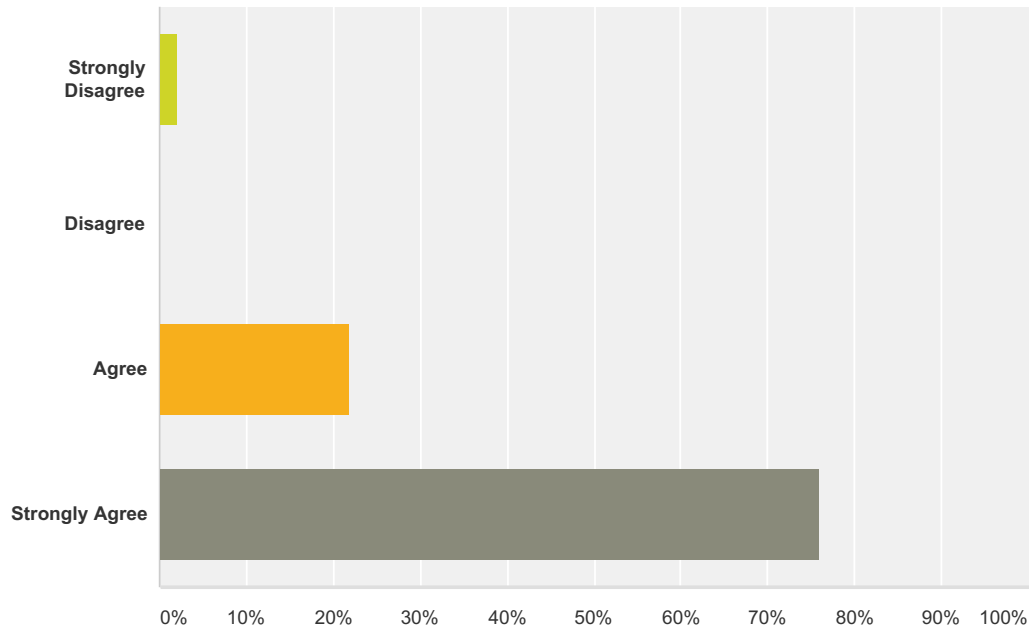
Answered: 50 Skipped: 0



Answer Choices	Responses	Count
Strongly Disagree	2.00%	1
Disagree	12.00%	6
Agree	42.00%	21
Strongly Agree	44.00%	22
Total		50

Q9 Overall, I am satisfied with the training.

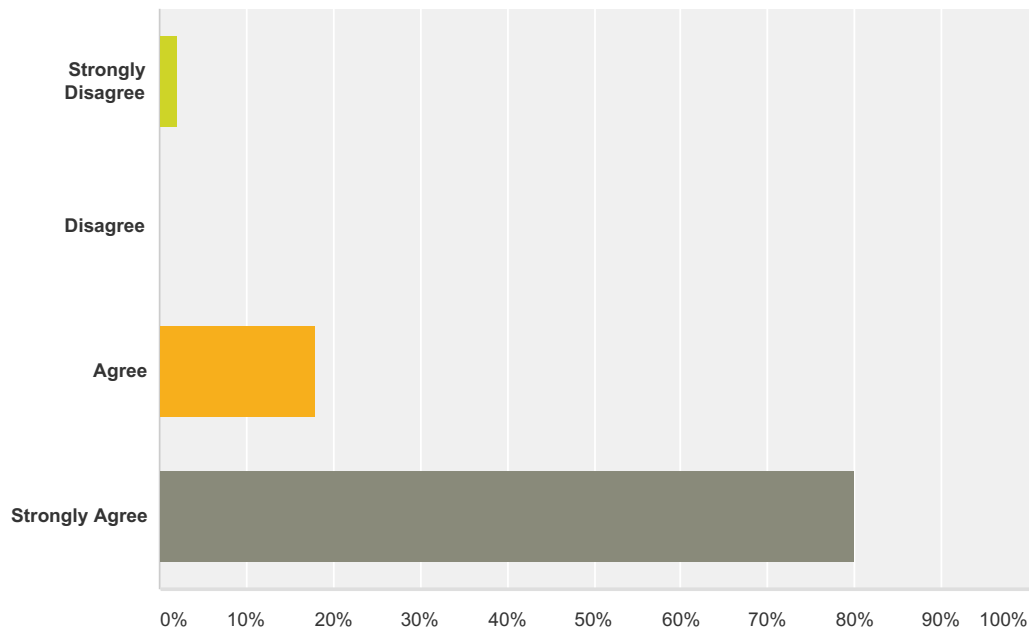
Answered: 50 Skipped: 0



Answer Choices	Responses	
Strongly Disagree	2.00%	1
Disagree	0.00%	0
Agree	22.00%	11
Strongly Agree	76.00%	38
Total		50

Q10 I would recommend the training organisation to others.

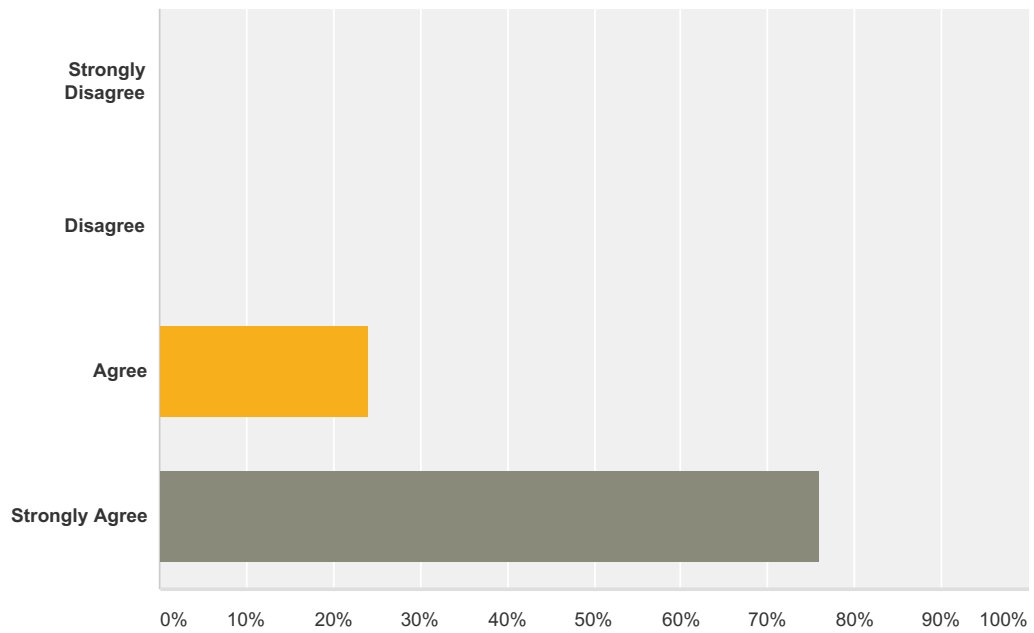
Answered: 50 Skipped: 0



Answer Choices	Responses	
Strongly Disagree	2.00%	1
Disagree	0.00%	0
Agree	18.00%	9
Strongly Agree	80.00%	40
Total		50

Q11 Training organisation staff respected my background and needs.

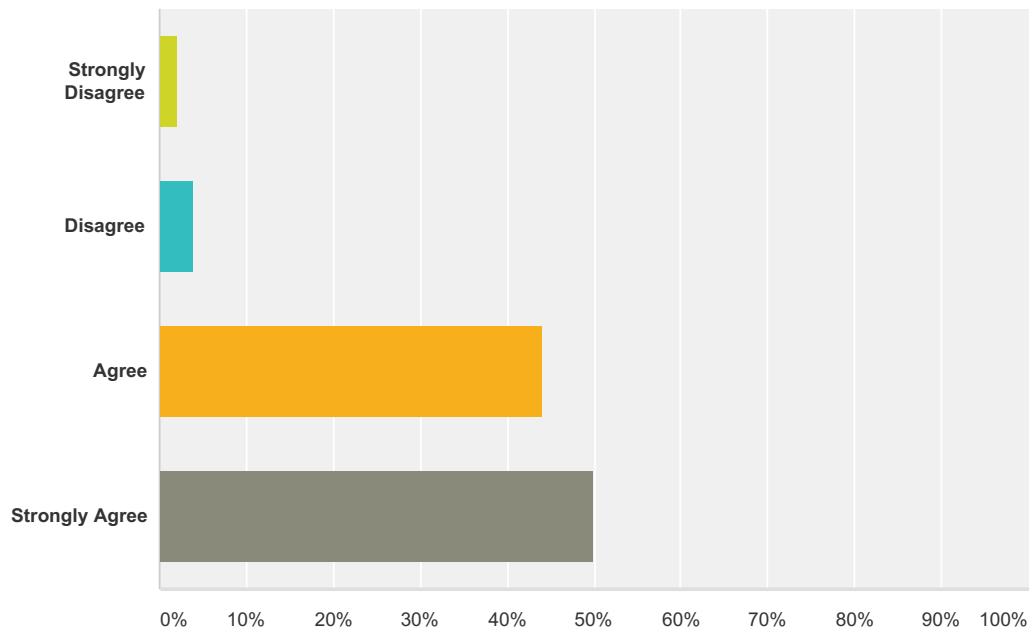
Answered: 50 Skipped: 0



Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	0.00%	0
Agree	24.00%	12
Strongly Agree	76.00%	38
Total		50

Q12 I pushed myself to understand things I found confusing.

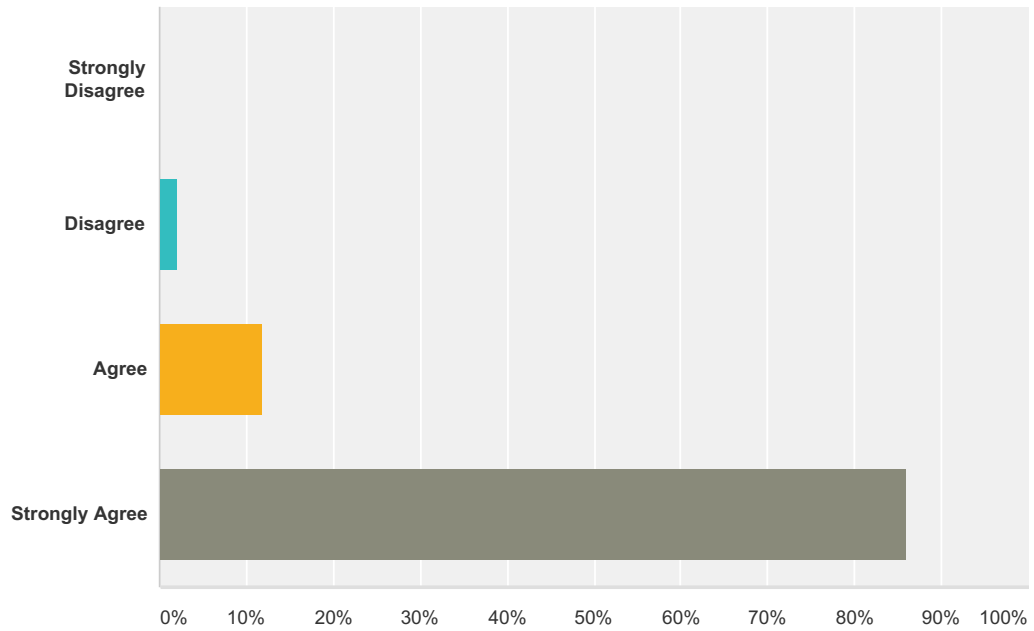
Answered: 50 Skipped: 0



Answer Choices	Responses	Count
Strongly Disagree	2.00%	1
Disagree	4.00%	2
Agree	44.00%	22
Strongly Agree	50.00%	25
Total		50

Q13 Trainers had an excellent knowledge of the subject content.

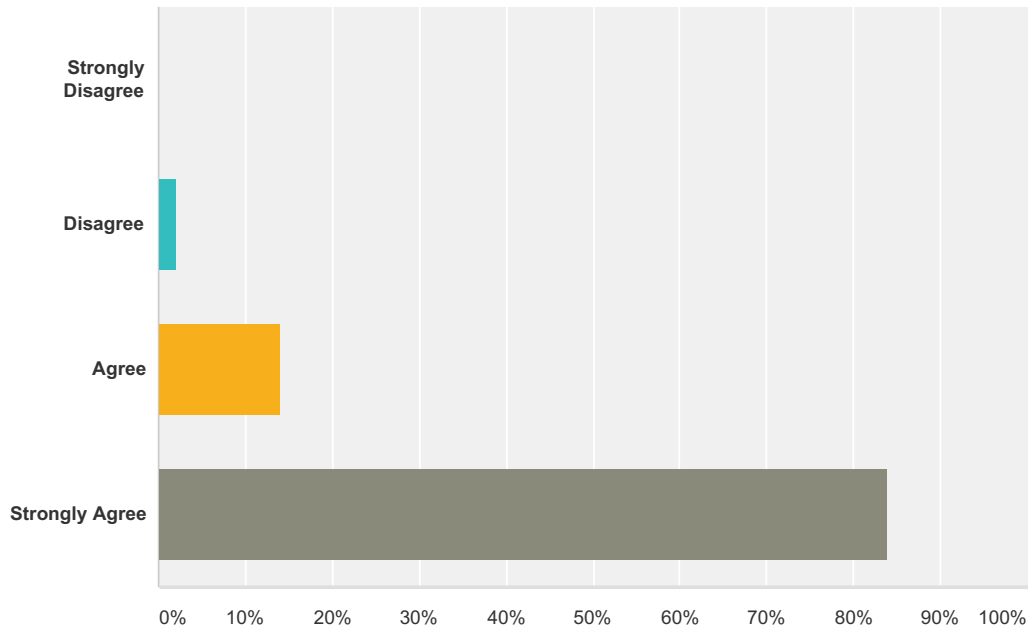
Answered: 50 Skipped: 0



Answer Choices	Responses	Count
Strongly Disagree	0.00%	0
Disagree	2.00%	1
Agree	12.00%	6
Strongly Agree	86.00%	43
Total		50

Q14 I received useful feedback on my assessments.

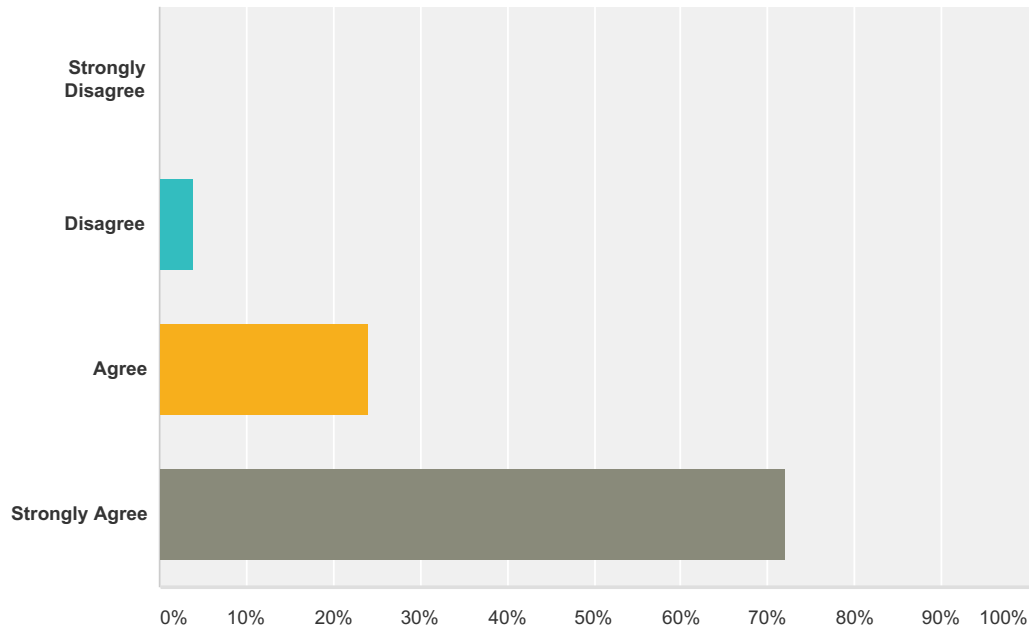
Answered: 50 Skipped: 0



Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	2.00%	1
Agree	14.00%	7
Strongly Agree	84.00%	42
Total		50

Q15 The way I was assessed was a fair test of my skills and knowledge.

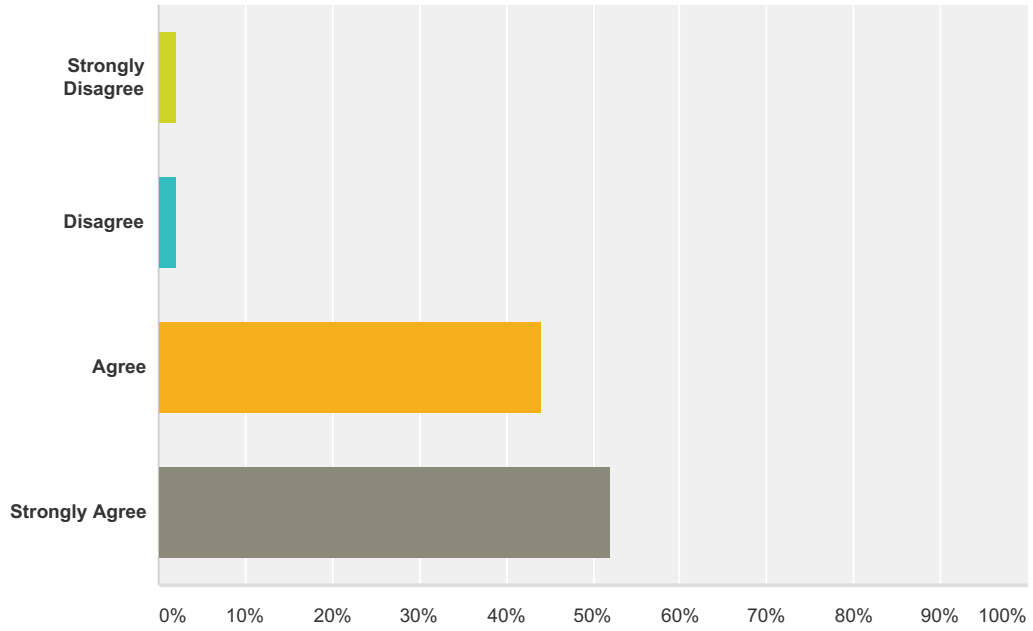
Answered: 50 Skipped: 0



Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	4.00%	2
Agree	24.00%	12
Strongly Agree	72.00%	36
Total		50

Q16 I learned to work with people.

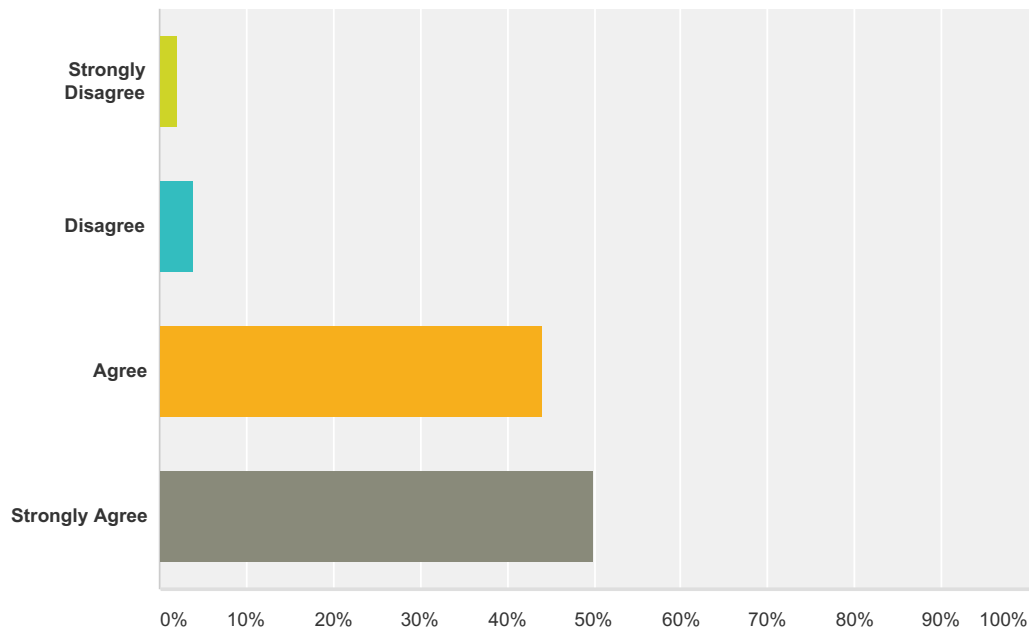
Answered: 50 Skipped: 0



Answer Choices	Responses	
Strongly Disagree	2.00%	1
Disagree	2.00%	1
Agree	44.00%	22
Strongly Agree	52.00%	26
Total		50

Q17 The training was at the right level of difficulty for me.

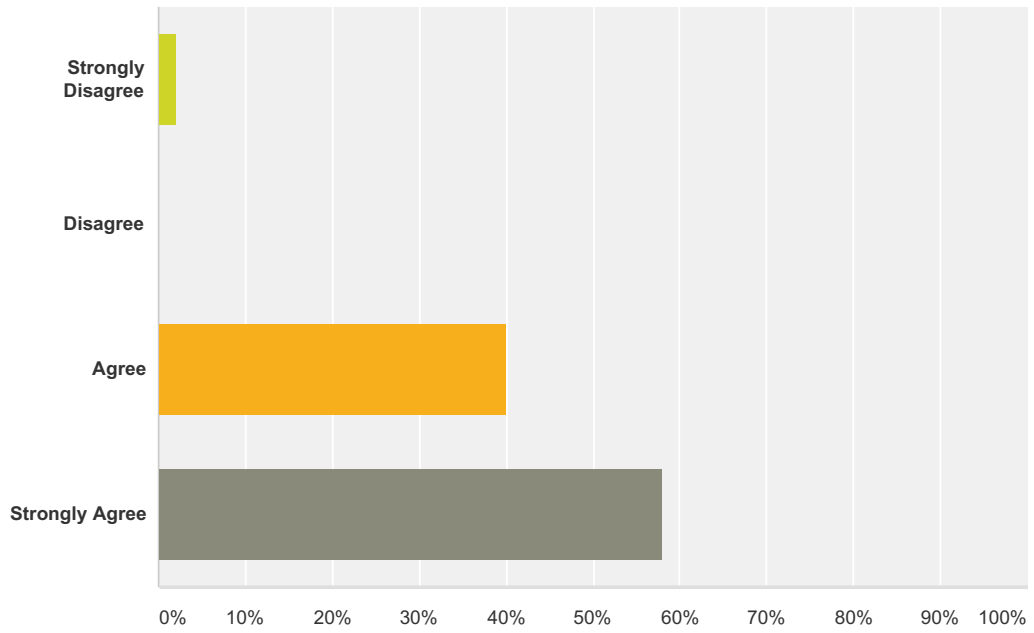
Answered: 50 Skipped: 0



Answer Choices	Responses	
Strongly Disagree	2.00%	1
Disagree	4.00%	2
Agree	44.00%	22
Strongly Agree	50.00%	25
Total		50

Q18 The amount of work I had to do was reasonable.

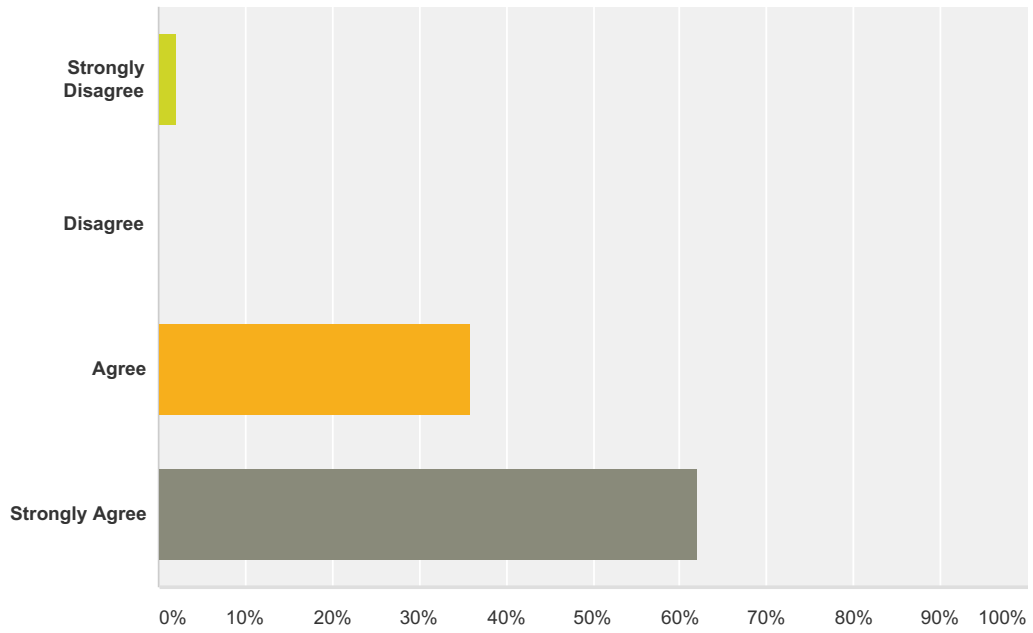
Answered: 50 Skipped: 0



Answer Choices	Responses	Count
Strongly Disagree	2.00%	1
Disagree	0.00%	0
Agree	40.00%	20
Strongly Agree	58.00%	29
Total		50

Q19 Assessments were based on realistic activities.

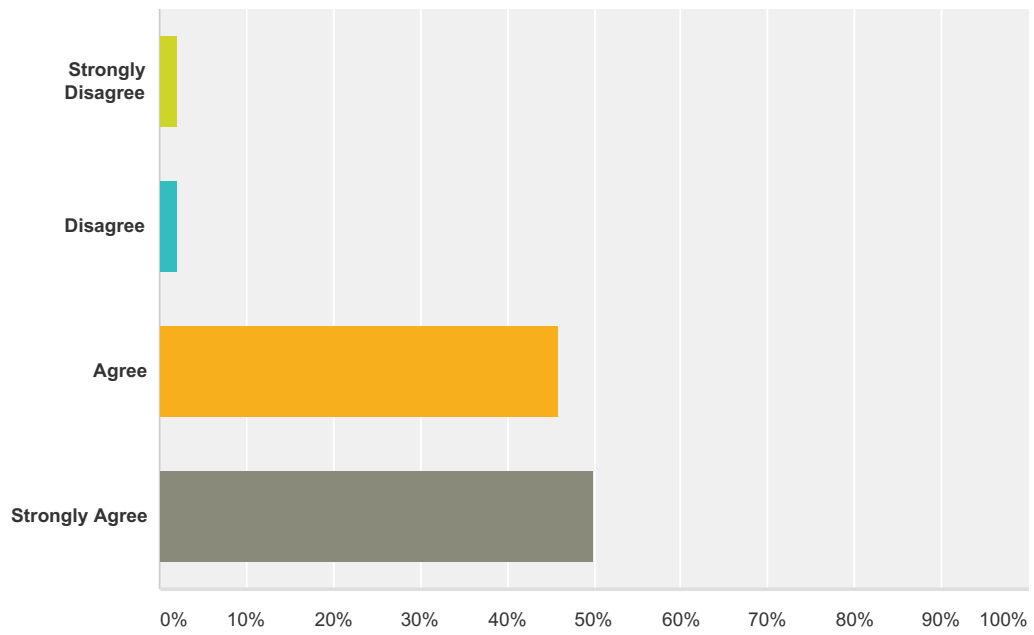
Answered: 50 Skipped: 0



Answer Choices	Responses	Count
Strongly Disagree	2.00%	1
Disagree	0.00%	0
Agree	36.00%	18
Strongly Agree	62.00%	31
Total		50

Q20 It was always easy to know the standards expected.

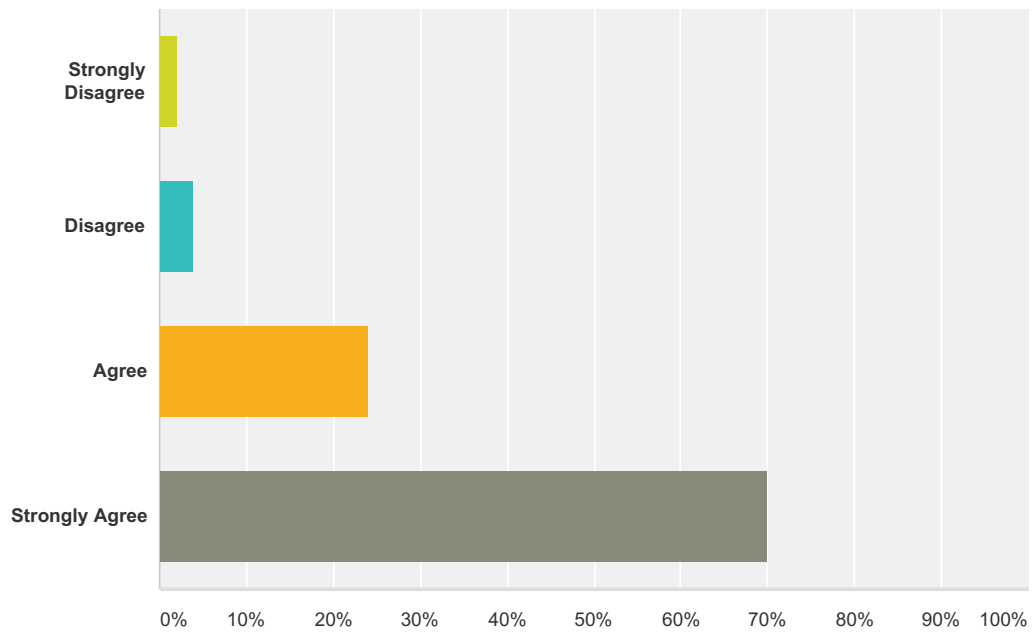
Answered: 50 Skipped: 0



Answer Choices	Responses	
Strongly Disagree	2.00%	1
Disagree	2.00%	1
Agree	46.00%	23
Strongly Agree	50.00%	25
Total		50

Q21 Training facilities and materials were in good condition.

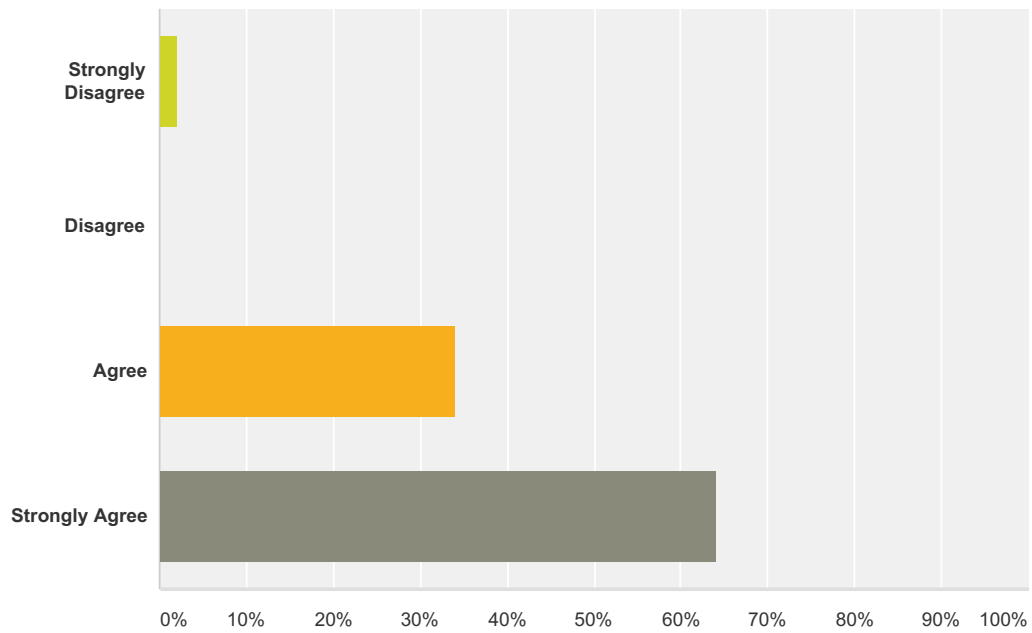
Answered: 50 Skipped: 0



Answer Choices	Responses	
Strongly Disagree	2.00%	1
Disagree	4.00%	2
Agree	24.00%	12
Strongly Agree	70.00%	35
Total		50

Q22 I usually had a clear idea of what was expected of me.

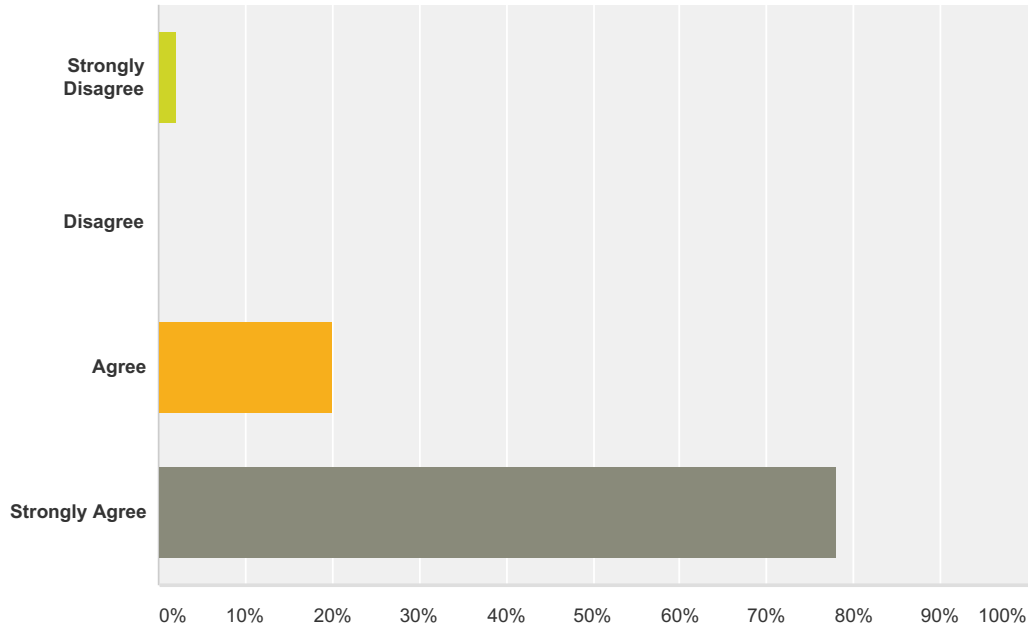
Answered: 50 Skipped: 0



Answer Choices	Responses	Count
Strongly Disagree	2.00%	1
Disagree	0.00%	0
Agree	34.00%	17
Strongly Agree	64.00%	32
Total		50

Q23 Trainers explained things clearly.

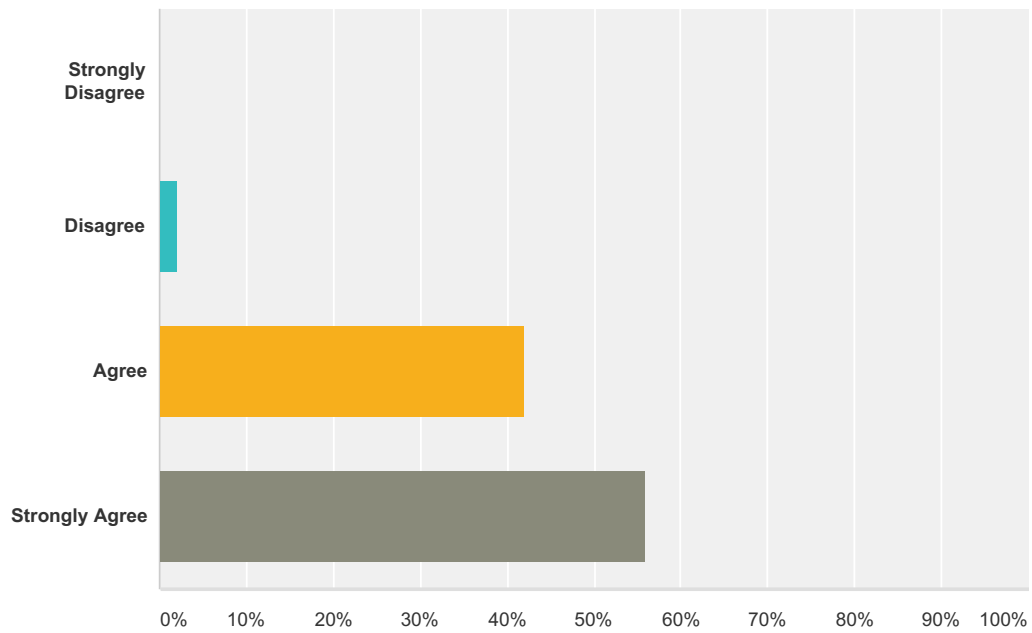
Answered: 50 Skipped: 0



Answer Choices	Responses	Count
Strongly Disagree	2.00%	1
Disagree	0.00%	0
Agree	20.00%	10
Strongly Agree	78.00%	39
Total		50

Q24 The training organisation had a range of services to support learners.

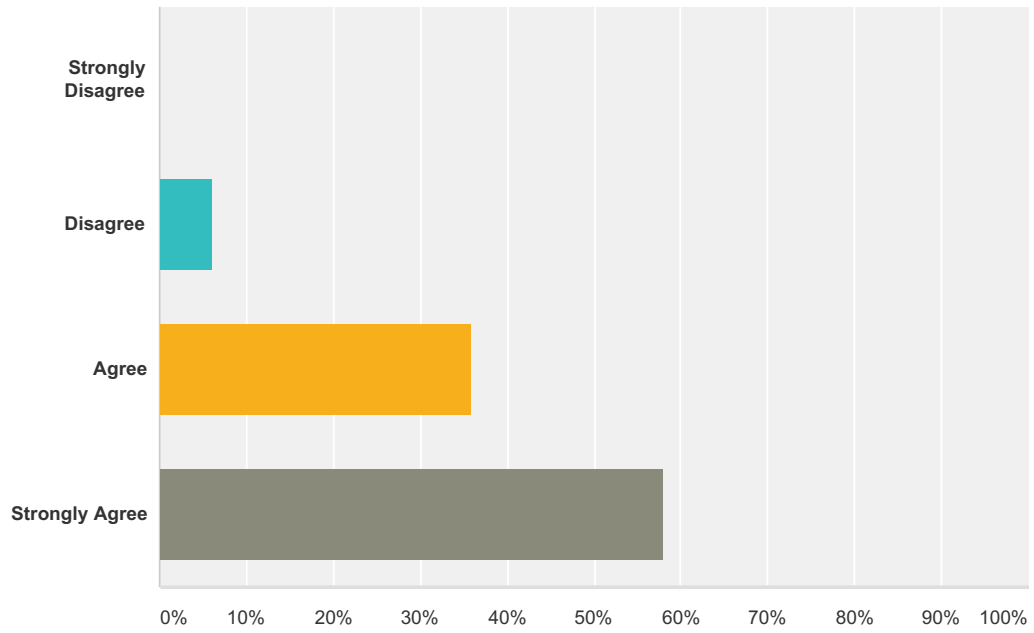
Answered: 50 Skipped: 0



Answer Choices	Responses	Count
Strongly Disagree	0.00%	0
Disagree	2.00%	1
Agree	42.00%	21
Strongly Agree	56.00%	28
Total		50

Q25 I learned to plan and manage my work.

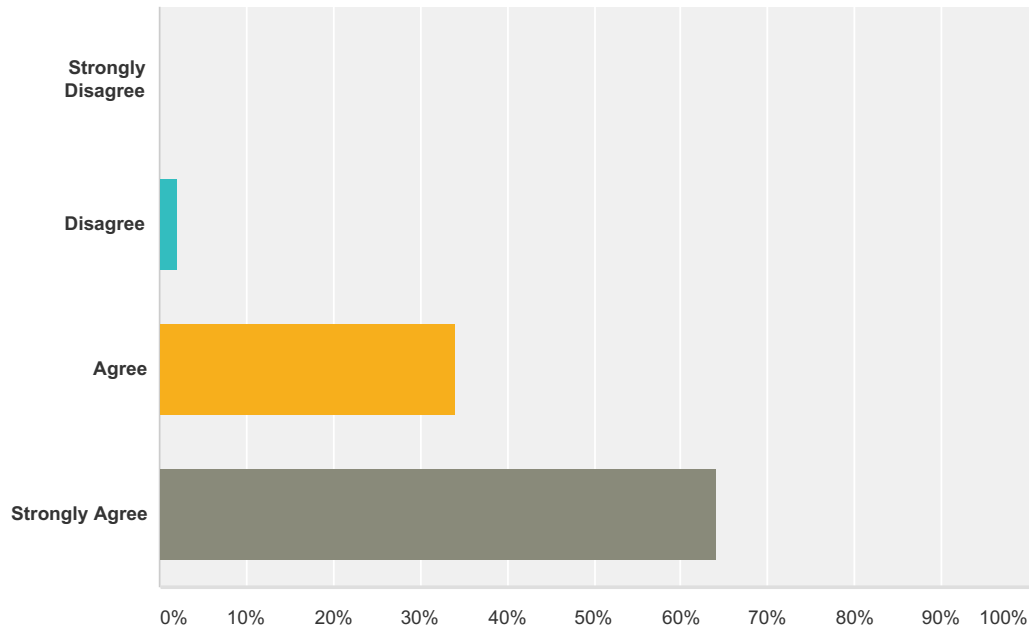
Answered: 50 Skipped: 0



Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	6.00%	3
Agree	36.00%	18
Strongly Agree	58.00%	29
Total		50

Q26 The training used up-to-date equipment, facilities and materials.

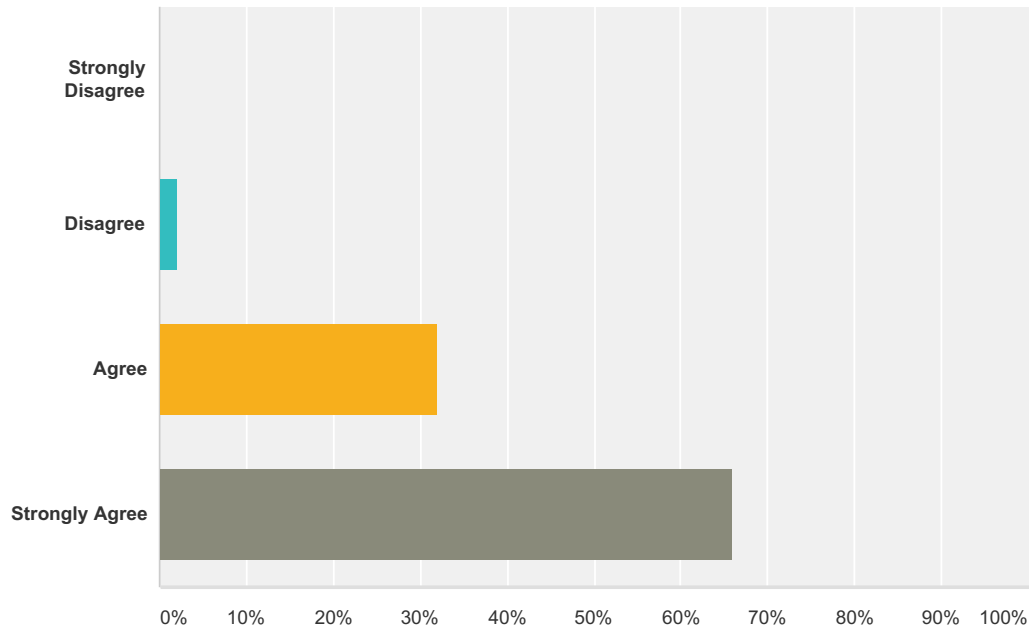
Answered: 50 Skipped: 0



Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	2.00%	1
Agree	34.00%	17
Strongly Agree	64.00%	32
Total		50

Q27 I approached trainers if I needed help.

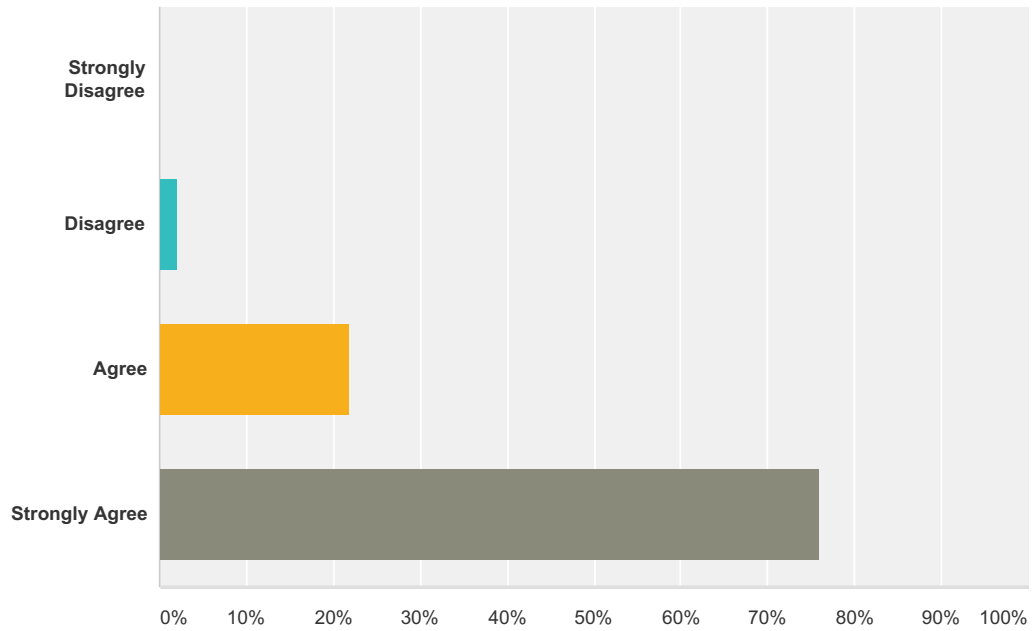
Answered: 50 Skipped: 0



Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	2.00%	1
Agree	32.00%	16
Strongly Agree	66.00%	33
Total		50

Q28 Trainers made the subject as interesting as possible.

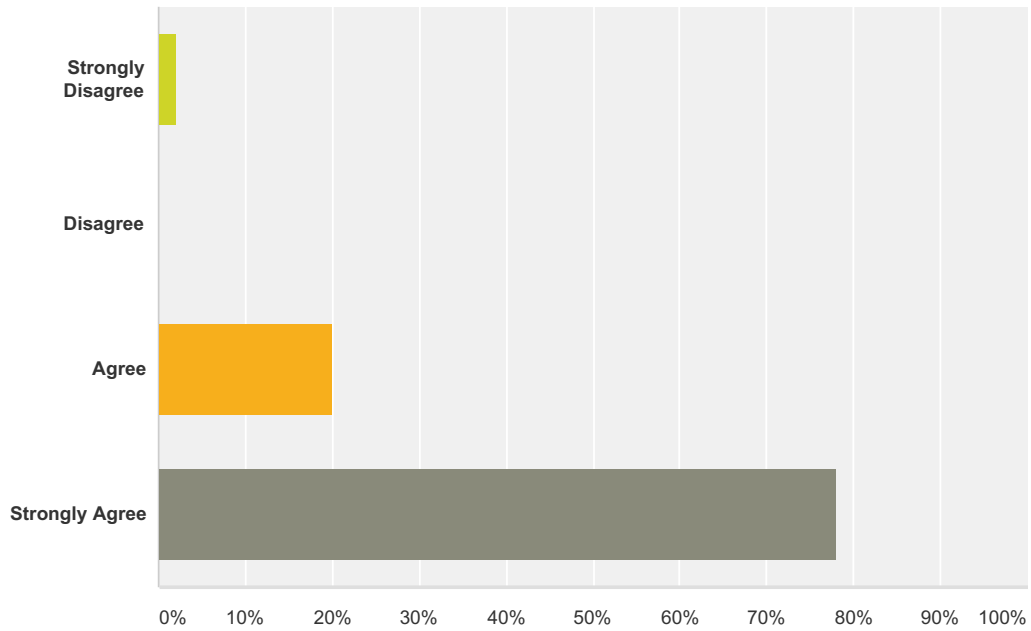
Answered: 50 Skipped: 0



Answer Choices	Responses	Count
Strongly Disagree	0.00%	0
Disagree	2.00%	1
Agree	22.00%	11
Strongly Agree	76.00%	38
Total		50

Q29 I would recommend the training to others.

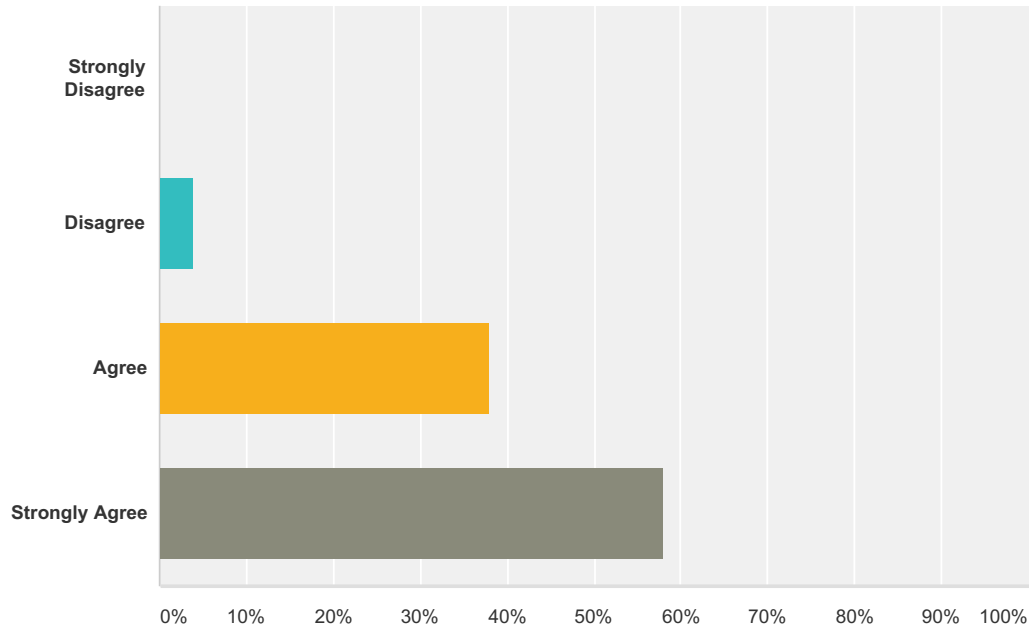
Answered: 50 Skipped: 0



Answer Choices	Responses	
Strongly Disagree	2.00%	1
Disagree	0.00%	0
Agree	20.00%	10
Strongly Agree	78.00%	39
Total		50

Q30 The training organisation gave appropriate recognition of existing knowledge and skills.

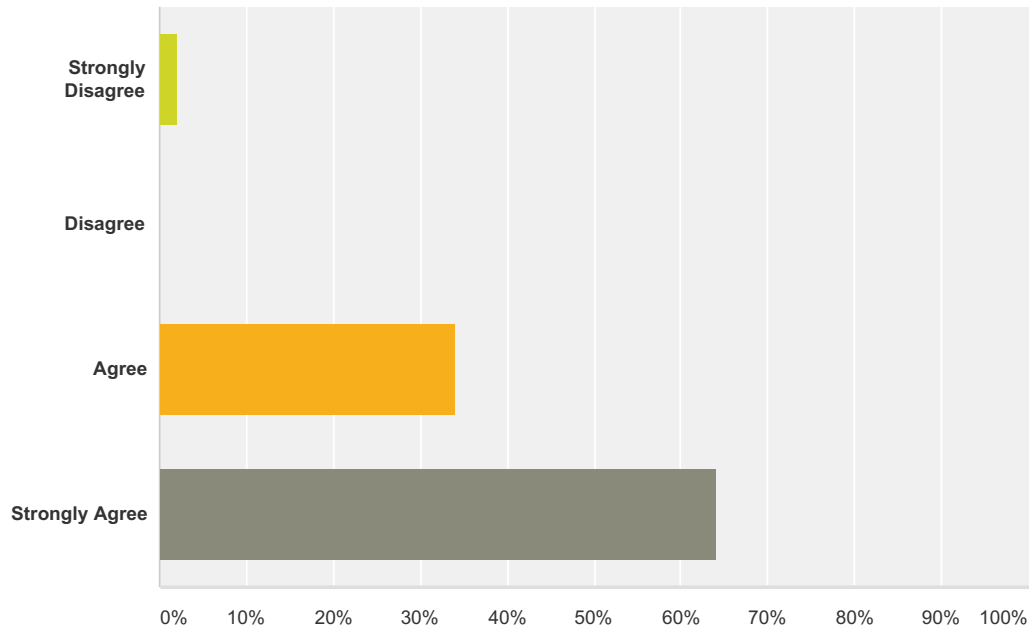
Answered: 50 Skipped: 0



Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	4.00%	2
Agree	38.00%	19
Strongly Agree	58.00%	29
Total		50

Q31 Training resources were available when I needed them.

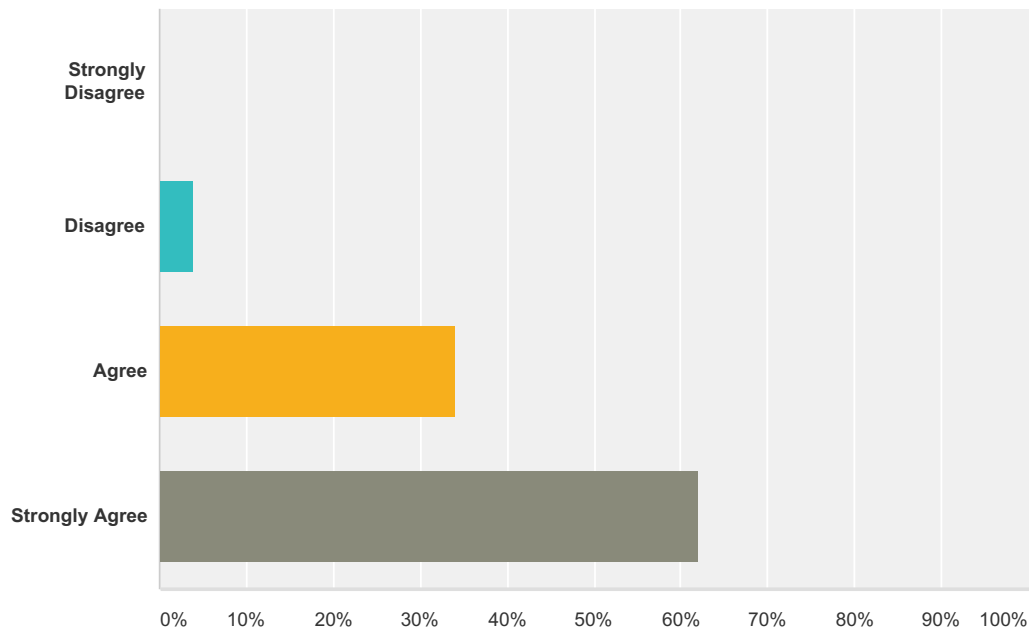
Answered: 50 Skipped: 0



Answer Choices	Responses	
Strongly Disagree	2.00%	1
Disagree	0.00%	0
Agree	34.00%	17
Strongly Agree	64.00%	32
Total		50

Q32 I was given enough material to keep up my interest.

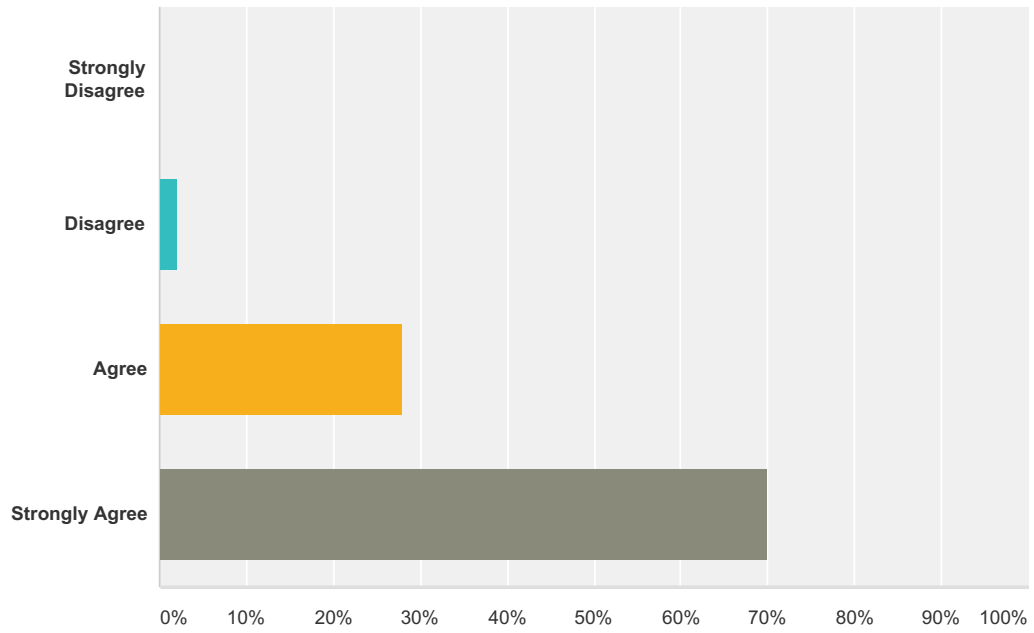
Answered: 50 Skipped: 0



Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	4.00%	2
Agree	34.00%	17
Strongly Agree	62.00%	31
Total		50

Q33 The training was flexible enough to meet my needs.

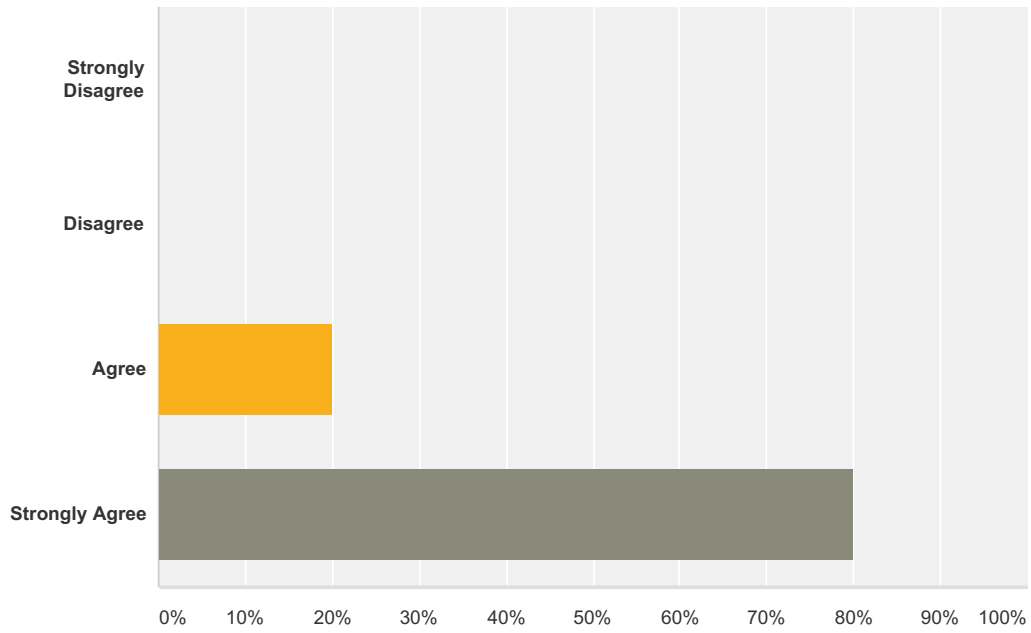
Answered: 50 Skipped: 0



Answer Choices	Responses	Count
Strongly Disagree	0.00%	0
Disagree	2.00%	1
Agree	28.00%	14
Strongly Agree	70.00%	35
Total		50

Q34 Trainers encouraged learners to ask questions.

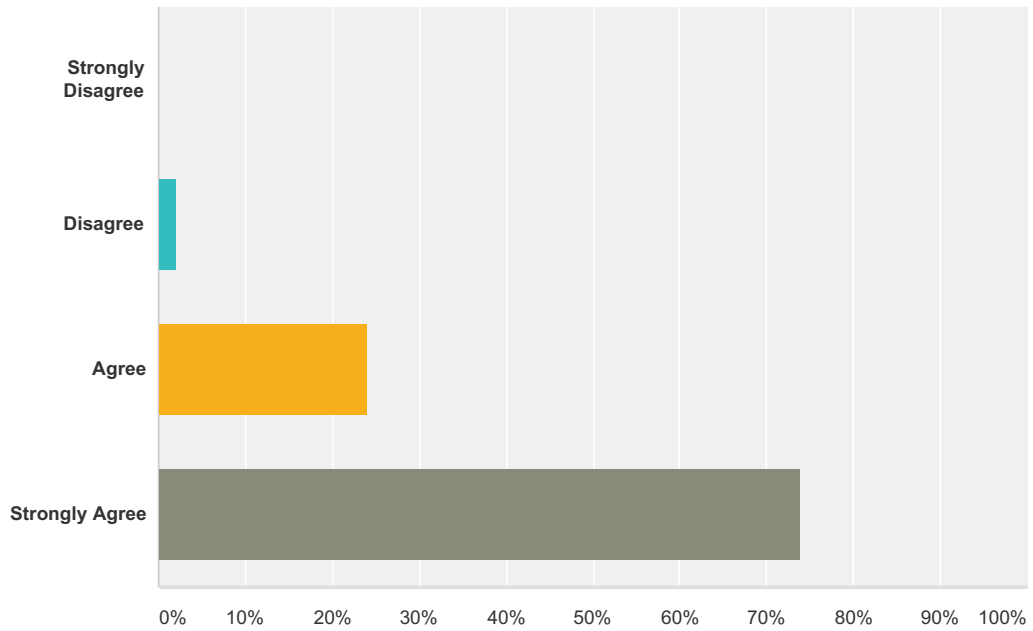
Answered: 50 Skipped: 0



Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	0.00%	0
Agree	20.00%	10
Strongly Agree	80.00%	40
Total		50

Q35 Trainers made it clear right from the start what they expected from me.

Answered: 50 Skipped: 0



Answer Choices	Responses
Strongly Disagree	0.00% 0
Disagree	2.00% 1
Agree	24.00% 12
Strongly Agree	74.00% 37
Total	50

Q36 What were the BEST ASPECTS of the training?

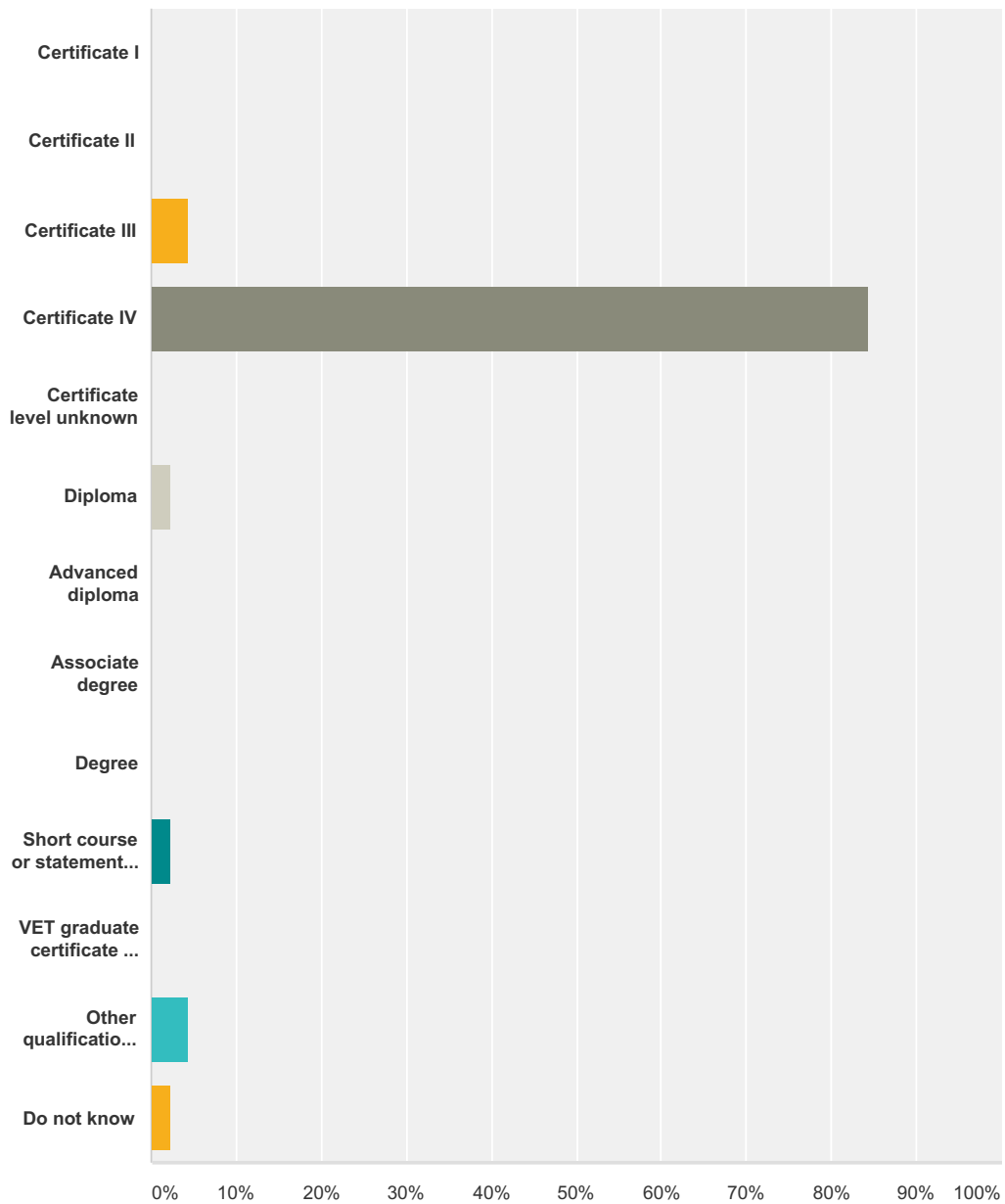
Answered: 45 Skipped: 5

**Q37 What aspects of the training were
MOST IN NEED OF IMPROVEMENT?**

Answered: 45 Skipped: 5

Q38 What TYPE OF QUALIFICATION are you currently enrolled in? Select one only.

Answered: 45 Skipped: 5



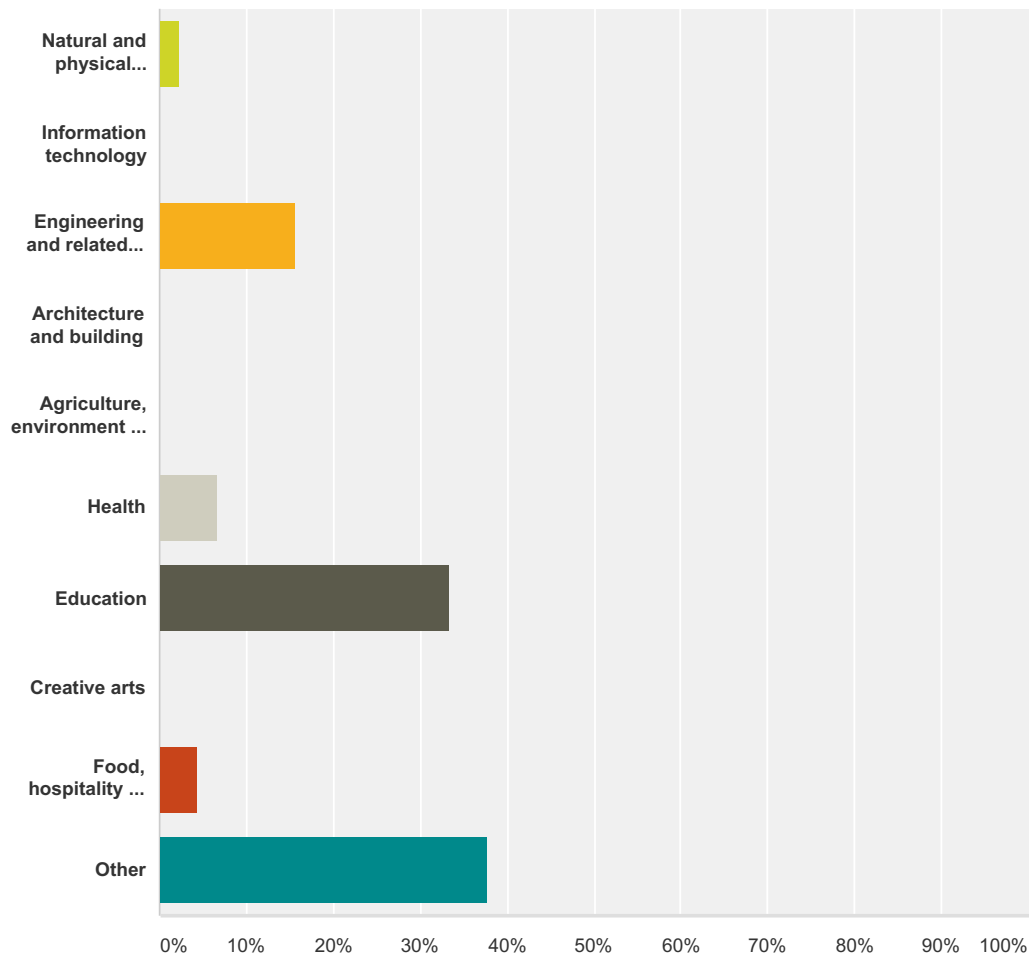
Answer Choices	Responses
Certificate I	0.00% 0
Certificate II	0.00% 0
Certificate III	4.44% 2
Certificate IV	84.44% 38
Certificate level unknown	0.00% 0
Diploma	2.22% 1

Learner Questionnaire - (Quality Indicators) 2016

Advanced diploma	0.00%	0
Associate degree	0.00%	0
Degree	0.00%	0
Short course or statement of attainment	2.22%	1
VET graduate certificate or graduate diploma	0.00%	0
Other qualifications or training	4.44%	2
Do not know	2.22%	1
Total		45

Q39 What is the BROAD FIELD of your current training? Select one only.

Answered: 45 Skipped: 5



Answer Choices	Responses	
Natural and physical sciences	2.22%	1
Information technology	0.00%	0
Engineering and related technologies	15.56%	7
Architecture and building	0.00%	0
Agriculture, environment and related studies	0.00%	0
Health	6.67%	3
Education	33.33%	15
Creative arts	0.00%	0
Food, hospitality and personal services	4.44%	2
Other	37.78%	17
Total		45

Q40 What is the FULL TITLE of your current qualification or training?

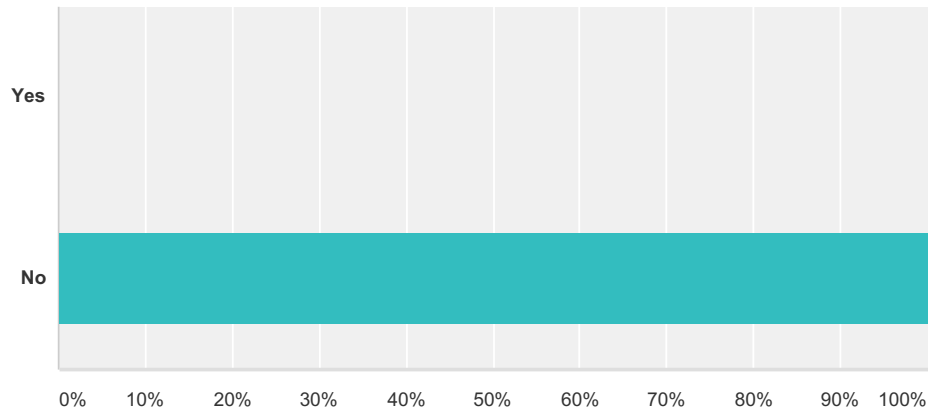
Answered: 45 Skipped: 5

Q41 In what MONTH AND YEAR did you start your current training?For Example, write 'March 2014' as '03/2014'

Answered: 42 Skipped: 8

Q42 Are you undertaking an APPRENTICESHIP OR TRAINEESHIP?

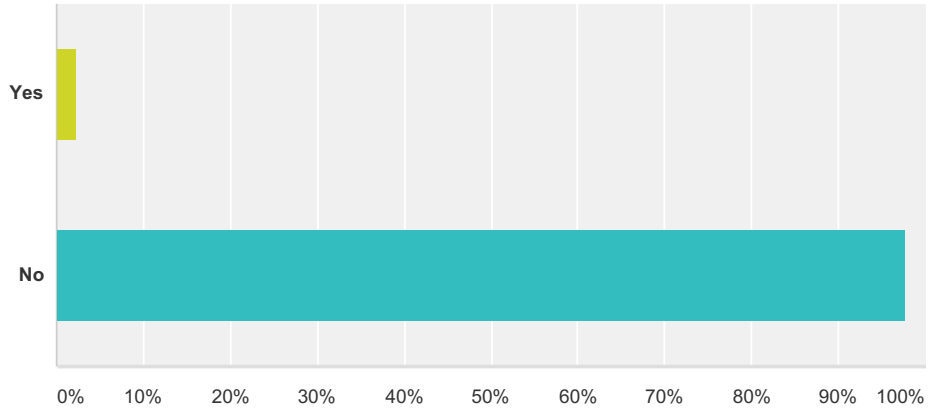
Answered: 45 Skipped: 5



Answer Choices	Responses
Yes	0.00% 0
No	100.00% 45
Total	45

Q43 Did you get any RECOGNITION OF PRIOR LEARNING towards your training such as subject exemptions, course credits or advanced standing?

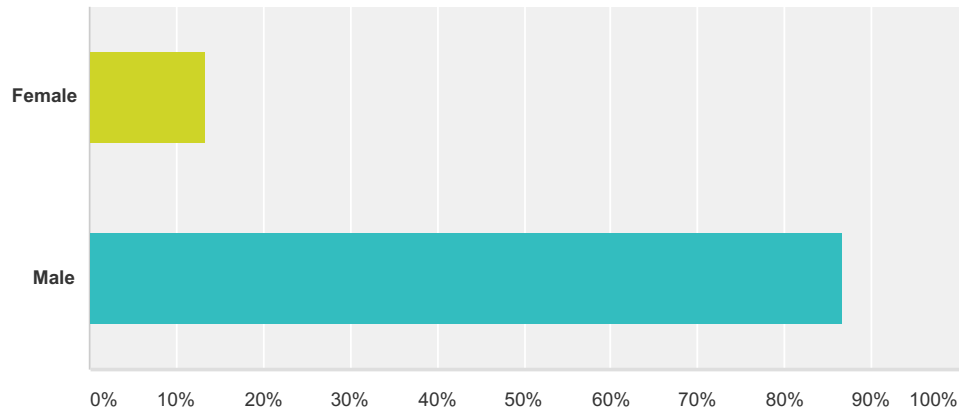
Answered: 45 Skipped: 5



Answer Choices	Responses	
Yes	2.22%	1
No	97.78%	44
Total		45

Q44 Are you FEMALE or MALE?

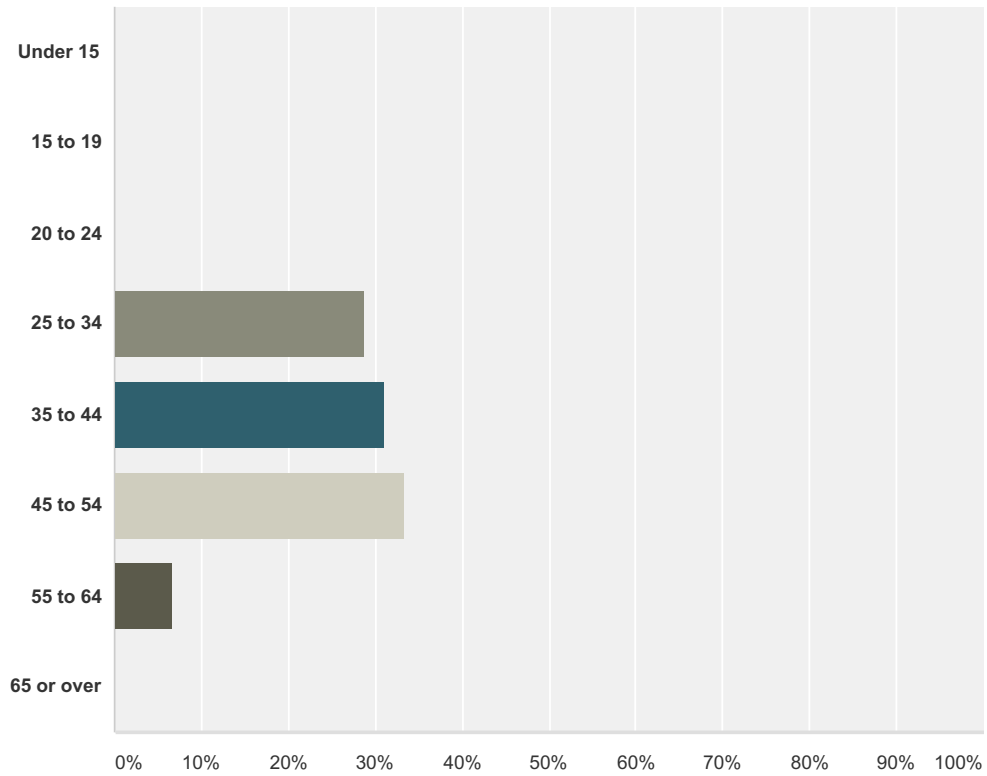
Answered: 45 Skipped: 5



Answer Choices	Responses
Female	13.33% 6
Male	86.67% 39
Total	45

Q45 What is YOUR AGE in years?

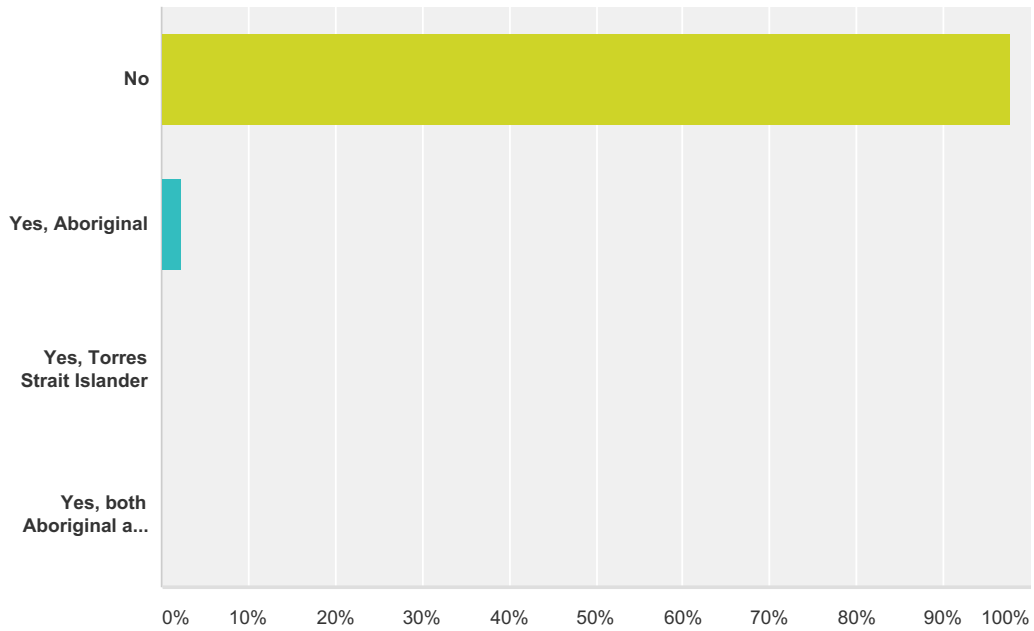
Answered: 45 Skipped: 5



Answer Choices	Responses
Under 15	0.00% 0
15 to 19	0.00% 0
20 to 24	0.00% 0
25 to 34	28.89% 13
35 to 44	31.11% 14
45 to 54	33.33% 15
55 to 64	6.67% 3
65 or over	0.00% 0
Total	45

Q46 Are you of ABORIGINAL OR TORRES STRAIT ISLANDER origin?

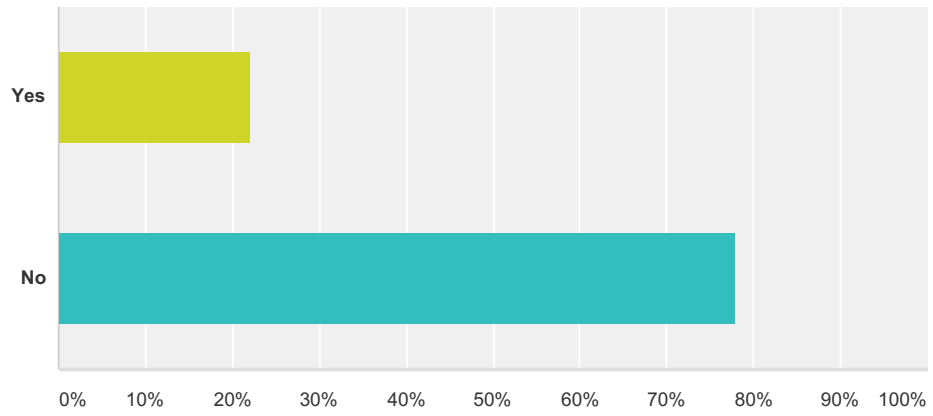
Answered: 45 Skipped: 5



Answer Choices	Responses
No	97.78% 44
Yes, Aboriginal	2.22% 1
Yes, Torres Strait Islander	0.00% 0
Yes, both Aboriginal and Torres Strait Islander	0.00% 0
Total	45

Q47 Do you speak a LANGUAGE OTHER THAN ENGLISH at home?

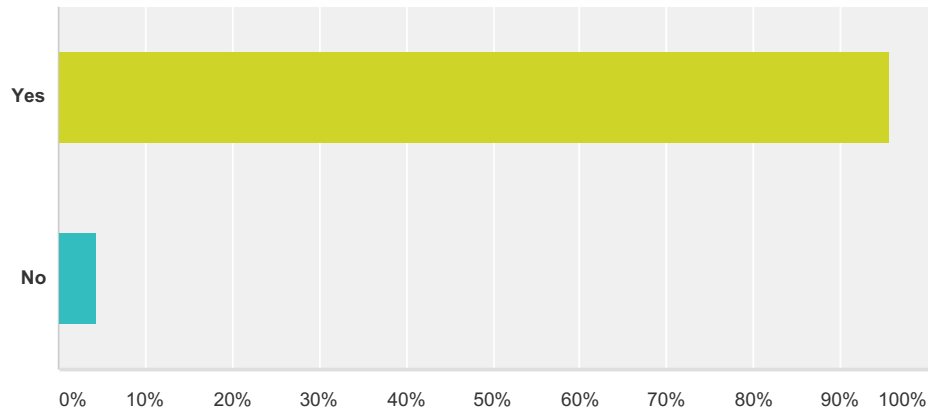
Answered: 45 Skipped: 5



Answer Choices	Responses
Yes	22.22% 10
No	77.78% 35
Total	45

Q48 Are you a PERMANENT RESIDENT OR CITIZEN of Australia?

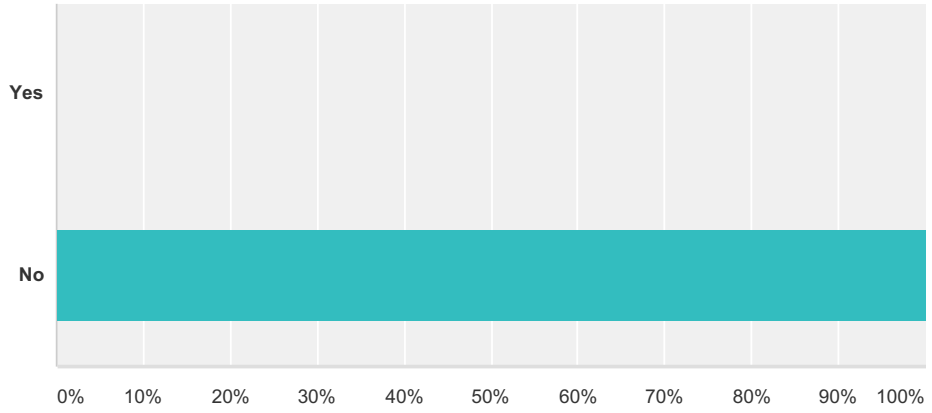
Answered: 45 Skipped: 5



Answer Choices	Responses	
Yes	95.56%	43
No	4.44%	2
Total		45

**Q49 Do you consider yourself to have a
DISABILITY, IMPAIRMENT, OR LONG-TERM
CONDITION?**

Answered: 45 Skipped: 5



Answer Choices	Responses
Yes	0.00% 0
No	100.00% 45
Total	45

Q50 What is the POSTCODE of your main place of residence?

Answered: 45 Skipped: 5