

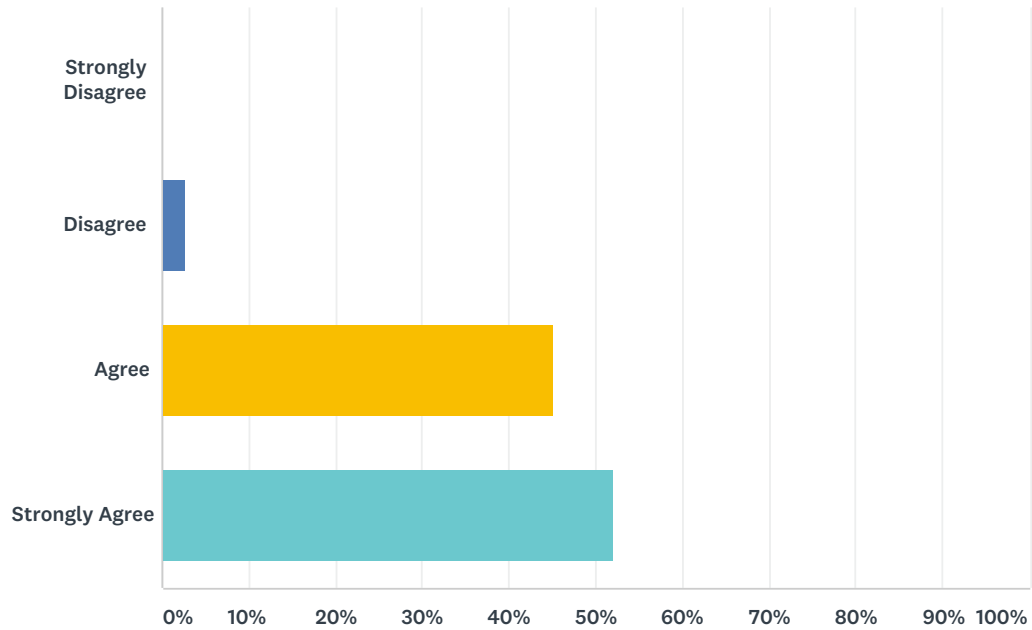
AQTF Quality Indicator (QI) Information

RTOs are required, under the AQTF Essential Conditions and Standards for Initial / Continuing Registration, to collect and report their performance against the following three QIs to their Registering Body:

- **Learner engagement** (learner engagement and competency development) – the source of data to measure this indicator is a survey of students undertaken by an RTO using the Learner Questionnaire;
- **Employer satisfaction** (competency development, and training and assessment quality) – the source of data to measure this indicator is a survey of employers undertaken by an RTO using the Employer Questionnaire; and
- **Competency completion** – the source of data to measure this indicator is an RTO's student enrolment and completion record.

Q1 I developed the skills expected from this training

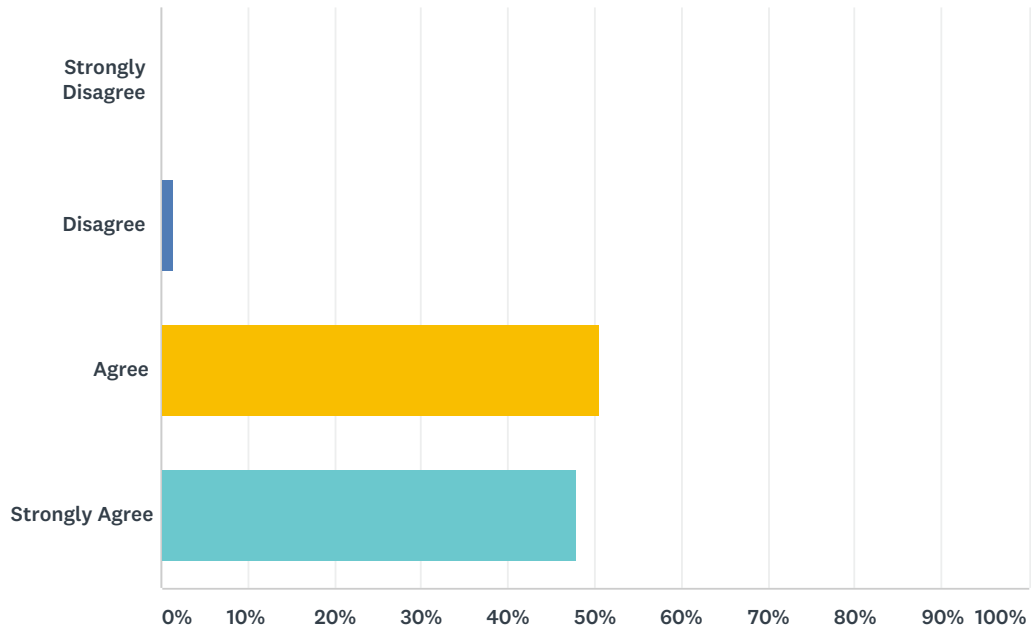
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	2.74%	2
Agree	45.21%	33
Strongly Agree	52.05%	38
TOTAL		73

Q2 I identified ways to build on my current knowledge and skills.

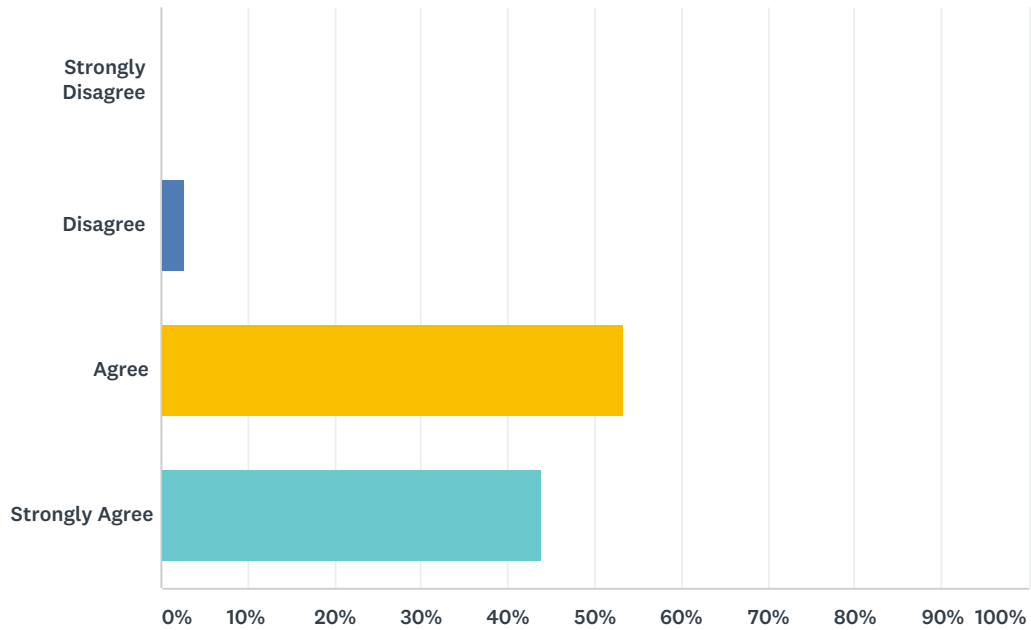
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	1.37%	1
Agree	50.68%	37
Strongly Agree	47.95%	35
TOTAL		73

Q3 The training focused on relevant skills.

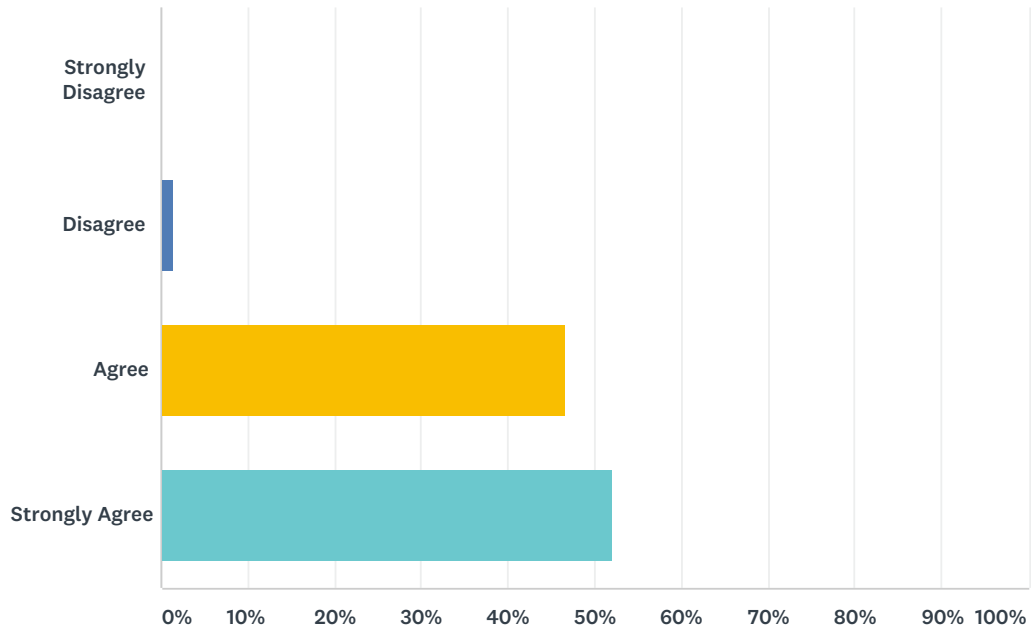
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ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	2.74%	2
Agree	53.42%	39
Strongly Agree	43.84%	32
TOTAL		73

Q4 I developed the knowledge expected from this training.

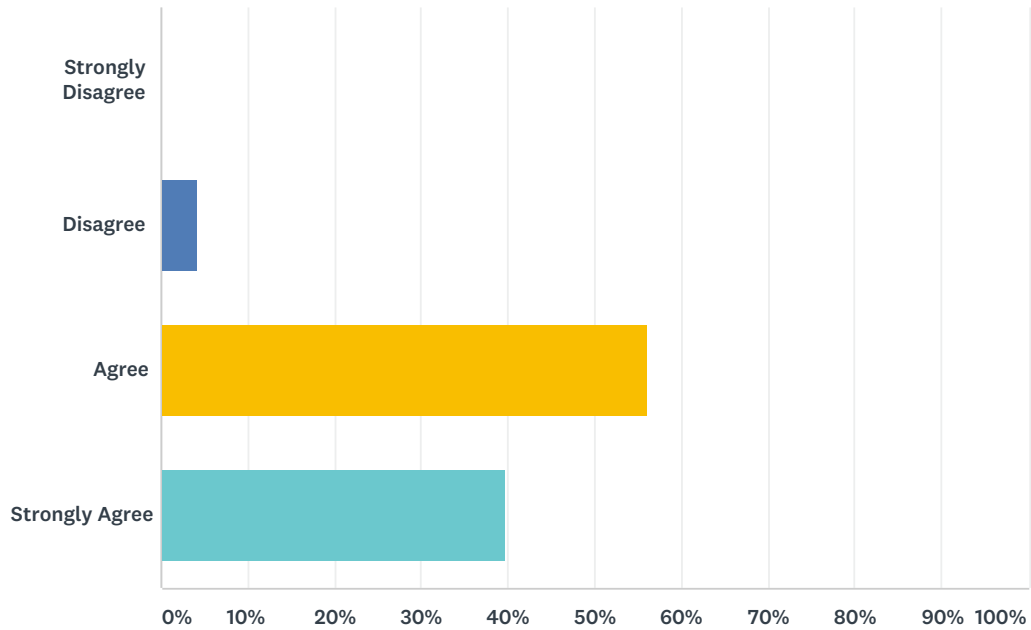
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	1.37%	1
Agree	46.58%	34
Strongly Agree	52.05%	38
TOTAL		73

Q5 The training prepared me well for work.

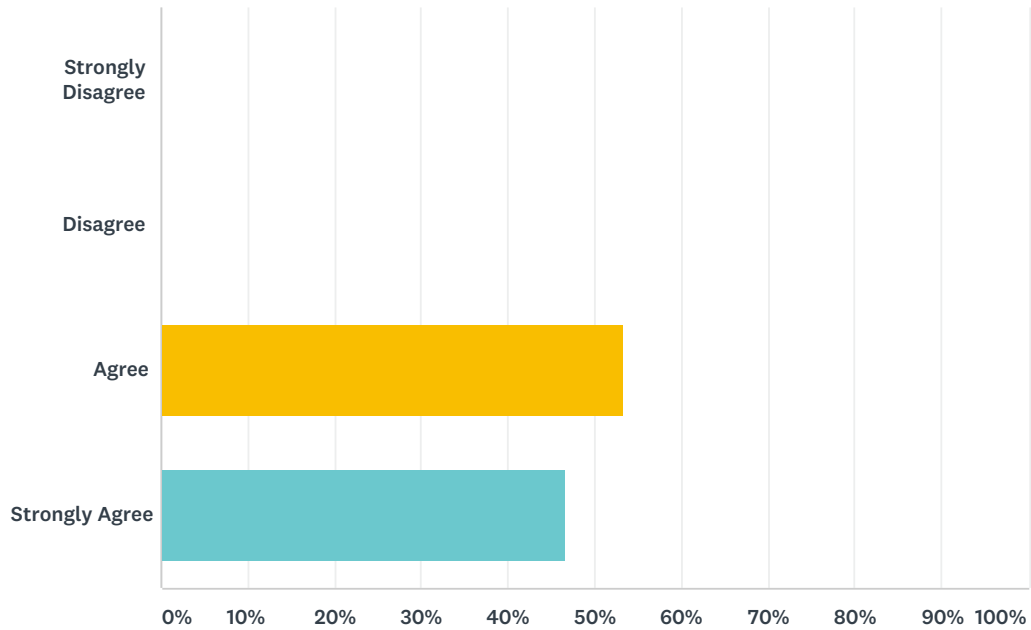
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	4.11%	3
Agree	56.16%	41
Strongly Agree	39.73%	29
TOTAL		73

Q6 I set high standards for myself in this training.

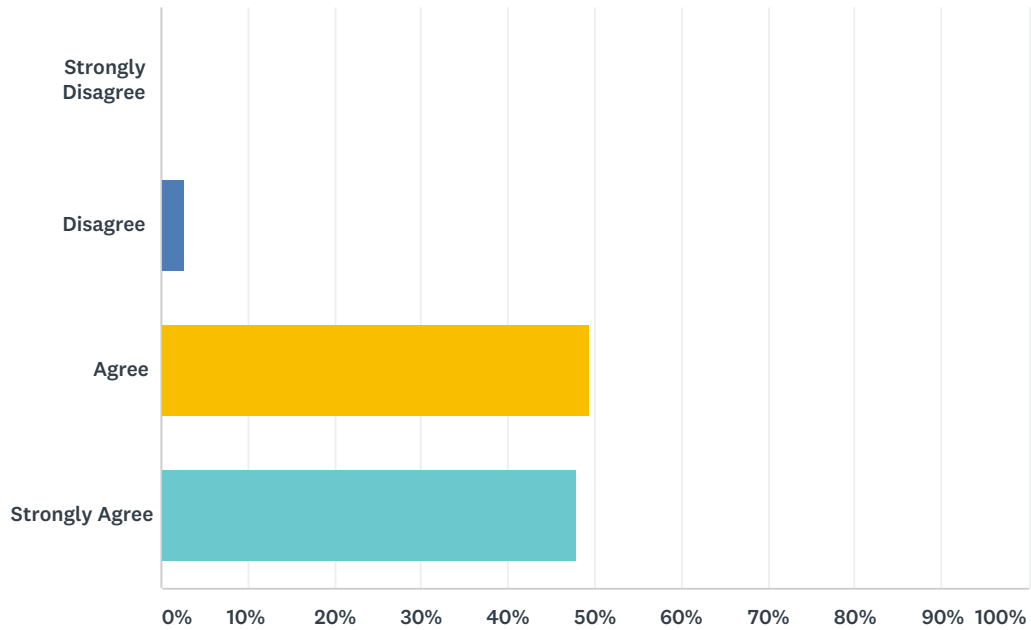
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	0.00%	0
Agree	53.42%	39
Strongly Agree	46.58%	34
TOTAL		73

Q7 The training had a good mix of theory and practice.

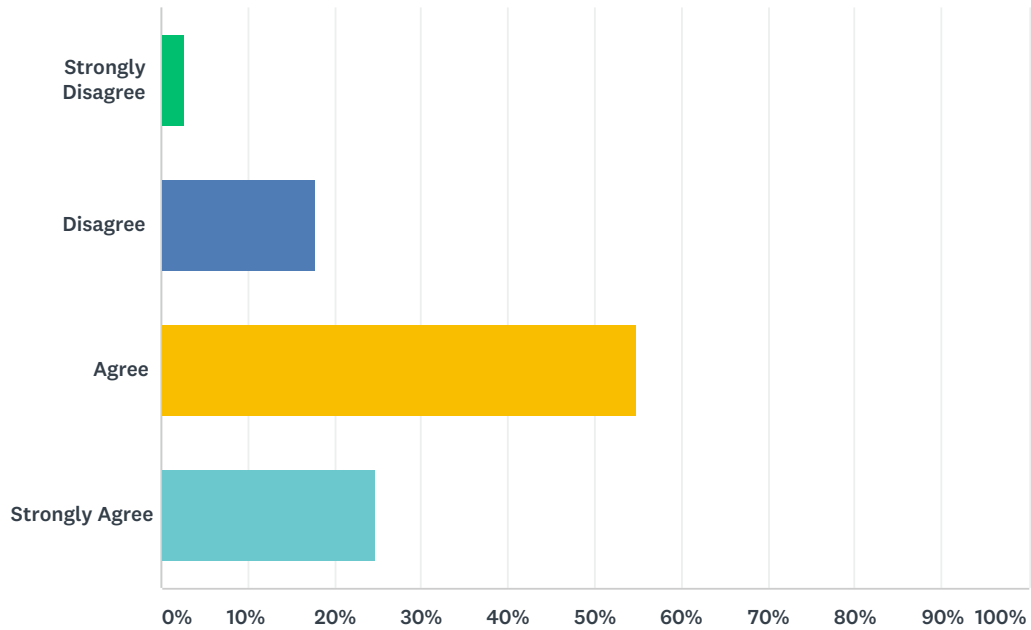
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	2.74%	2
Agree	49.32%	36
Strongly Agree	47.95%	35
TOTAL		73

Q8 I looked for my own resources to help me learn.

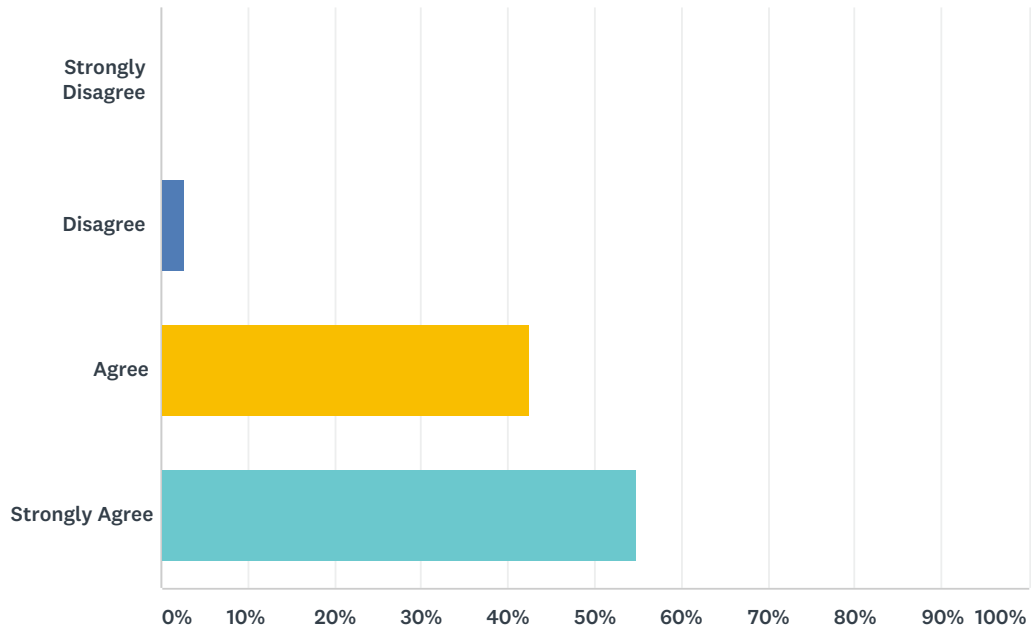
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	2.74%	2
Disagree	17.81%	13
Agree	54.79%	40
Strongly Agree	24.66%	18
TOTAL		73

Q9 Overall, I am satisfied with the training.

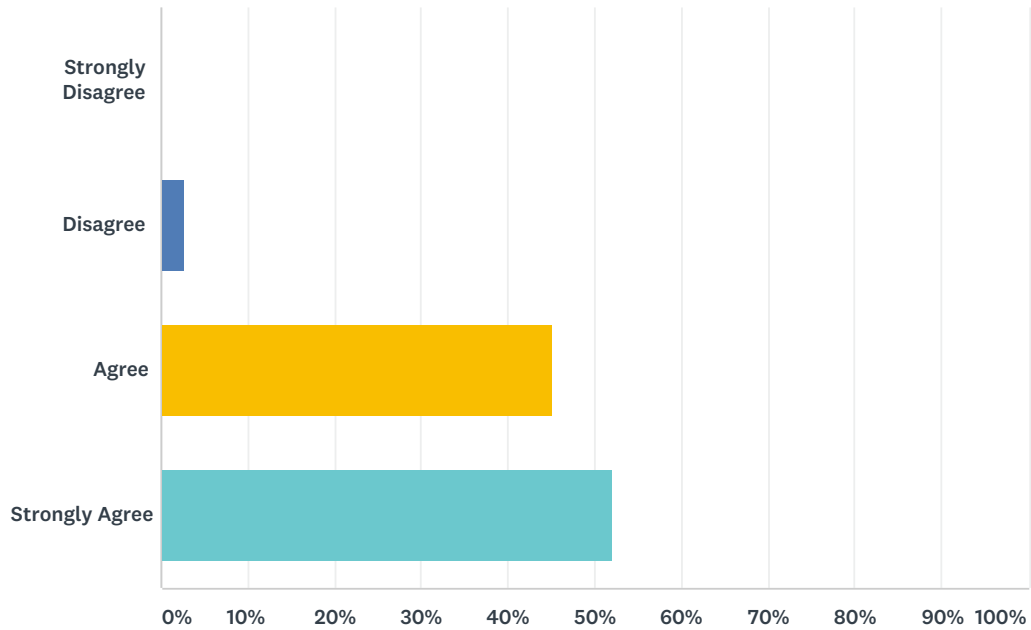
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	2.74%	2
Agree	42.47%	31
Strongly Agree	54.79%	40
TOTAL		73

Q10 I would recommend the training organisation to others.

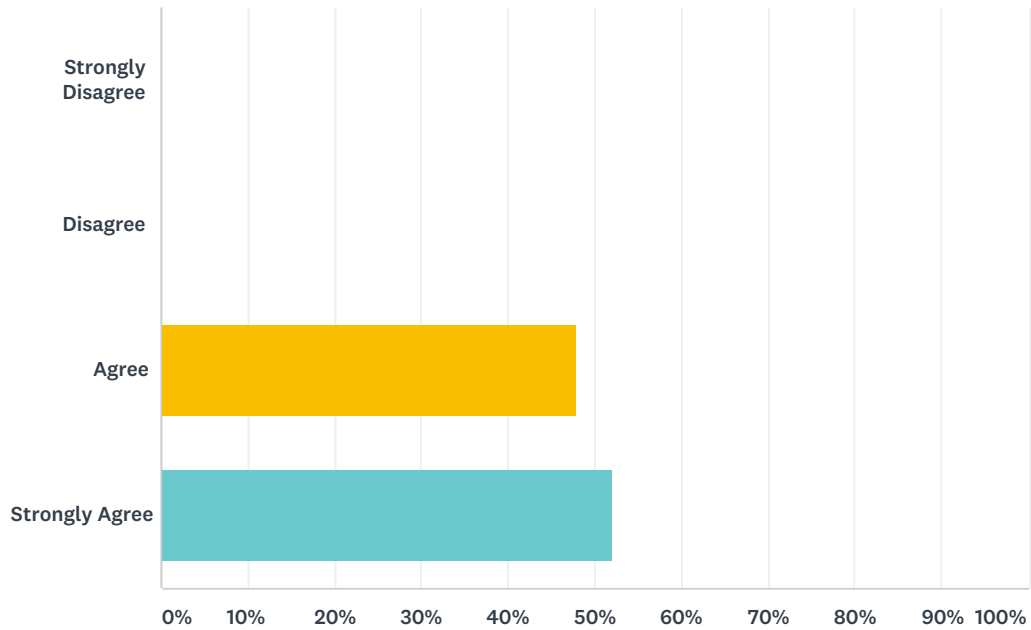
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	2.74%	2
Agree	45.21%	33
Strongly Agree	52.05%	38
TOTAL		73

Q11 Training organisation staff respected my background and needs.

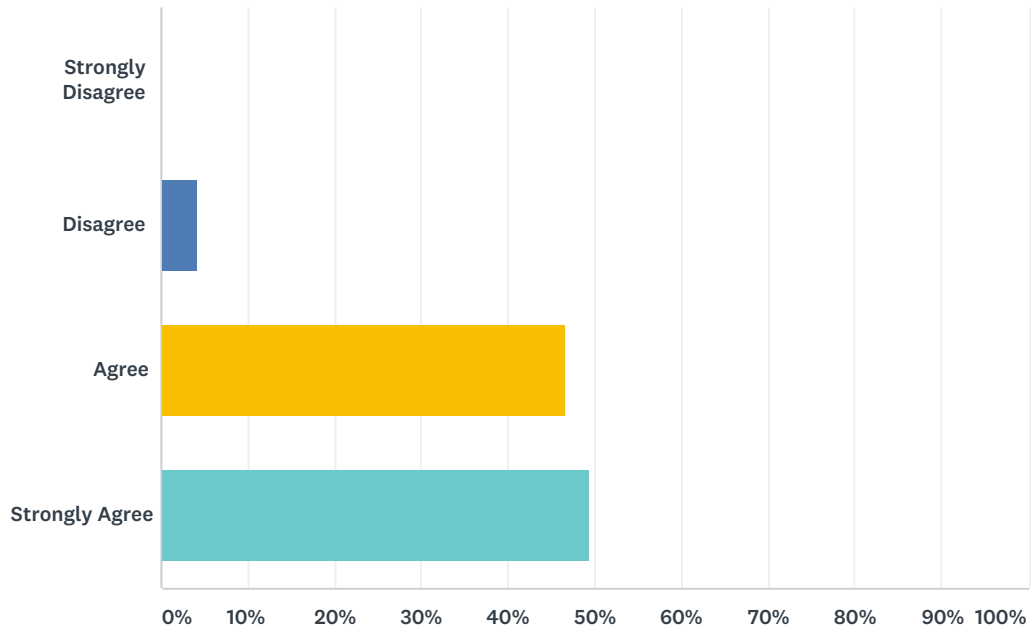
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	0.00%	0
Agree	47.95%	35
Strongly Agree	52.05%	38
TOTAL		73

Q12 I pushed myself to understand things I found confusing.

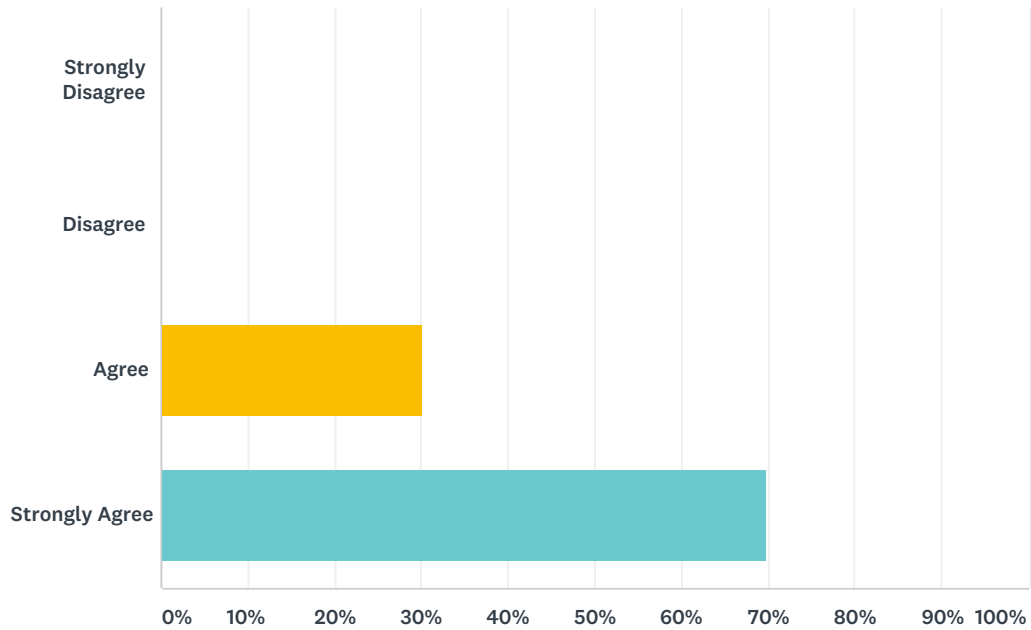
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	4.11%	3
Agree	46.58%	34
Strongly Agree	49.32%	36
TOTAL		73

Q13 Trainers had an excellent knowledge of the subject content.

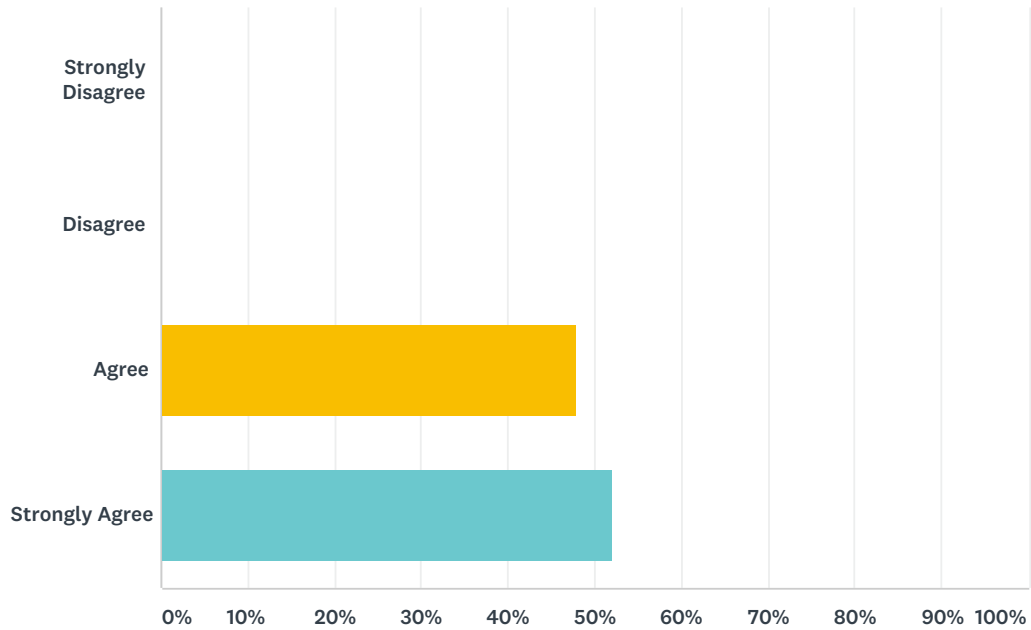
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	0.00%	0
Agree	30.14%	22
Strongly Agree	69.86%	51
TOTAL		73

Q14 I received useful feedback on my assessments.

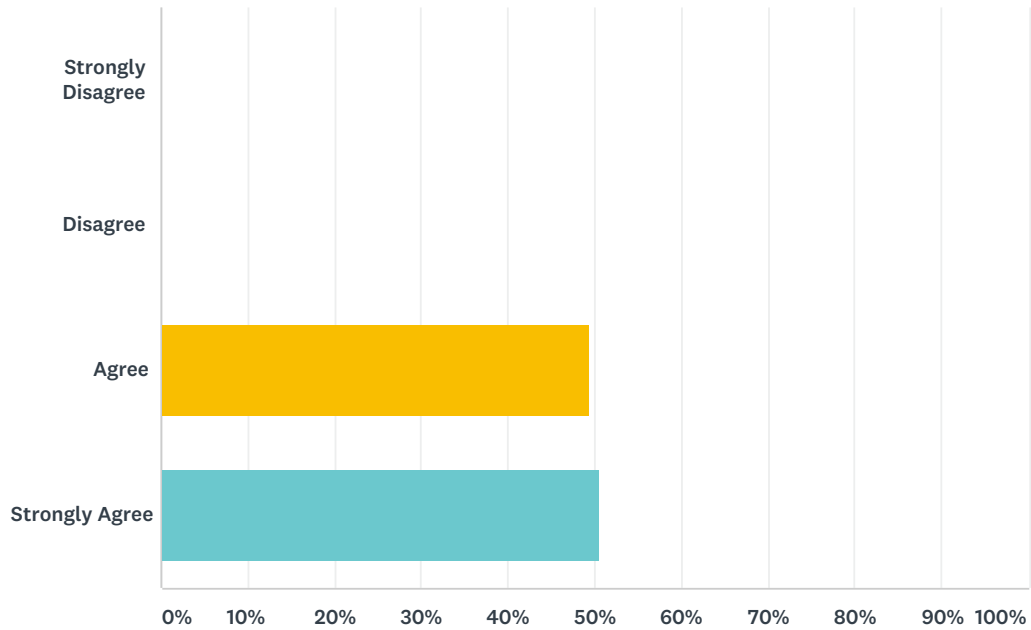
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	0.00%	0
Agree	47.95%	35
Strongly Agree	52.05%	38
TOTAL		73

Q15 The way I was assessed was a fair test of my skills and knowledge.

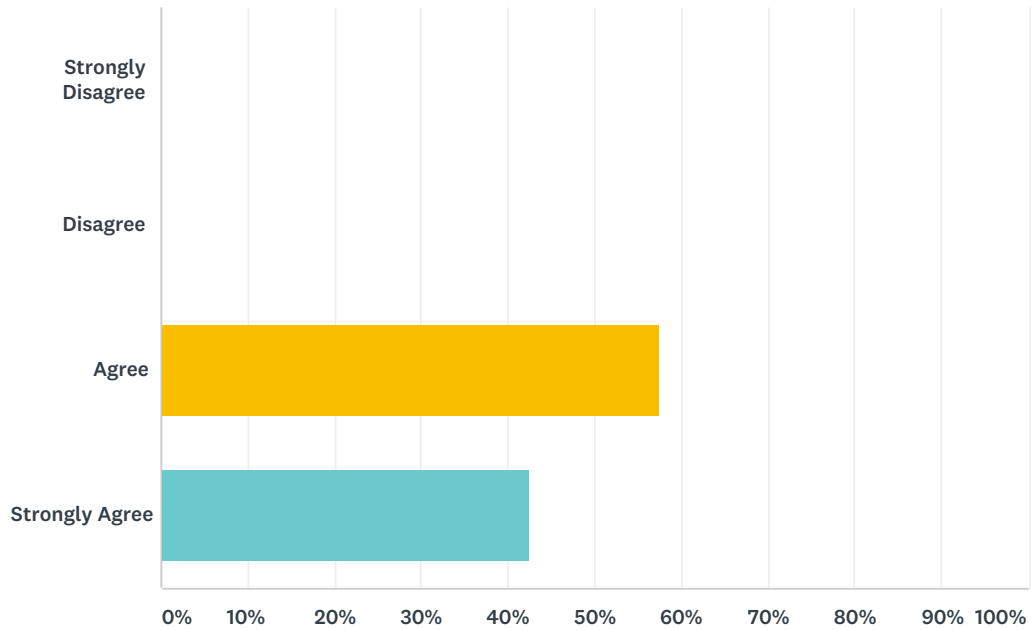
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	0.00%	0
Agree	49.32%	36
Strongly Agree	50.68%	37
TOTAL		73

Q16 I learned to work with people.

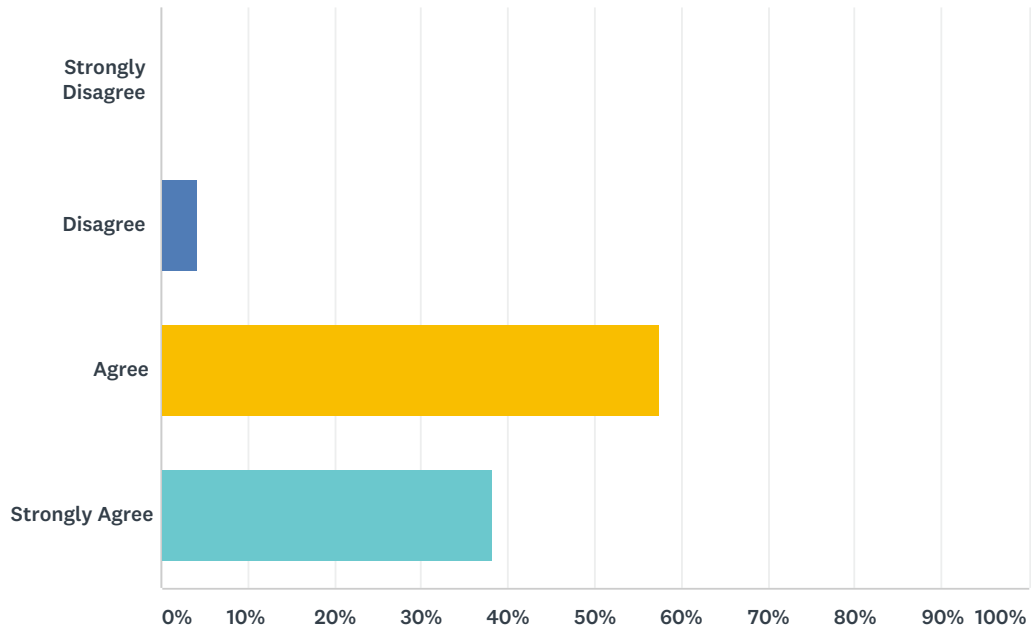
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	0.00%	0
Agree	57.53%	42
Strongly Agree	42.47%	31
TOTAL		73

Q17 The training was at the right level of difficulty for me.

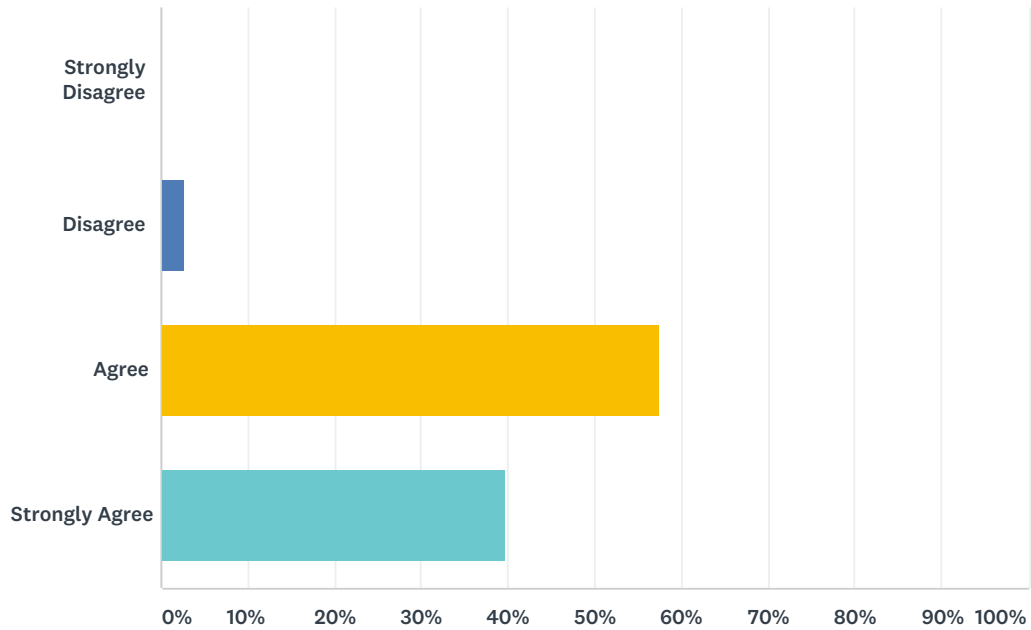
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	4.11%	3
Agree	57.53%	42
Strongly Agree	38.36%	28
TOTAL		73

Q18 The amount of work I had to do was reasonable.

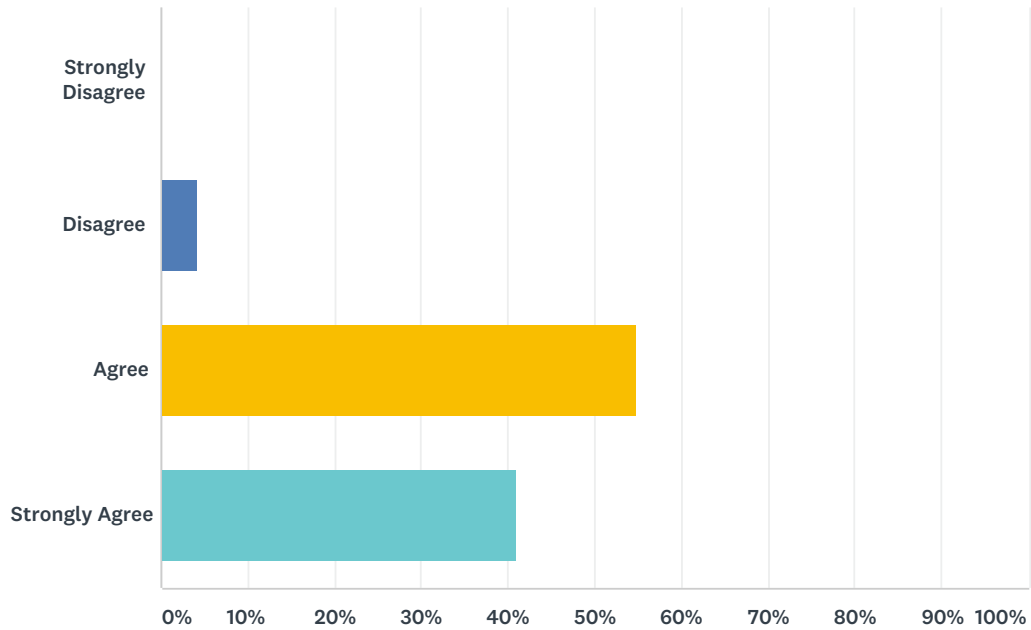
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	2.74%	2
Agree	57.53%	42
Strongly Agree	39.73%	29
TOTAL		73

Q19 Assessments were based on realistic activities.

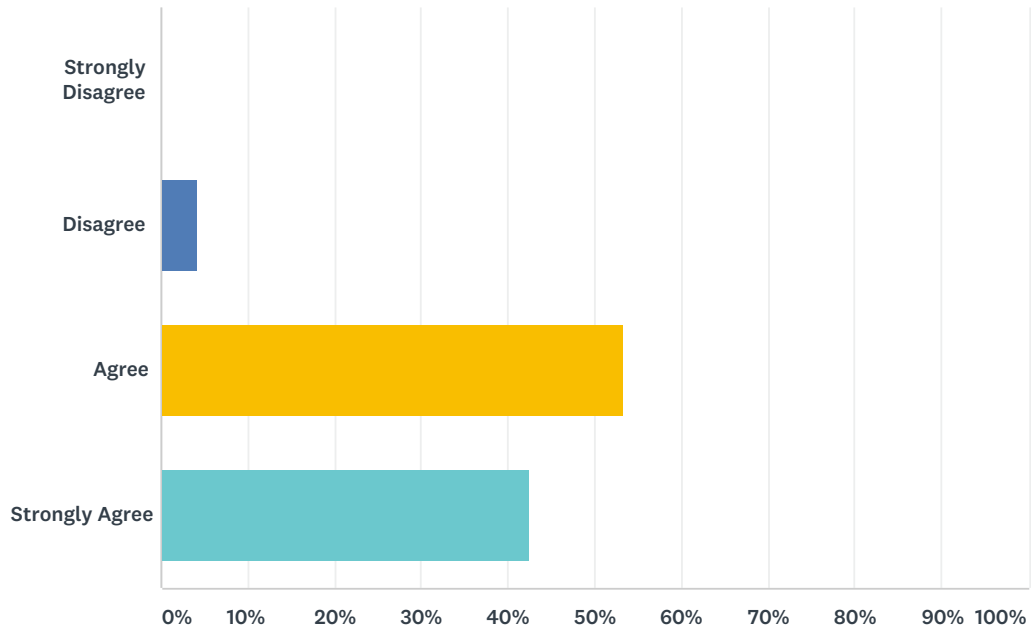
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	4.11%	3
Agree	54.79%	40
Strongly Agree	41.10%	30
TOTAL		73

Q20 It was always easy to know the standards expected.

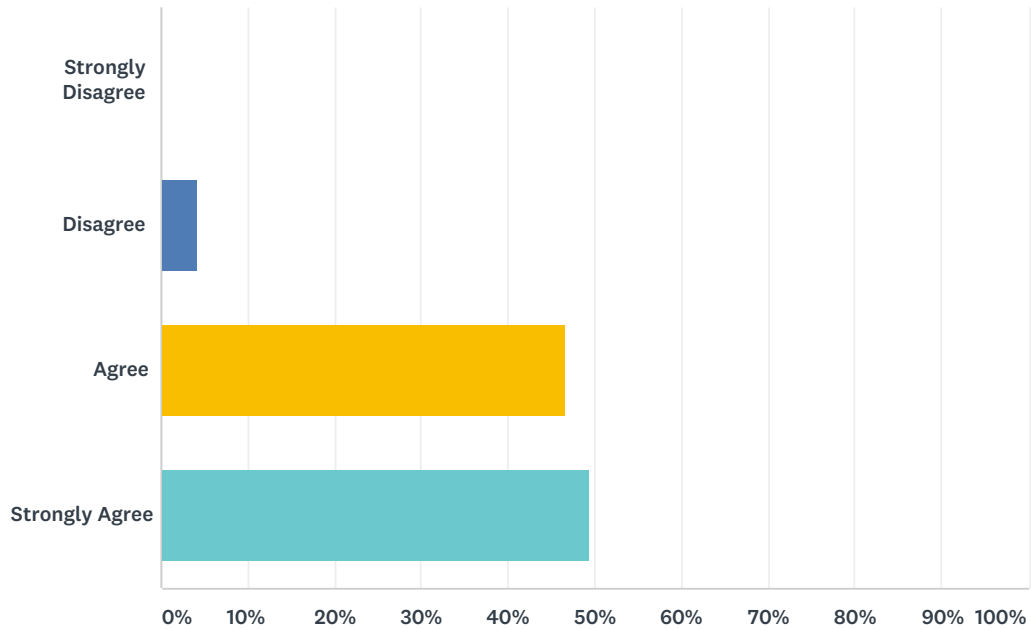
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	4.11%	3
Agree	53.42%	39
Strongly Agree	42.47%	31
TOTAL		73

Q21 Training facilities and materials were in good condition.

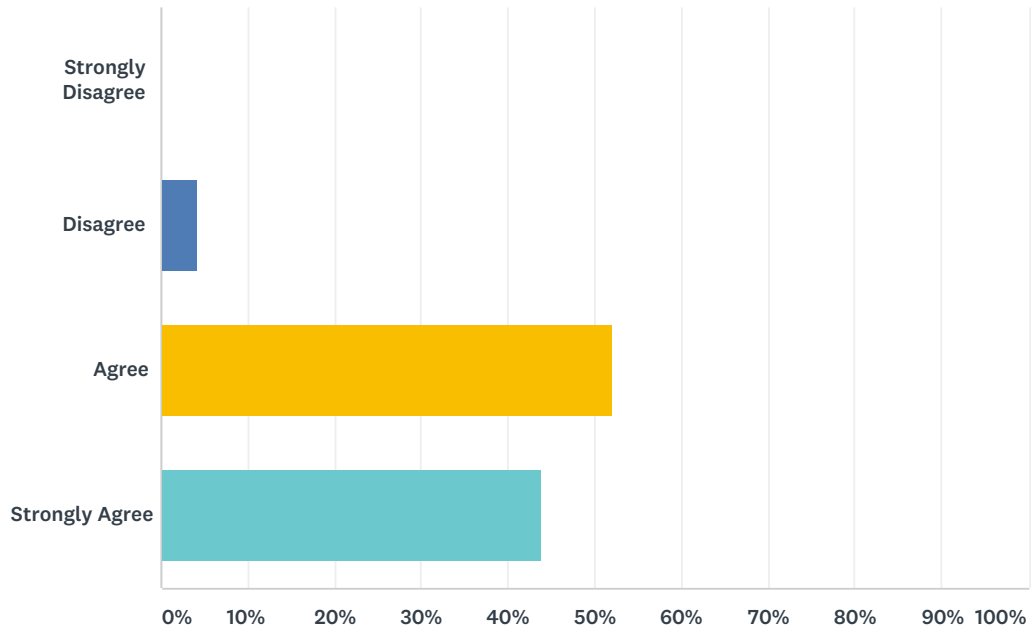
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	4.11%	3
Agree	46.58%	34
Strongly Agree	49.32%	36
TOTAL		73

Q22 I usually had a clear idea of what was expected of me.

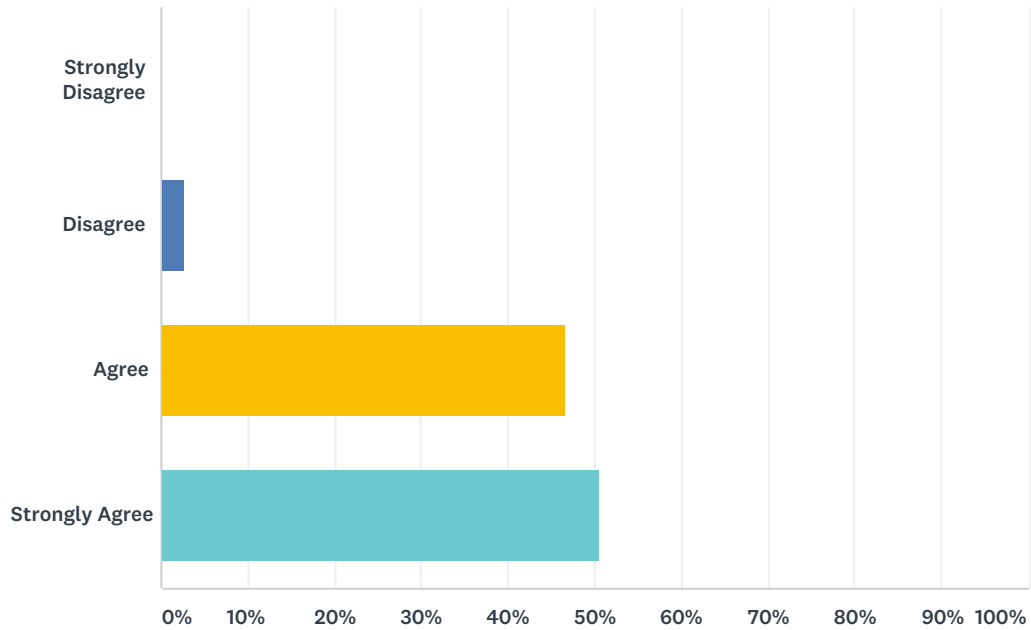
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	4.11%	3
Agree	52.05%	38
Strongly Agree	43.84%	32
TOTAL		73

Q23 Trainers explained things clearly.

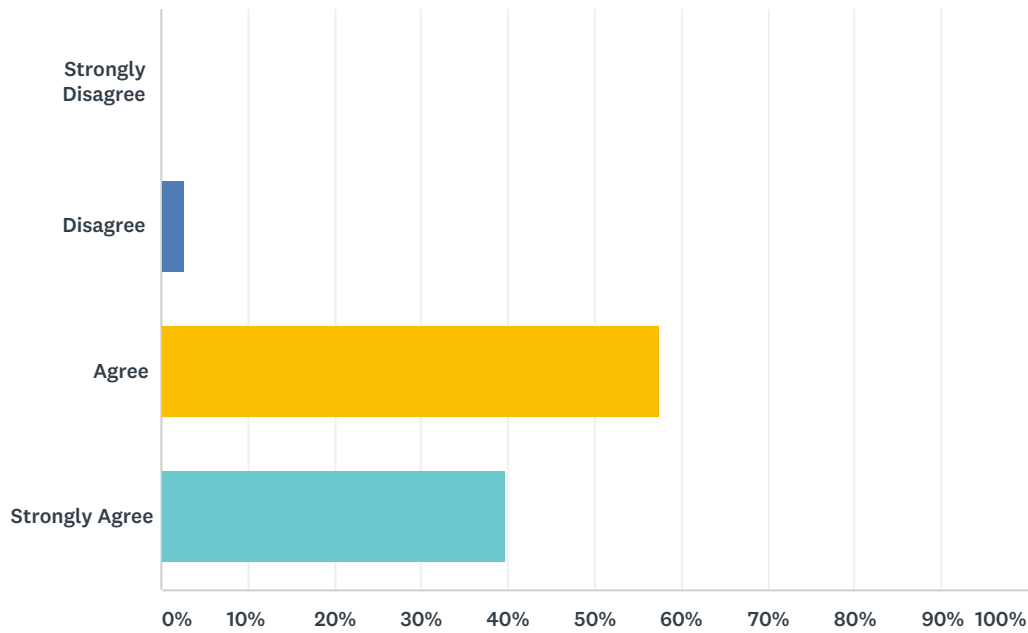
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	2.74%	2
Agree	46.58%	34
Strongly Agree	50.68%	37
TOTAL		73

Q24 The training organisation had a range of services to support learners.

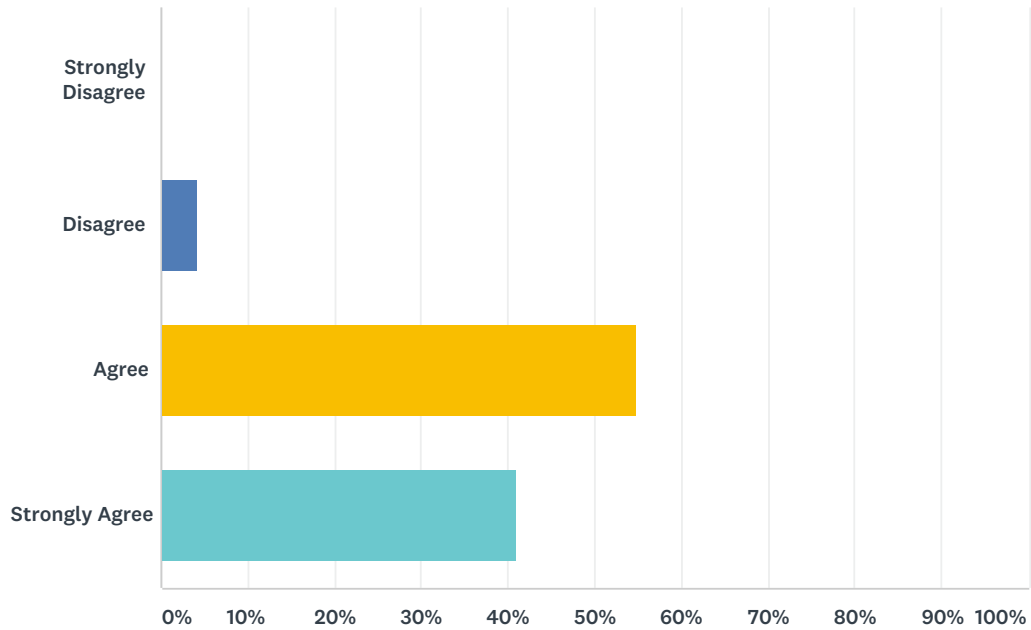
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	2.74%	2
Agree	57.53%	42
Strongly Agree	39.73%	29
TOTAL		73

Q25 I learned to plan and manage my work.

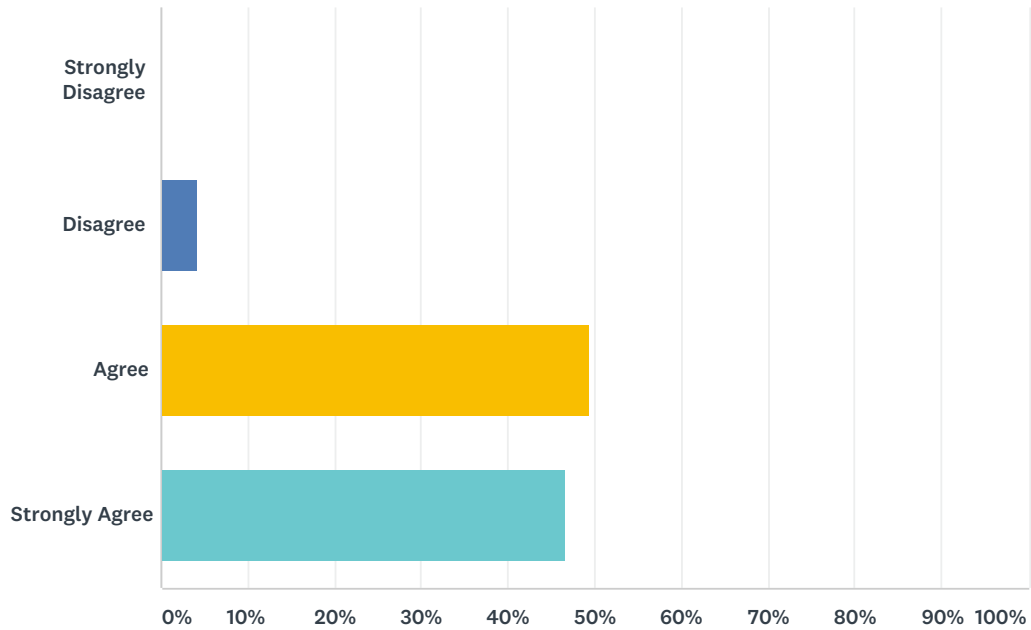
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	4.11%	3
Agree	54.79%	40
Strongly Agree	41.10%	30
TOTAL		73

Q26 The training used up-to-date equipment, facilities and materials.

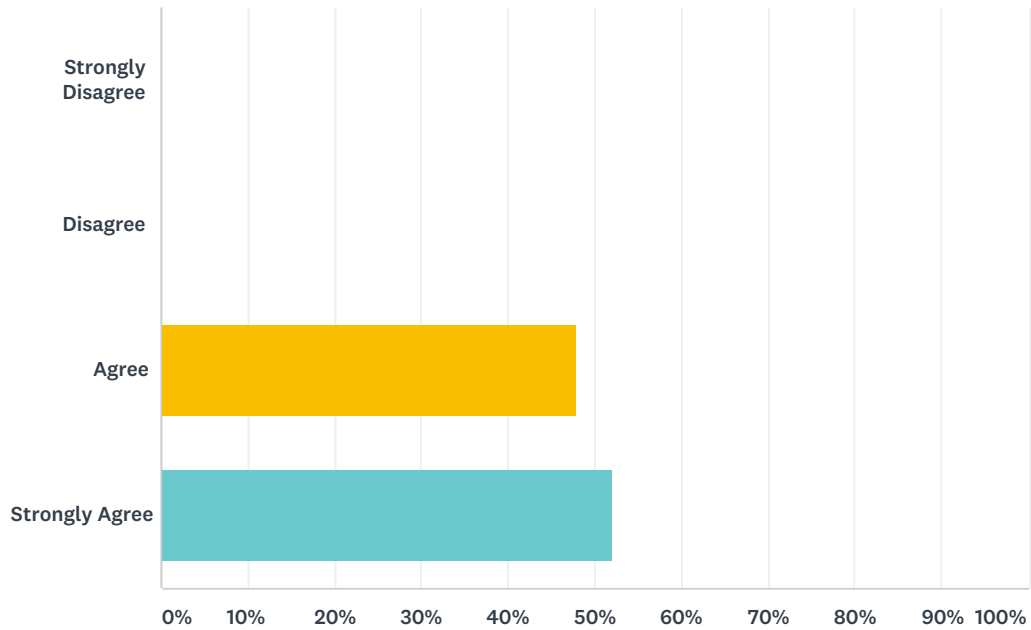
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	4.11%	3
Agree	49.32%	36
Strongly Agree	46.58%	34
TOTAL		73

Q27 I approached trainers if I needed help.

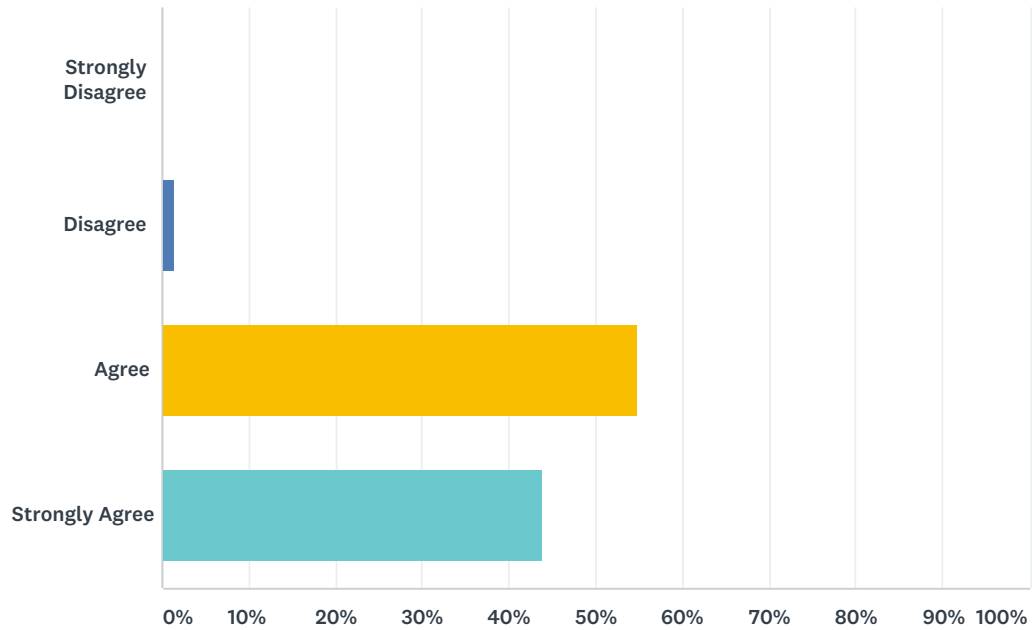
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	0.00%	0
Agree	47.95%	35
Strongly Agree	52.05%	38
TOTAL		73

Q28 Trainers made the subject as interesting as possible.

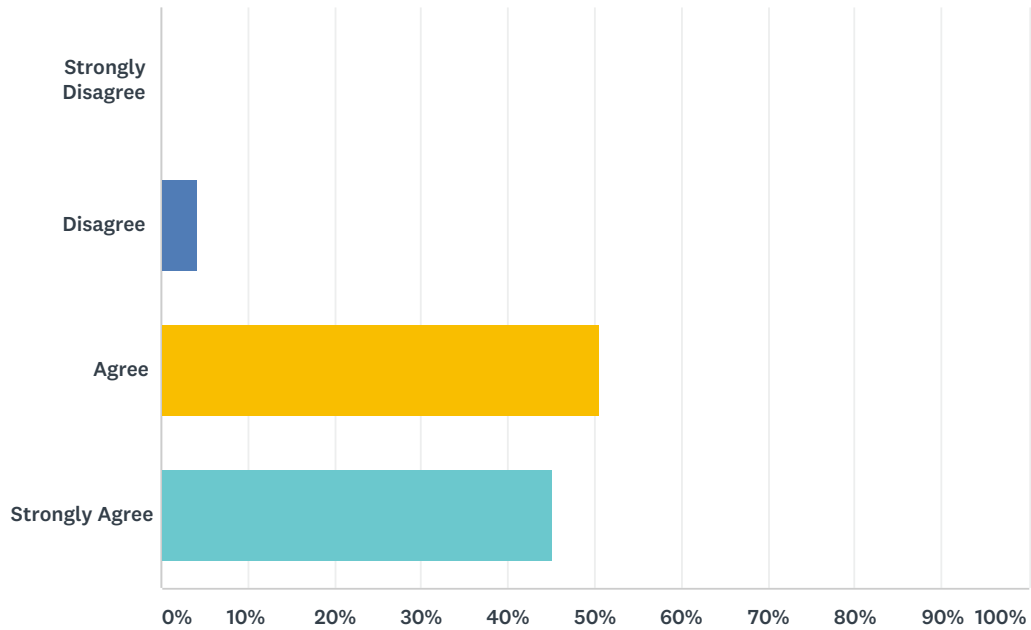
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES
Strongly Disagree	0.00% 0
Disagree	1.37% 1
Agree	54.79% 40
Strongly Agree	43.84% 32
TOTAL	73

Q29 I would recommend the training to others.

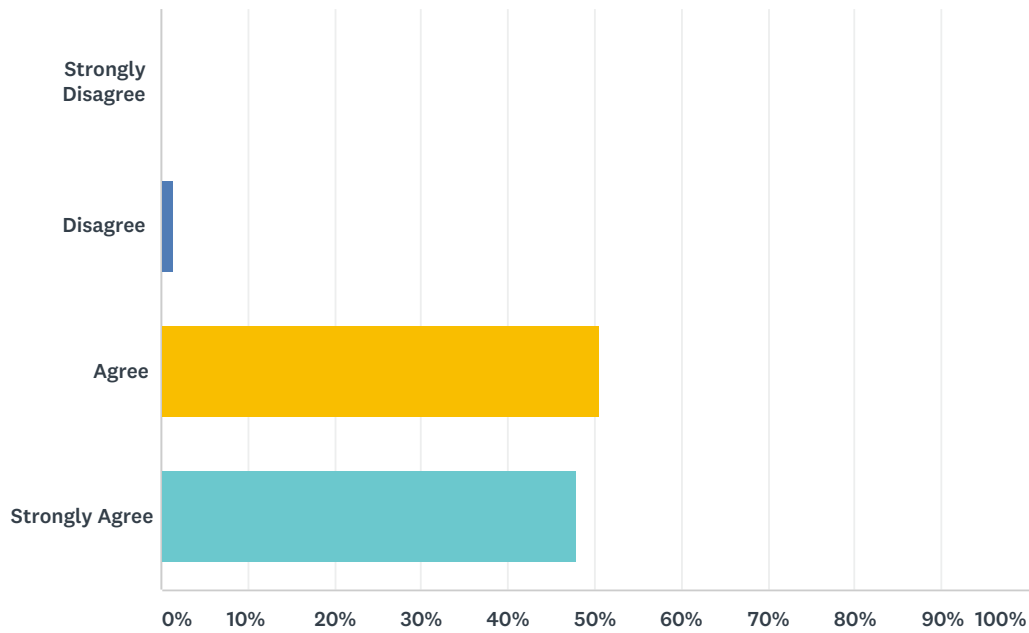
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	4.11%	3
Agree	50.68%	37
Strongly Agree	45.21%	33
TOTAL		73

Q30 The training organisation gave appropriate recognition of existing knowledge and skills.

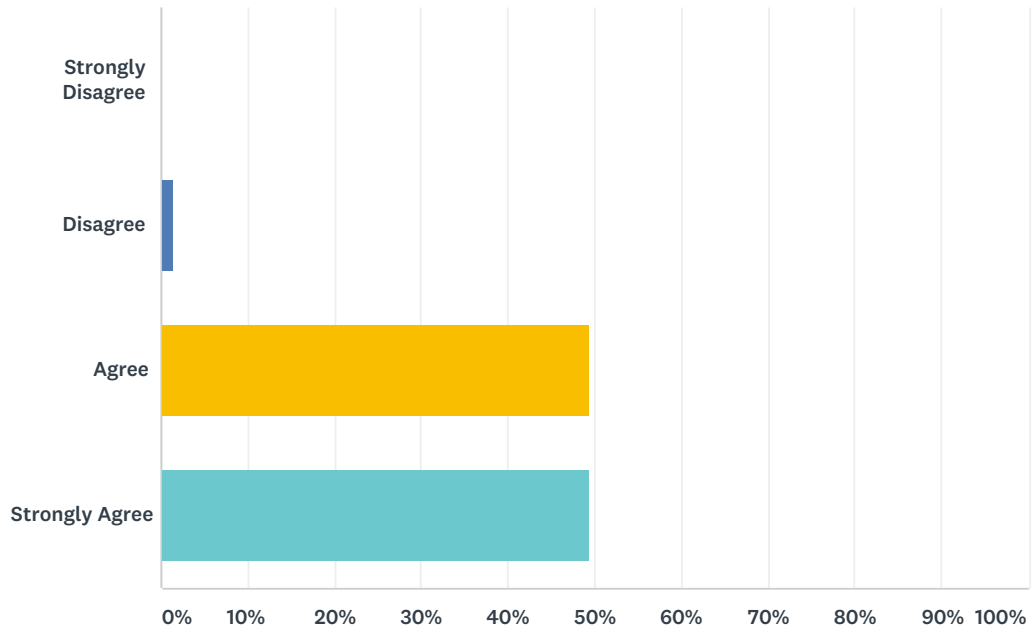
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	1.37%	1
Agree	50.68%	37
Strongly Agree	47.95%	35
TOTAL		73

Q31 Training resources were available when I needed them.

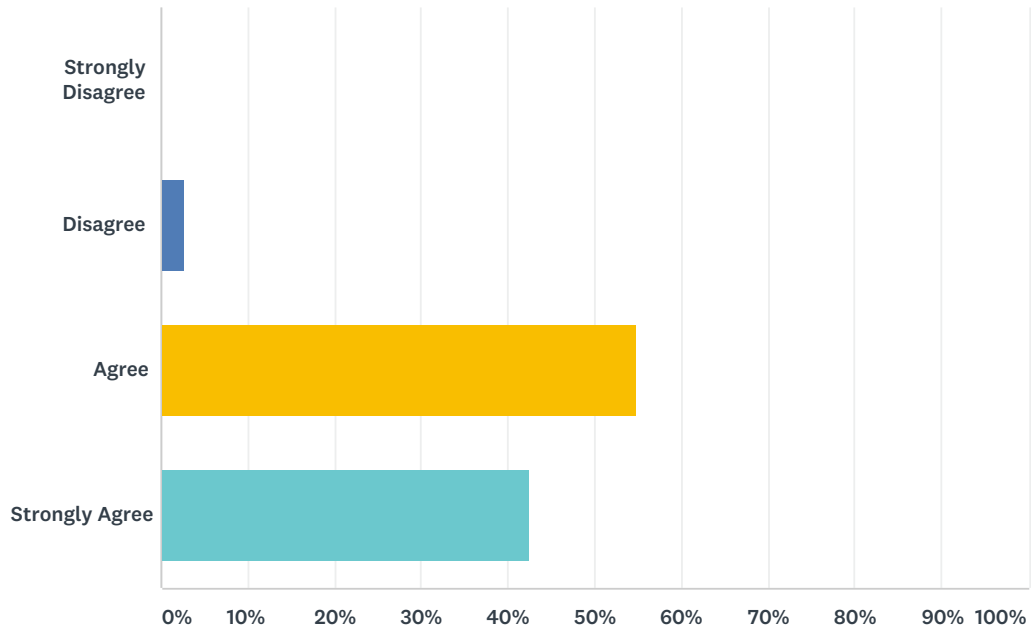
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	1.37%	1
Agree	49.32%	36
Strongly Agree	49.32%	36
TOTAL		73

Q32 I was given enough material to keep up my interest.

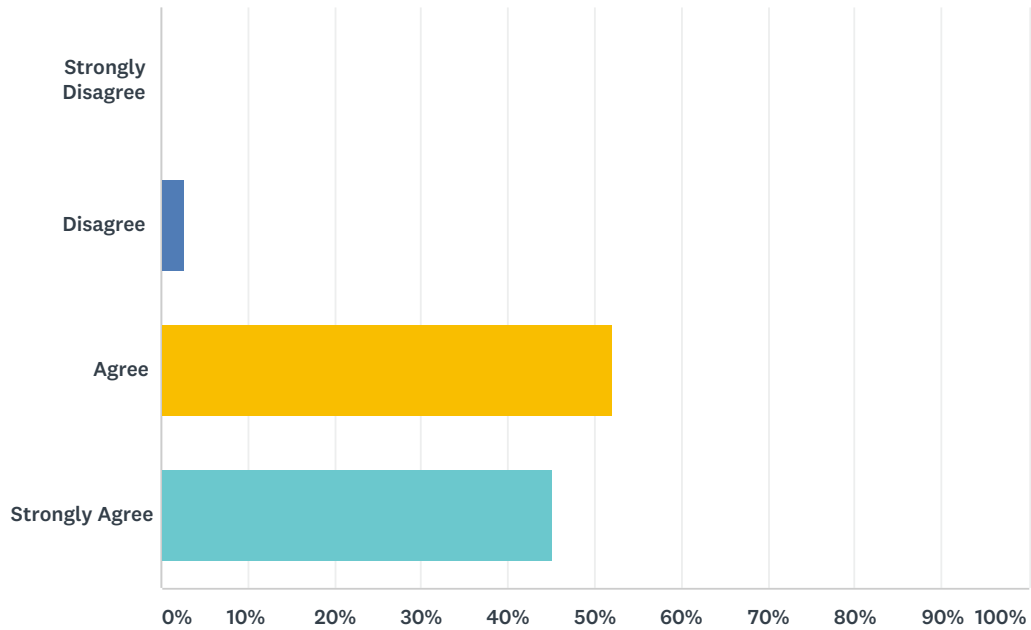
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	2.74%	2
Agree	54.79%	40
Strongly Agree	42.47%	31
TOTAL		73

Q33 The training was flexible enough to meet my needs.

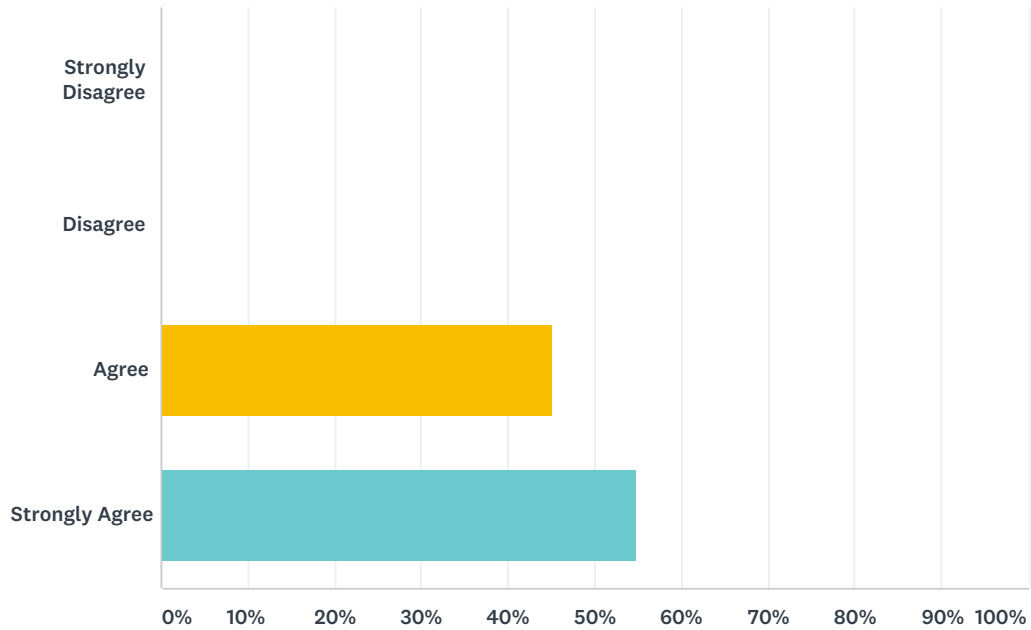
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	2.74%	2
Agree	52.05%	38
Strongly Agree	45.21%	33
TOTAL		73

Q34 Trainers encouraged learners to ask questions.

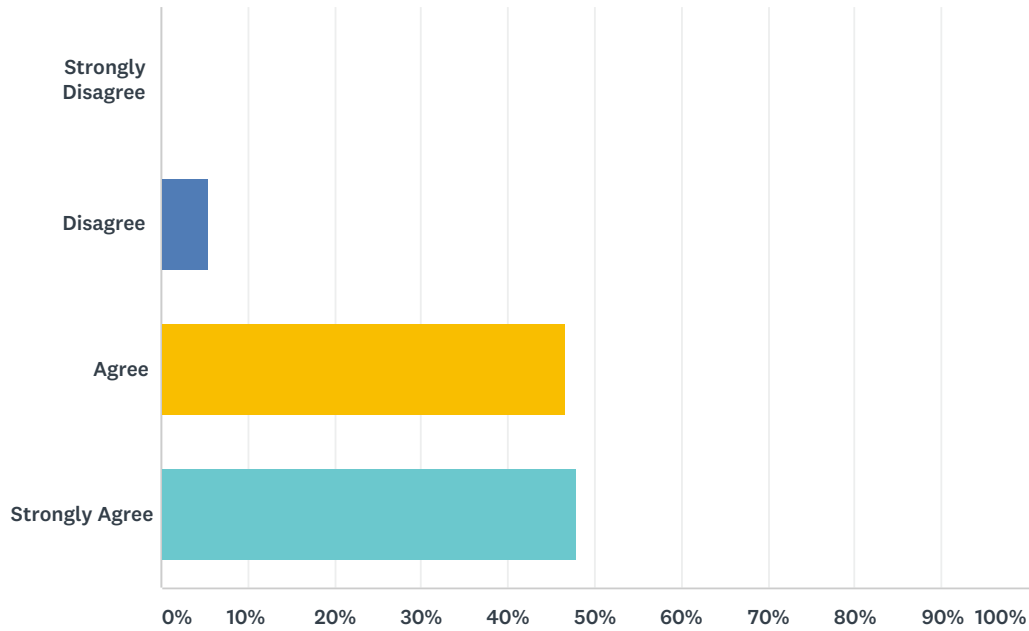
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	0.00%	0
Agree	45.21%	33
Strongly Agree	54.79%	40
TOTAL		73

Q35 Trainers made it clear right from the start what they expected from me.

Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	5.48%	4
Agree	46.58%	34
Strongly Agree	47.95%	35
TOTAL		73

Q36 What were the BEST ASPECTS of the training?

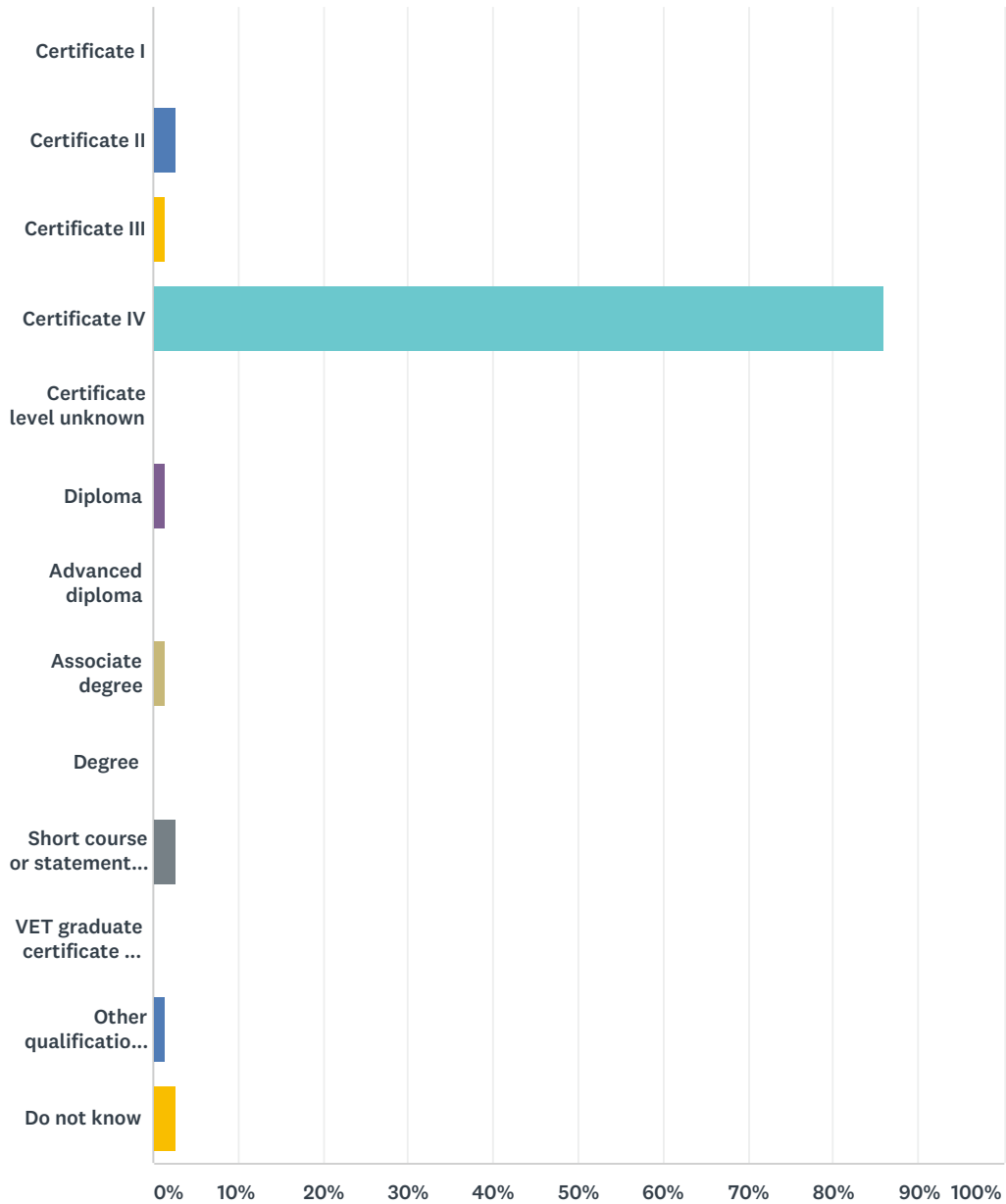
Answered: 71 Skipped: 2

Q37 What aspects of the training were MOST IN NEED OF IMPROVEMENT?

Answered: 71 Skipped: 2

Q38 What TYPE OF QUALIFICATION are you currently enrolled in? Select one only.

Answered: 71 Skipped: 2



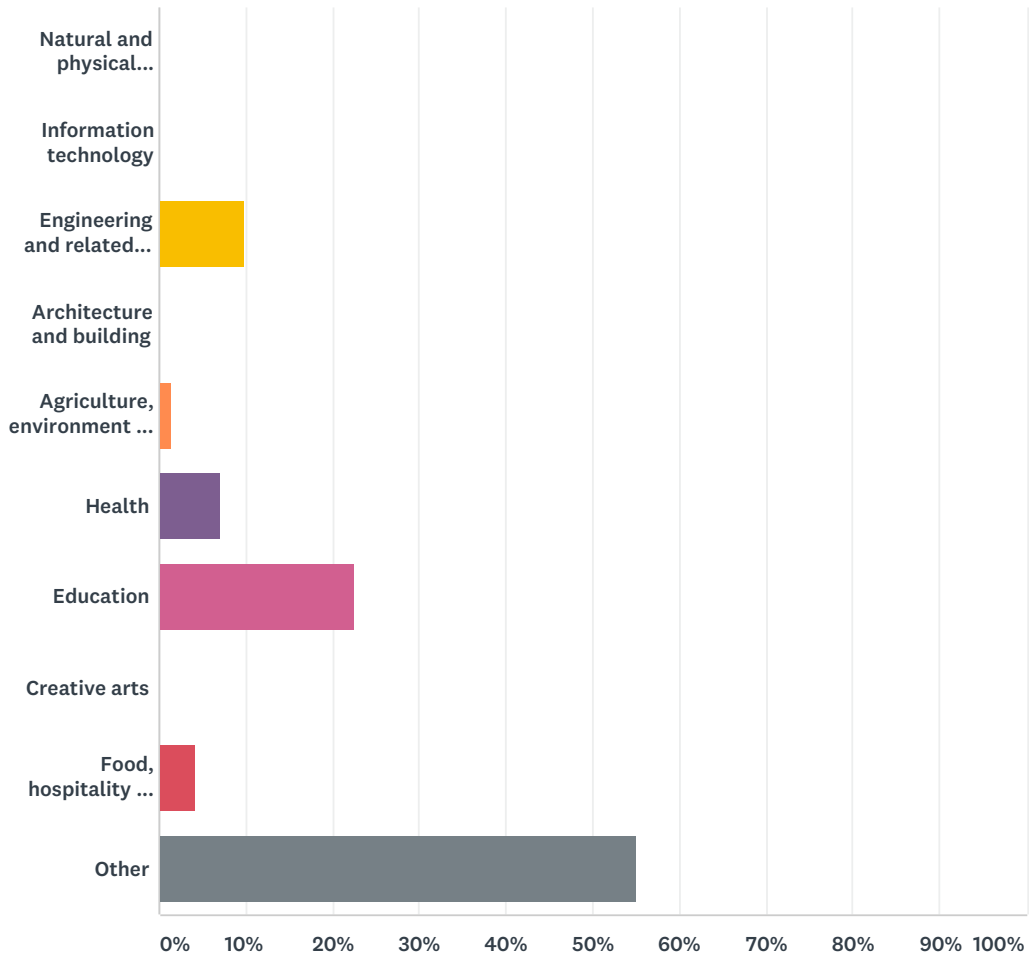
ANSWER CHOICES	RESPONSES	
Certificate I	0.00%	0
Certificate II	2.82%	2
Certificate III	1.41%	1
Certificate IV	85.92%	61
Certificate level unknown	0.00%	0

Learner Questionnaire - (Quality Indicators) 2016

Diploma	1.41%	1
Advanced diploma	0.00%	0
Associate degree	1.41%	1
Degree	0.00%	0
Short course or statement of attainment	2.82%	2
VET graduate certificate or graduate diploma	0.00%	0
Other qualifications or training	1.41%	1
Do not know	2.82%	2
TOTAL		71

Q39 What is the BROAD FIELD of your current training? Select one only.

Answered: 71 Skipped: 2



ANSWER CHOICES	RESPONSES	
Natural and physical sciences	0.00%	0
Information technology	0.00%	0
Engineering and related technologies	9.86%	7
Architecture and building	0.00%	0
Agriculture, environment and related studies	1.41%	1
Health	7.04%	5
Education	22.54%	16
Creative arts	0.00%	0
Food, hospitality and personal services	4.23%	3
Other	54.93%	39
TOTAL		71

Q40 What is the FULL TITLE of your current qualification or training?

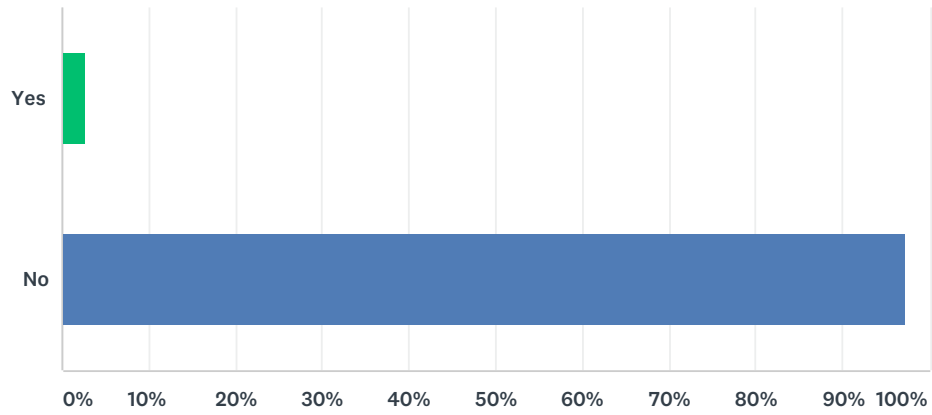
Answered: 71 Skipped: 2

**Q41 In what MONTH AND YEAR did you start your current training?For
Example, write 'March 2014' as '03/2014'**

Answered: 68 Skipped: 5

Q42 Are you undertaking an APPRENTICESHIP OR TRAINEESHIP?

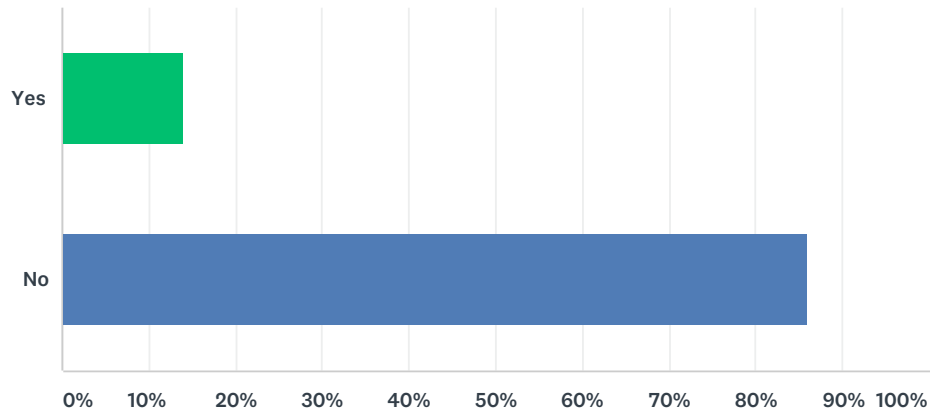
Answered: 71 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	2.82%	2
No	97.18%	69
TOTAL		71

Q43 Did you get any RECOGNITION OF PRIOR LEARNING towards your training such as subject exemptions, course credits or advanced standing?

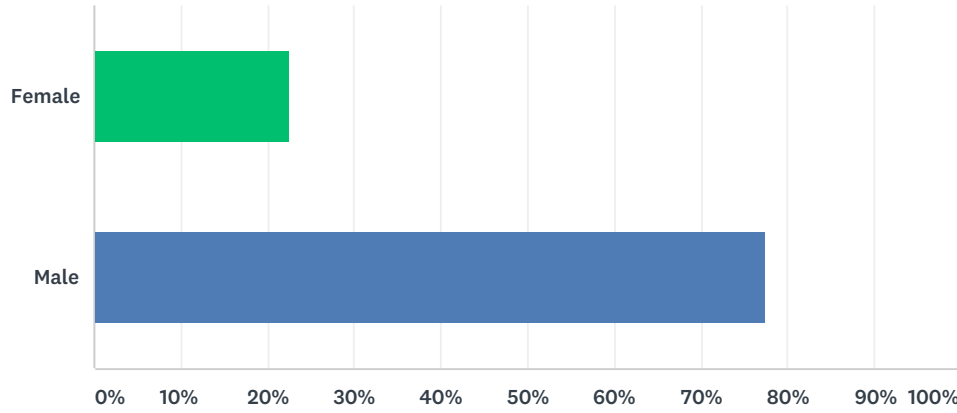
Answered: 71 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	14.08%	10
No	85.92%	61
TOTAL		71

Q44 Are you FEMALE or MALE?

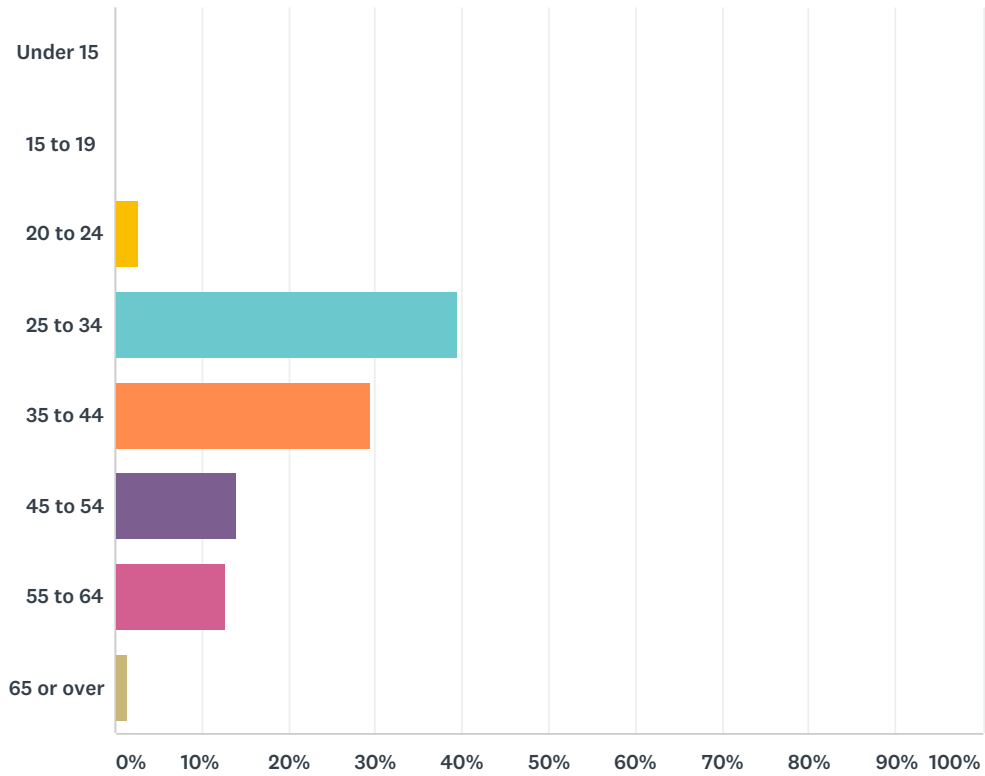
Answered: 71 Skipped: 2



ANSWER CHOICES	RESPONSES	
Female	22.54%	16
Male	77.46%	55
TOTAL		71

Q45 What is YOUR AGE in years?

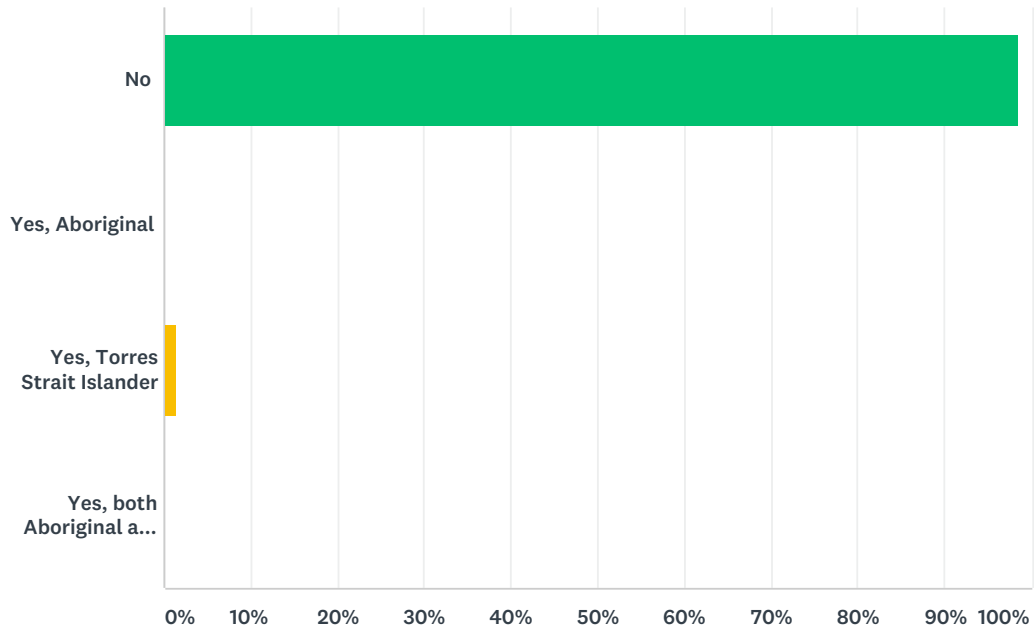
Answered: 71 Skipped: 2



ANSWER CHOICES	RESPONSES	
Under 15	0.00%	0
15 to 19	0.00%	0
20 to 24	2.82%	2
25 to 34	39.44%	28
35 to 44	29.58%	21
45 to 54	14.08%	10
55 to 64	12.68%	9
65 or over	1.41%	1
TOTAL		71

Q46 Are you of ABORIGINAL OR TORRES STRAIT ISLANDER origin?

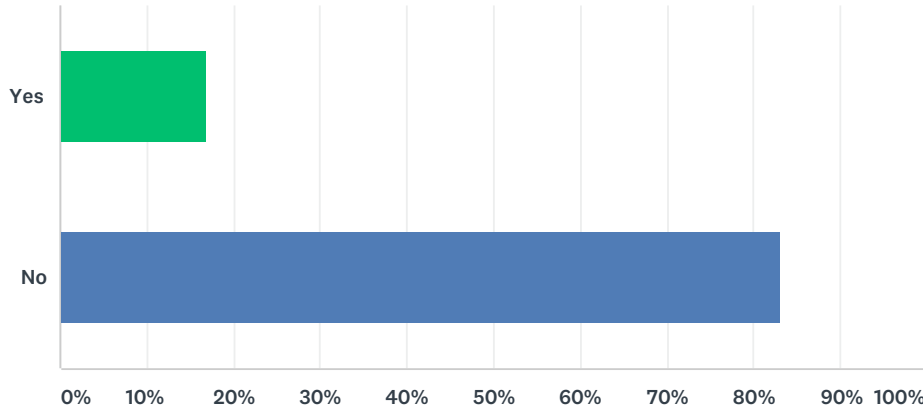
Answered: 71 Skipped: 2



ANSWER CHOICES	RESPONSES	
No	98.59%	70
Yes, Aboriginal	0.00%	0
Yes, Torres Strait Islander	1.41%	1
Yes, both Aboriginal and Torres Strait Islander	0.00%	0
TOTAL		71

Q47 Do you speak a LANGUAGE OTHER THAN ENGLISH at home?

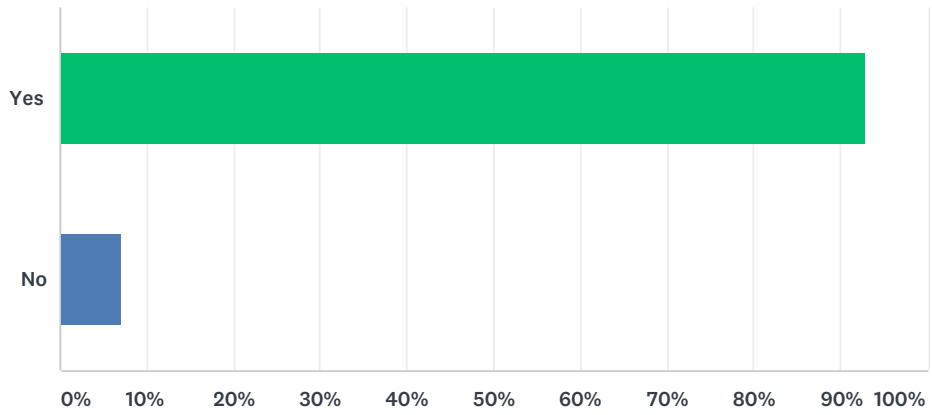
Answered: 71 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	16.90%	12
No	83.10%	59
TOTAL		71

Q48 Are you a PERMANENT RESIDENT OR CITIZEN of Australia?

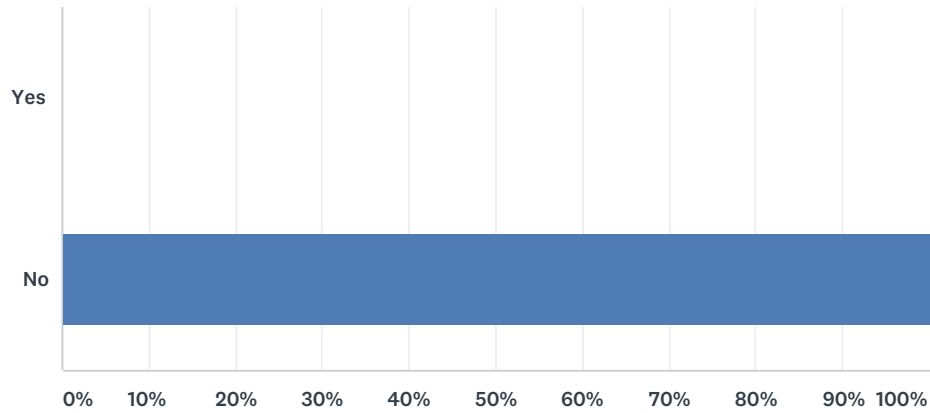
Answered: 71 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	92.96%	66
No	7.04%	5
TOTAL		71

Q49 Do you consider yourself to have a DISABILITY, IMPAIRMENT, OR LONG-TERM CONDITION?

Answered: 71 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	0.00%	0
No	100.00%	71
TOTAL		71

Q50 What is the POSTCODE of your main place of residence?

Answered: 71 Skipped: 2